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RST User Guide

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About RadBlue

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Need help?

At the RadBlue forum you can find the latest release information, report issues, get your questions answered, and submit suggestions for improving our products. Simply log on to: http://radblue.mywowbb.com

Find out more about the GSA protocols

If you want to find out more about the Gaming Standards Association and the work being done in the area of protocol standardization for the gaming industry, we encourage you to visit their website at <u>www.gamingstandards.com</u>.

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About the RST Installation

RadBlue System Tester (RST) is available for both <u>Windows</u> and <u>Linux</u> operating systems.

For Windows, the installer installs two separate instances of RST to allow you to simulate two EGMs quickly and easily.

- The first instance is associated with the desktop icon, but can also be accessed through the RadBlue installation directory's **bin** sub-directory (**RST.exe**).
- The second instance can be launched from the **EGM-2.exe** file, also located in the **bin** subdirectory. Note that the second RST instance has its own set of SmartEGM configuration files.

Pre-Installation Requirements

Follow these guidelines before installing the RST.

- 1. If you are using a student license, not that the computer you install RST on must have a network connection. If it does not, you will not be able to send multicast commands successfully.
- 2. You must have the RST license file on your computer prior to installing RST. If you are using a special version of RST, you must have a license for that version. If you have not received an RST license file, contact <u>RadBlue Support</u>.

If you are installing a version of the RST released prior to version 9 (April 7, 2010) on a Windows 2007 operating system, you may need to do additional configuration after completing the standard installation. See <u>Bulletin 02: Configuring RST for Windows 2007</u>

Computer Requirements

The minimum requirements for computers running the System Tester are:

- Operating System (32- or 64-bit): Windows (Vista or 7) or Linux
- Memory: 4 GB (minimum)
- Disk Space: 250 MB

Install RST on Windows

Follow these steps to install RST on a Windows operating system.

- 1. Double-click **RST_x_x_x.exe**.
- 2. Click Next.
- 3. Review the RadBlue agreement, and select **I accept the agreement** to consent to the agreement.
- 4. Click Next.
- 5. Type the location where you want the RST application installed, or click **Browse** to navigate to the location.
- 6. Click **Next**.

Note: If you have a previous version of the tool installed, you are prompted to remove it before installing the new version. Click **Next** to uninstall the previous version before continuing with the new installation, or click **Back** to install the new version in a different directory.

7. Navigate to the location of the RST license file, and click Next.

Note: For version 34 and higher, if you install a version of RST over an existing version, you can choose to use the existing license. If you do not want to use the existing license, you can browse to a new license. Note that this option is only available when you install RST over a previous installation. All components of the previous installation are removed by the installer except the license file and any backup files.

8. Select the **Start Menu** folder for RST.

If you only want to create a shortcut for the current user, clear the Create shortcuts for all users checkbox.

If you do not require a Start Menu folder for RGS, select Don't create a Start Menu folder.

9. Click Finish.

Install RST on Linux

Follow these steps to install RST on a Linux operating system.

- 1. Download the tool's self-extracting install script from the RadBlue website onto your Linux computer.
- 2. Make the downloaded install script executable by typing the following command: **chmod +x script_name.sh**
- Run the install script using the format: /script_path/script_name.sh
- 4. If you do not have Java installed on the computer, type **y** to install a JRE.
- 5. Click Next.
- 6. If you accept the RGS licensing terms, select **I accept the agreement**, and click **Next**.
- 7. Type the location of the directory where you want to install RGS, or click **Browse** to navigate to a location.
- 8. Click Next.

Note: If you have a previous version of the tool installed, you are prompted to remove it before installing the new version. Click **Next** to uninstall the previous version before continuing with the new installation, or click **Back** to install the new version in a different directory.

9. Navigate to the location of the RGS license file, and click Next.

Note: For version 34 and higher, if you install a version of RST over an existing version, you can choose to use the existing license. If you do not want to use the existing license, you can browse to a new license. Note that this option is only available when you install RST over a previous installation. All components of the previous installation are removed by the installer except the license file and any backup files.

10. Click Finish.

Uninstall RST

You can uninstall RST through the Uninstall option (**Start > All Programs > RadBlue System Tester**) or by running the uninstall.exe file in the RST installation directory.

When RST is uninstalled, a backup folder is created in the RST directory that saves the installation's security and configuration parameters. When a subsequent RST version is installed, the installer uses the backed up data to populate security and configuration settings, so you do not need to re-key the information into the new installation.

Note: Backup files are **not** available for versions using student licenses, which always use default values for upgrades.

The backup folder is located in the RST installation directory. The following files are saved in the backup folder:

- All Java Keystore Files (JKS)
- EGM1 scep_config.xml
- EGM1 security_manager.xml
- EGM1 webserver.xml
- EGM1 Derby Port
- EGM1 SOAP IP
- EGM1 SOAP Port
- EGM1 SSL IP
- EGM1 SSL Port
- EGM2 scep_config.xml
- EGM2 security_manager.xml
- EGM2 webserver.xml
- EGM2 Derby Port
- EGM2 SOAP IP
- EGM2 SOAP Port
- EGM2 SSL IP
- EGM2 SSL Port

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About RST

The RadBlue System Tester (RST) is the ultimate tool for G2S developers and testers. With the System Tester, you can simulate individual G2S tests as well as extended, customized testing. Using the various screen layouts and tabs, you can do any of the following plus more:

- Watch sent messages as they move from host to EGM in realtime and see the contents in an easy-to-read command format or in its original XML structure.
- Simulate human actions at the EGM using the Player Verbs tab.
- Run Tiger scripts (RadBlue ready made scripts) to automate various testing scenarios, or create your own scripts.
- Test and troubleshoot G2S messages.
- See all game play information.

System Tester		_
File ▼ Tools ▼ Help ▼	System Tester Blue	2
SmartEGM Transcript Watchables	DebugLog TesterToolkit	
SmartEgm	6 \$ X	
Credit Meter	StartEGM Control	
Cashable : 0.00	Start SmartEGM 🔄 Stop SmartEGM 🛒 Force MSX003 📙 Change SmartEGM Configuration SmartEGM Stopped	
Promo : 0.00		21
Non-Cash: 0.00	Main Player Verbs Device Events Send Commands Tiger Script Progressives Data Model Viewer Media Display	
Last Game	Tiger Script : //scripts/smart-egm 🔹 📩 Select Scrip	t
Theme: G2S_none	Start Script Stop Script No Script Running	
Paytable : G2S_none		
Denom: 0.00	Metadata Execution Parameters Tiger Source Script Information	
EGM Status		
EGM State : G2S_enabled		
Device Class : G2S_gamePlay		
Device ID: 1		
Game Play : Enabled		
Money In : Enabled		
Money Out : Enabled		
- Player Display		
	Incarded	
Hot Player Level (Highest) 0 (0) Total Points (Session Points) 0 (0)	Please insert your card to earn valuable	1
Countdown (Target) 0 (0) Award Program None	Copyright (c) 2012 Radical Blue Gaming, Inc. All rights reserved.	
none none		
Dicense valid for : 9219 day(s),	12 hour(s), 37 minute(s) Version 24.0.0 Desktop : SmartEGM-TT 3:05: 10 PM 61M of 490M	Î

Additional Resources

- <u>RST Release Notes</u>
- RST, RPA and RGS Quick Start

Supported GSA Versions

The following Gaming Standards Association (GSA) protocol versions are supported by RST:

Protocol	Versions	
G2S	1.1.0	2.1.0

Review the RST Interface

Let's look at the entire layout.



Menu Bar (1)

From the menu bar you can access product options.

File

Menu Option	Description	Screen
Import Configure	Select to import all configuration settings for the tool, exported from another version of the same tool, including security certificates. This option is used when you want to quickly set up a specific configuration for the tool that is already set up in another version of the tool.	Import Configuration Lock Tr: Configuration Reset: Law: Desktop My Documents My Documents Reset: Law: Reset: Configure: [Tool Herson]. Audite:

Menu Option	Description	Screen
Export Configure	Select to export all configuration settings for the tool, including security certificates. The resulting ZIP file can then be imported into another version of the same tool.	Iport Configuration Lokin Cestage 0 (City) Optimum (City) Optimum (City) Optimum (City) Note: Files of type: Note: Note:
Export Debug	Select to create a ZIP file of troubleshooting information that can be sent to RadBlue support or used with the <u>RadBlue Analysis Suite (RAS)</u> . Browse to the location where you want to save the ZIP file, and click Save .	Save Save in: Computer Recent Tame Desisto Wy Documents Wy Documents Frie of type: Recent Tame Fries of type: Recent Tame Recent Tame
Exit	Select to close the product.	

Tools

Option	Short- cut	Description
Configure	F2	Select to see configuration options.
Toggle Floor Tab	F3	See Floor Tabs below.
GSA Message Validator	F4	Allows you to paste in a sample XML document and see if the message is valid against the selected schema.

Help

Options	Description
RST Help	Select to launch RST Help system.
Contact Us	Select to open the contact page of the RadBlue web site.
About RST	Select to see the copyright, licensing, and version information.

Layout Tabs (2)

Use these tabs to do the following:

Layout Tabs	Description
SmartEGM	 Lets you simulate EGM activity and see the results. You can: Send messages that simulate human activity or events that occur on EGM devices.

Layout Tabs	Description
	 Run scripts to automate various testing scenarios and repetitive testing tasks.
Transcript	Displays messages in real-time as they are sent and received in a command format or in its original XML structure. With SOAP and Multicast Transcripts, you see the SOAP wrapper and multicast messages.
Data Model Viewer	See simulated EGM messages as they are sent between the RST and host. Compare two data model snapshots and see changes that occur as you work through the testing process.
Watchables	Allows you to look for a specific attribute or value in that attribute. This feature is based on XML Path Language queries.
Debug Log	Shows all informational, warning, and critical errors that occur in the tool.
Tester Toolkit (module optional)	Extend normal testing by customizing messages sent by the RST. Test the SOAP layer as well as whether the host system can handle missing required values or illegal values.

Control Panel (3)

Use this panel to do the following:

Item	Description
Start SmartEGM	Begins sending RST messages.
	RST sends a communications.getTransportOptions command to the host.
	Stops sending messages.
Stop SmartEGM	RST sends a communications.commsClosing command to the host. The
	communications channel transitions from closing to closed.
	Use to change the G2S schema RST is currently using by looking at the G2S Schema field,
Change	located on the Main tab in the Configuration Control section.
SmartEGM	You can change the schema used by RST by modifying the <u>SmartEGM configuration</u> file.
Configuration	The latest version of the smartegm-config.xml file is loaded automatically upon
	start-up?
	Sends a Communications Not Online error to the host. Disconnects the
	communications channel between RST and the host. The message is marked as "lost,"
Force MSX003	causing RST to respond with an MSX003 error to all messages from the host.
	Click Stop SmartEGM to clear the lost condition. In this case, the Stop SmartEGM does not
	send a commsClosing command.
SmartEGM Status	A status box to the left of the SmartEGM Control options indicate whether the
box	SmartEGM is running or stopped.

SmartEGM Tabs (4)

These tabs allow you to run scripts to automate EGM activity, or view EGM data.

- <u>Main</u>
 <u>Send Commands</u>
 - Tiger Script (module optional)
 - Media Display
- Device Events

Verbs

• Player

- Data Model Viewer Data Model Viewer displays the EGM's data model, allowing you to snapshot the current values and to compare two snapshots for any changes that may have occurred.
- <u>Progressiv</u> <u>es</u>

Floor Tabs (5)

Open/Close - Drag and drop the floor tab display objects onto the *Object Window (6)* when you want to create a custom desktop or layout.

Open this window using the arrows, or by going to **Tools** > **Toggle Floor Tabs**.

This panel contains views that you can see when you click the bars: General and Tools.

- When you drag and drop an object from one of these views, the object opens as a tab.
- Click and hold the tab to open it into a floating window.
- When you find a custom layout, save that desktop, go to **File** > **Save Desktop**

About Objects - Objects contain a single function (or group of functions) that you work with in the tool. They are populated from the tool's data model. The data model reflects all of the data that has been captured by the tool and any updates that are received while the tool is running.

When you first start the tool, all of the objects are empty. As messages are received by the tool, the appropriate objects are updated automatically. New objects are updated based on what's in the tool's data model.

As a result, objects are immediately populated when dragged onto a layout, as long as the tool has been running for a while and has received the applicable command. The same behavior holds true when switching between desktops. If the command is in the data model, the object is automatically populated.

Object Window (6)

The object window displays content associated with the selected SmartEGM tab.

Side Bar (7)

These bars are available in certain views, such as the Player Verbs tab. Click the bar to open it.

As the screen opens, the bar moves to the right of the screen. Click the bar to close it. Watch the bar move back to the left side of the screen.

- **General** Displays the icons used to simulate human actions, such as inserting a coin or note into an EGM.
- **Smart Card** This side bar is enabled *only* when a smartCard device is included in the currently loaded SmartEGM configuration file. From this side bar you can perform several smart card functions, including entering a PIN, transfering smart card funds and modifying a smart card.
- **Wagering Account Transfer (WAT)** When enabled, it shows cashable, promo, or non-cashable information being transferred either to or from a player's account.

EGM Status (8)

This panel displays current EGM settings. As you use the tabs: Player Verbs, Device Events and WAT transfers to send messages, the EGM Status information is updated.

Player Display (9)

The Player Display shows messages sent from the host to the EGM, including welcome, award, and session messages; and card-out ("goodbye") messages.

The host can use either ASCII character set or substitution tokens, special characters that display as pre-defined information (for example, player name or EGM ID) at the EGM.

If the EGM is not carded on a player-required token, the actual token text displays. For example, if you use the player account number token (%a), you would see "%a" displayed instead of a player number. Substitution tokens can be used for any message type, and are described in "Appendix E" of the <u>G2S</u> Message Protocol document.

Player Display

To assist testing efforts, player information is displayed in the left-hand corner of the screen.

Player Display	Description
Card Reader Bezel	Displays the inserted player card ID number. A green border indicates that a player card is inserted; a red border indicates that there is no player card inserted.
Hot Player Level	Displays the current hot player level. (Highest) - is the highest hot player level the player has obtained. This field resets at card-

Player Display	Description
	in and card-out, and does not require a player card-in for hot player determination to occur.
Total Points	Displays the total player bonus points (initial point balance + current session points). This field is initially populated by the playerSessionStartAck command.
	Note: if you send a setPointBalance command after a player session has started, the initial point balance is adjusted to the new value; the number sent is not added to the bonus point total.
	(Session Points) - indicates the bonus points accrued for the current session. The current session includes: base point awards, player point awards, generic override points awarded, and points awarded by the host. (The individual values are in the player log record). This field is only applicable to carded players.
Countdown	Used to show a carded player the progress toward the next point award. If the player stops playing before the countdown is reached, the countdown may be carried over to another play session, if configured. (Target) - the value the player must achieve to earn the award.
Award Program	At the end of a game session, the EGM calculates points- lowest cost per point (increment x target / award). In the screen example, NONE indicates there is no player card inserted, therefore, no points.

About the Garbage Collector

The Garbage Collector lets you reclaim memory that is no longer in needed in order to improve tool performance. To use the Garbage Collector, click the garbage can (\Box) icon in the lower right corner of the user interface.



About the Main Tab

From the Main tab, you can load a SmartEGM configuration file and do the following:

- Identify the G2S Schema you are currently using.
- Modify the EGM identifier, see Editing the EGM ID.

- Display a list of hosts and devices.
- Edit the Host ID, description, and URL, see Adding or Modifying Hosts.

Find the Currently Loaded G2S Schema

The schema version is located at: **Main** Layout tab > **Configuration Control** section.

You can change the schema used by RST by modifying the SmartEGM configuration file.

StartEGM Control	
Start SmartEGM Stop SmartEGM Force MSX003 Represented Stop SmartEGM Configuration	SmartEGM Stopped
Main Player Verbs Device Events Send Commands Tiger Script Progressives Data Model Viewer Media Display	
Configuration Control	
EGM ID RBG_1234 Change G25	Schema 1.1.0

Start Communications with Host Overview

Follow these steps to begin communicating with the host:

- Connect RST to a Host.
 <u>Edit Host ID and URL</u>, to connect RST to a host in your lab. If you are using the RadBlue Student Edition, connect to RGS.
- 2. <u>Load</u> a <u>SmartEGM configuration file</u>. These default configuration files include:
 - EGM attributes
 - Host information
 - Schema version
- 3. Start the RST. Click **Start SmartEGM** on the Control Panel. For help, see RST Interface. Previously, when creating a new host through the setCommConfig command, RST created all five default host devices. RST automatically creates the devices (communications, eventHandler) and also includes (meters, optionConfig and GAT) because the RST supports them.
- 4. Send a G2S Command to the host. At this point, you can send any G2S command using these SmartEGM tabs:
 - Player Verbs
 - Device Events
 - Send Commands
 - Progressives or-
 - Run automated scripts from the Tiger Script tab

In this example, let's just send a simple command.

- Click the **Send Commands** tab.
- Click <u>Send Option List</u> icon.
- 5. Click the **Transcript** Layout tab to see the messages sent and received by RST. Examples:
 - Are the correct commands being sent?
 - Is the commsOnline command being sent during startup?
 - Are messages being acknowledged (with a G2SACK as well as a message ACK)?
 - Are there correct request-response pairs?
- 2. Stop the RST.

Click **Stop SmartEGM**on the Control Panel. For help, see RST Interface. **Note:** You can now <u>customize the RST</u>.

Load a New SmartEGM Configuration File

Use the Change SmartEGM Configuration option to load a configuration file into the SmartEGM.

- 1. From the SmartEGM Main tab, click **Change SmartEGM Configuration**.
- 2. Click the <u>configuration file</u> you want to use, or select your own <u>custom configuration file</u>.
- 3. Click **Open**.

Save Your Configuration

If you want to save the configuration and reuse it the next time you restart RST, do the following:

- 1. Go to **File** menubar > **Save Desktop**.
- 2. Click **OK** to save the configuration.

Customizing the RST

Once you start testing, you may want to customize the RST to better suit your test objectives. You can customize in two ways: using the RST Interface or .xml file.

Using the RST Interface

Go to the menu bar, **Tools > Configure > Scripting Configuration** screen.

Some examples:

- 1. To add SSL security, go to the **Security** functional area.
- 2. To enable GZIP, go to **Engine Options**.

Functional Area	Description
Desktop	Modify Transcript, log, and file data
Engine	Change: • transport - IP, SOAP, URL, SSL Port and enable GZIP • meter rollover values • filters - selected information displayed in the Transcript window
Security	Enable and configure SSL encryption options
Email	Configure RST to send email alerts
License	View or load a new license

Using xml

Go to [installation directory] > bin> RST.vmoptions file

Functional Area	Description
	By default, RST honors the cabinet.setDateTime command.
Changing cabinet.setDateTime	This change affects all time values in RST except the date/time used in the Debug Log, which uses the CPU date/time.
	Change Dcom.radblue.g2s.egm.cabinet.honorSetDateTime line to false: Dcom.radblue.g2s.egm.cabinet.honorSetDateTime=false

rad**blue**

About Player Verbs

Use the Player Verbs to simulate EGM activity. Player Verbs allow you to:

- Simulate human activity (player and employee)at an EGM—to include WAT transactions
- Send messages that simulate events that occur on an EGM.

Each Player Verb button push represents an action at an EGM and may generate multiple messages to the host (RGS or your lab computer).

Always review the Transcript after you send each Player Verb, so you can see the flow of messages, and look at the EGM Status (left-side of the screen) for updates.

Verb options are dependent on licensing.



Using Player Verbs Overview

- Click Change SmartEGM Configuration to change your <u>configuration</u>. For example, if you want to Play a Central Game, select smartegm-config-gsa-central configuration. When you change configuration, you must Restart the RST.
- 2. Click **Start SmartEGM.** to initiate communication with the host and enable Player Verb options.
- 3. Go to **SmartEGM layout > Player Verbs tab**.
- 4. Add money to the Credit Meter (top left of screen). The quickest way to add money to a meter is to click Insert Notes(s).The Codit Meter metals are also for the following Place Simple (Control (December 2019)).

The Credit Meter must show a value for the following options: Play a Simple/Central/Progressive Game, Dispense Coins, Perform Note or Coin Drop, Cash Out to Handpay, or WAT.

- 5. Play a game. (May be optional.) Depending on your tests, choose to play a <u>Simple</u>, <u>Central</u>, or a <u>Progressive</u> game.
- 6. Click the **Player Verb** you want to simulate at the EGM.
- 7. Click the **Transcript** tab to see the message flow.
Play Simple Game

Simulate playing a non-progressive game at an EGM.

- 1. From the Player Verbs tab, click **Play Simple Game** and configure the Play Simple Game options as needed.
 - **Theme ID** Read-only field. Shows current EGM theme. Dependent on the Game Play Device ID value.
 - **Paytable ID** Read-only field. Shows current EGM paytable identifier. Dependent on the Game Play Device ID value.
 - Game Play Device ID Select the game play device on which you want to play.
 - Denom ID (value of 1 credit) Select the value of a single credit.
 - **Cashable Wager (in Credits)** Type or select the number of cashable, non-promotional credits to wager.
 - Non-Cashable Wager (in Credits) Type or select the number of non-cashable, non-promotional credits to wager.
 - **Promo Wager (in Credits)** Type or select the number of promotional credits you want to wager.

Ø Play Simple Game	×
Play Simple Game	
Theme ID	RBG_sweatyTrolls
Paytable ID	RBG_92
Game Play Device ID	1 🗸
Denom ID (value of 1 credit)	\$10.00 USD 👻
Cashable Wager (in Credits)	1
Promo Wager (in Credits)	0 🌩
Non-Cashable Wager (in Credits)	0 🌩
Primary Win (in Credits)	0 🖨
Secondary Game Count	0 🌩
Win on the final secondary game?	
Win to handpay?	
How to pay handpay	Pay to Credit Meter 👻
Key Off Time Out (milliseconds)	120,000 🚔
In Game Delay (milliseconds)	0
	Play Game Cancel

- **Primary Win (in Credits)** Number of credits won after playing 0 credits are permissible.
- Secondary Game Count Type or select the number of secondary games played.
- Win on the final secondary game? If selected, all winnings from all secondary games are retained. If cleared, no secondary game winnings are retained.
- Win to handpay? Select the win amount to result in a handpay condition.
- How to pay handpay Select the type of handpay that occur after game play has concluded. If you select *Cancel a Handpay* or *Wait for Remote Key*, the SmartEGM is locked and the winning credits are keyed off (either through the <u>Key Off Handpay</u> verb or by sending a setRemoteKeyOff command to RST).
- Key Off Time Out (milliseconds) Type or select the number of milliseconds before the EGM times out—waiting to receive a setRemoteKeyOff command.
- In Game Delay (milliseconds) Type or select the number of milliseconds to delay when a game completes.
- 3. Click **Play Game**. Look at the Credit Meter decrement each time you click **Play Game**.

Play Central Game

Simulate game play at an EGM connected to a central server. Follow these steps to play a game to generate credit values.

- 1. Select <u>central configuration</u> to activate. Click **Change SmartEGM Configuration**.
- 2. From the Player Verbs tab, click Play Central Game
- 3. Configure the Play Game as needed Lists for Game Play Devices and Denom ID lists, are located in the **centralGamePlay table** in the central device's profile.
 - **Theme ID** Read-only field. Shows current EGM theme. Dependent on the Game Play Device ID value.
 - **Paytable ID** Read-only field. Shows current EGM paytable identifier. Dependent on the Game Play Device ID value.
 - Game Play Device ID Select the game play device on which you want to play.
 - Denom ID (value of 1 credit) Select the value of a single credit.
 - **Cashable Wager (in Credits)** Type or select the number of cashable, non-promotional credits to wager.
 - Non-Cashable Wager (in Credits) Type or select the number of non-cashable, non-promotional credits to wager.
 - **Promo Wager (in Credits)** Type or select the number of promotional credits you want to wager.

Ø Play Central Game	
Play Central Game	
Theme ID	RBG_sweatyTrolls
Paytable ID	RBG_92
Game Play Device ID	1
Denom ID (value of 1 credit)	\$0.25 USD 👻
Cashable Wager (in Credits)	1
Non-Cashable Wager (in Credits)	0 🛋
Promo Wager (in Credits)	0 🛋
Win to handpay?	
How to pay handpay	Pay to Credit Meter 🔹
Key Off Time Out (miliiseconds)	0 🛋
In Game Delay (milliseconds)	0
	Play Game Cancel

- Win to handpay? Select the win amount to result in a handpay condition.
- How to pay handpay Select the type of handpay that occur after game play has concluded. If you select *Cancel a Handpay* or *Wait for Remote Key*, the SmartEGM is locked and the winning credits are keyed off (either through the <u>Key Off Handpay</u> verb or by sending a setRemoteKeyOff command to RST).
- Key Off Time Out (milliseconds) Type or select the number of milliseconds before the EGM times out—waiting to receive a setRemoteKeyOff command.
- In Game Delay (milliseconds) Type or select the number of milliseconds to delay when a game completes.
- 3. Click **Play Game**. Look at the Credit Meter decrement each time you click **Play Game**.

Cash Out to Handpay

Simulate a cash out handpay condition.

1. Add money to the Credit Meter.

If the credit meter is zero (0), you cannot cash out to a handpay — instead you see the Cash Out Error: *You cannot cash out to handpay with no credits on the credit meters*.

- 2. (Optional.) <u>Play a game.</u>
- 3. From the Player Verbs tab, click **Cash Out to Handpay**.

🕜 Cash Out	J
Cash Out	
Press the Cash Out to create a pending Jackpot on the EGM	
Cash Out Cancel	

- 4. Click Cash Out.
- 5. Look at the **EGM Status** panel.
 - Cabinet EGM State changes to G2S_egmLocked
 - Device Class changes to G2S_handpay
- 6. Click **Key Off Handpay** to enable play on the EGM.
- 7. In the Key Off Type, ensure you select Pay to Handpay, then click Key Off.
- 8. Look at the **EGM Status** panel and notice the following:
 - The EGM State and Device Class are enabled.
 - The Credit Meter Cashable, Promo, or Non-Cash meters are 0.

🕥 Key Off	×
Key Off	
Transaction ID	3858 👻
Key Off Type	Pay to Handpay 🗸
Cashable Amount	219.70
Promo Amount	0.00
Non Cash Amount	0.00
	Key Off Cancel

Create Voucher

Simulate a new voucher being created at an EGM. The voucher uses a <code>voucher-rst.xml</code> database, which are voucher numbers used to validate redeemed vouchers.

The voucher database is separate from the databases used with the new Tiger verbs.

- 1. Add money to the Credit Meter. You cannot create vouchers for zero (0) dollars. See Insert Note.
- 2. Ensure the EGM Status: <u>EGM State</u>: is enabled. (See the SmartEgm panel, below Credit Meter. See <u>Reset EGM</u> to unlock.)
- 3. From the Player Verbs tab, click **Create Voucher**. The voucher_rst.xml file is created automatically the first time you create a voucher. Each time you create a voucher, another voucher is inserted into the database.
- 2. Configure the Create a Voucher options as needed.
 - **ID Reader Device ID** Select the associated device identifier.
 - Voucher Device ID Select the identifier of the voucher device.
 - Credit Type Select whether the voucher is cashable, non-cashable or promotional.

🚣 Create a Voucher	
Create a Voucher	
ID Reader Device ID	1
Voucher Device ID	1 -
Credit Type	Cashable 👻
	Create Voucher Cancel

3. Click **Create Voucher**. You see the voucher that normally is printed.

4- Print Voucher on Printer		80
Print Voucher on Printer		
Voucher Content		
Validation ID		300001300994084762
Voucher Amount	1	\$0.00.000
Title	1	Cash
Property Name	1	RedBlue Demo System
Property Line 1	5	85 Keystone Ave.
Property Line 2	1	Reno, NV 89503
Voucher Authentication ID	1	6258-D712-4297-3856-3CE1-CF89-2728-E466
		OK

4. Click **OK**. You are now ready to the <u>Insert Voucher</u>.

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Dispense Coin(s)

Simulate the dispensing of coins or tokens from an EGM.

- 1. Add \$10.00 to the Cashable Credit Meter. See Insert Notes.
- 2. From the Player Verbs tab, click **Dispense Coin(s)**.
- 3. Configure the Dispense Coin(s) options as needed.
 - Hopper Device ID Select the identifier of the hopper device.
 - Number of Coins to Dispense Type or select the number of coins to be dispensed.
 - **Credit Type** Select whether the credits dispensed are cashable, non-cashable or promotional.
 - Coin To Dispense Select the denomination of the coins to be dispensed. Coin denoms are defined in the G2S Coin Acceptor Device section of the smart-egm.xml file.
 - **Dispense All?** If checked, all credits are dispensed, regardless of classification. This field overrides values set in the following fields:
 - Number of Coins to Dispense
 - Credit Type

🟦 Dispense Coin(s)	
Dispense Coin(s)	
Hopper Device ID	1
Number of Coins to Dispense	1
Credit Type	Cashable
Coin To Dispense	\$0.25 USD
Dispense All?	V
Dispe	nse Coin(s) Cancel

- 8. Click **Dispense Coin(s)**.
- 9. Notice the Credit Meter changes.

Depending on the credit type you choose to dispense: the **[Cashable]**, **[Promo]** or **[Non-Cash]** field under EGM Status decrements in the amount specified.

Dispense Note(s)

Simulate an EGM dispensing paper currency.

- 1. Add \$10.00 to the Cashable Credit Meter. See Insert Notes.
- 2. From the Player Verbs tab, click **Dispense Note(s)**.
- 2. Configure the Dispense Note(s) options as needed.
 - Note Dispenser Device ID Select the identifier of the note dispenser device.
 - Number of Notes to Dispense Type or select the number of notes you want dispensed.
 - Credit Type Select whether the credits dispensed are cashable, non-cashable or promotional.
 - Note To Dispense Select the note denomination to be dispensed. Denominations are defined in the G2S Note Acceptor Device section of the smart-egm.xml file.
 - **Dispense All Notes?** If selected, all credits are dispensed, regardless of their classification. This field overrides values set in the following fields:
 - Number of Notes to Dispense
 - Credit Type

ise Note(s)	- 23
se Note(s)	
Dispenser Device ID 1	-
of Notes to Dispense	1
Credit Type Cashable	
Note To Dispense \$1.00 USD	
Dispense All Notes?	
	ncel

- 3. Click **Dispense Note(s)**.
- 4. Notice the Credit Meter changes. Look under **EGM Status** > credit type field: [Cashable], [Promo] or [Non-Cash] to see the specified amount decrement.

Insert Coin(s)

Simulate inserting coins or tokens into an EGM.

- 1. Ensure the coin acceptor is enabled.
- 2. Ensure EGM State is enabled. If not, click **Reset EGM**.
- 3. From the Player Verbs tab, click **Insert Coin(s)**.

Insert Coin(s)	
Insert Coin(s)	
Coin Acceptor Device ID	1
Coin Action	HOPPER -
Coin Count	10 👤
Coin To Insert	\$0.05 USD 👻
	Accept Inappropriate Coin
	Insert Coin(s) Cancel

- 4. Configure the Insert Coin(s) options as needed.
 - Coin Acceptor Device ID- Select the identifier of the coin acceptor device.
 - Coin Action Select where the coin goes once the coin is inserted: drop or hopper. The coin acceptor only accepts denominations that are enabled in the coin acceptor device. If you select Drop or Hopper, the Credit Meter [Cashable] field increments in the amount specified.
 - **Coin Count** Type or select the number of coins you want to insert.
 - Coin To Insert Select the coin denomination you want to insert.
 - Coin denominations are defined in the G2S Coin Acceptor Device section of the smart-egm.xml file.
 - The coin acceptor only accepts denominations that are enabled in the coin acceptor device.
 - Accept Inappropriate Coin If checked, the RST generates a G2S_CAE105 (Inappropriate Coin Not Returned) event.
- 6. Click **Insert Coin(s)**.
- 7. Look at the Credit Meter, Cashable field (top left of screen) to see the amount incremented.

Insert ID

Simulate inserting an employee or a player identifier (such as a card) into an EGM's card reader.

The id-rst.xml database is

- Created when you install RST, and automatically provides a randomly selected ID number from the id-rst.xml file.
- Used with the SmartEGM user interface only. It is separate from the databases used with Tiger verbs.

Follow these steps to insert a card into the EGM's card reader.

- 1. From the Player Verbs tab, click **Insert ID.**
- 2. Configure the *Insert ID into ID Reader* options as needed.
 - **ID Reader Device ID** -Select the device identifier of the ID reader.
 - **ID Number** Type the player or employee identifier. By default, the RGS database is populated with the following IDs:
 - 22222222
 - 12345678
 - 11111111

🛓 Insert ID into ID Read	der 💌
Insert ID into ID R	eader
ID Reader Device ID	1
ID Number	1111111
	Insert ID Cancel

- 3. Click Insert ID.
- 4. Look to the Player Display panel (bottom of the screen) and see The Card Reader Bezel field now shows: **Player [card number]**.

Insert Note(s)

Simulate inserting paper currency into an EGM.

- 1. From the Player Verbs tab, click **Insert Note(s)**.
- 2. Configure the Insert Note(s) options as needed.
 - Note Acceptor Device ID Select the identifier of the note acceptor device.
 - Note Action Select where the note goes once inserted. If you select
 - **Drop** or **Dispenser** the **Credit Meter** [Cashable] field increments in the amount specified.
 - **Reject** or **Return**, locks the EGM from accepting notes.
 - Note Count Type or select the number of notes to insert.
 - Note To Insert Select the note denomination. Only active denominations are displayed. Note denominations are defined in the *G2S Note Acceptor Device* section of the smart-egm.xml file.

Insert Note(s)	
Insert Note(s)	
Note Acceptor Device ID	1
Note Action	DISPENSER
Note Count	20
Note To Insert	\$1.00 USD 🗸
	Insert Note(s) Cancel

- 3. Click Insert Note(s).
- 4. You can now simulate: Play game, Perform Note or Coin Drop, Dispense Note(s) and so on.
- 5. Click the **Transcript** tab to see message flow.

Insert Voucher

Simulate inserting a voucher at an EGM.

- 1. You must create a voucher before you can insert one.
- 2. From the Player Verbs tab, click **Insert Voucher**.

When you insert a voucher, a randomly selected voucher is removed from the voucher database and is used as the default validation ID.

- 3. Configure the *Insert a Voucher* options as needed.
 - ID Reader Device ID Select the associated device identifier.
 - Voucher Device ID Select the identifier.
 - Note Acceptor Device ID Select the identifier.
 - Validation ID Accept the default validation identifier, or enter an 18-digit number string.
 - **Voucher Action** Select whether the voucher goes to the drop, is rejected, or returned to the player.

If you select Reject, the following takes place:

- The credit meter does not update.
- commitVoucher is sent with transferAmt=0.
- egmAction=G2S_rejected, egmException=99 (Voucher rejected reason unknown).
- The host clears pending redemption so the voucher can be redeemed later.

Insert a Voucher	1	
Voucher Device ID	1	
Note Acceptor Device ID	1	
Validation ID	123456789123456789	
Voucher Action	To The Drop	,

- 4. Click **Insert Voucher**.
- 5. Play a game and/or click the **Transcript** tab to see message flow.

Key Off Handpay

Simulate a key off to enable an EGM after a handpay lockup condition. The actual movement of the credits is initiated by a key switch.

- 1. From the Player Verbs tab, add cashable amount to Credit Meter. See Insert Note(s).
- 2. Click **Cash Out to Handpay** to lockup the EGM. See the EGM Status pane: **G2S_egmLocked**.
- 2. Click **Key Off Handpay** and configure the Key Off options as needed.
 - Transaction ID Select the identifier of the transaction you want to key off.
 - **Key Off Type** Select how the credits will be paid. to a voucher, the credit meter, a WAT or cash.
 - Cashable Amount Read-only. Amount of cashable funds for the specified transaction ID.
 - Promo Amount Read-only. Amount of promotional funds for the specified transaction ID.
 - Non Cash Amount Read-only. Amount of non-cashable funds for the specified transaction ID.
- 3. Click Key Off.
- 4. Look at the **EGM Status** panel.
 - EGM State changes to G2S_enabled.
 - **Device Class** changes to **G2S_handpay**.
 - Key Off Timeout, which displays on the screen when RST locks up, counts down to the key off timeout. You can modify the timeout when you simulate gameplay (<u>Play Simple Game</u>, <u>Play</u> <u>Paytable Game</u>, <u>Play Central Game</u> or <u>Play Progressive Game</u>) by changing the value of the Key Off Time Out field value.

Once the key off timeout reaches zero, the key off handpay lockup is cleared (EGM Status changes back to **G2S_enabled** and the Device Class changes back to **G2S_gameplay**).

Perform Coin Drop

Simulate a coin drop at an EGM.

- 1. From the Player Verbs tab, click **Perform Coin Drop**.
- 2. Coin Acceptor Device ID select the identifier of the coin acceptor device.
- 3. Click **Perform Coin Drop**.
- 4. Click the **Transcript** tab to see message flow.

🚣 Coin Drop		
Coin Drop		
Coin Acceptor Device ID	1	•
Per	form Coin Drop Cancel	

Perform Note Drop

Simulate a note drop at an EGM.

- 1. From the Player Verbs tab, click **Perform Note Drop**.
- 2. Note Acceptor Device ID select the identifier of the note acceptor device.
- 3. Click **Perform Note Drop**.
- 4. Click **Transcript** tab to see the message flow.

🛃 Note Drop		ж
Note Drop		
Note Acceptor Device ID	1	-
Per	form Note Drop Cancel	

Remove ID

Simulate removing an employee or player identifier (such as a card) from an EGM's card reader.

- 1. From the Player Verbs tab, click **Remove ID**.
- 2. **ID Reader Device ID** select the device identifier of the ID reader from which you want to remove an ID.
- 3. Click Remove ID.
- 4. Notice the Player Display panel (bottom of the screen) Card Reader Bezel field shows: **Uncarded**.



Reset EGM

Reset the cabinet status of the EGM to the default (enabled). This is not a toggle to reset to previous state, it resets to enabled. Use when you want to "restart" the EGM.

If there is any money on the EGM when it is reset, that money remains on the EGM.

- 1. From the Player Verbs tab, click **Reset EGM**.
- 2. Click **Reset Device**.
- 3. Notice the EGM Status (left panel of interface) the **EGM State**: changes from unlocked to **enabled**.

🚣 Reset Device	
Reset Device	
There are no parame	eters for this command
	Reset Device Cancel

About Progressives

RST provides simulation of traditional progressives—awards that increment based on wagered amounts and on win combinations. Each progressive device:

- Is metered separately.
- Has a unique identifier.
- Is disabled if the EGM loses communication with the controller.
- Has all types of commands including: deviceID, progID and levelId.

There are two Progressive tables:

• Go to SmartEGM tab > Player Verbs tab > Play Progressive Game

<u>**Play Game with Progressive Hit</u>** - select a specific device ID (EGM), denom value, wager type, and progressive game to play.</u>

If you see the Play Game button grayed out some of the time, change the wagers to fit one of the progressive levels from the table.

• Go to SmartEGM tab > Progressives tab

Progressive Table - see all progressive games listed in that EGM available for testing. These are defined via the *SmartEGMConfig* file.

Main	Player Verbs	Device Events	Send Commands	Tiger Script	Progressives	Data Model Vi	iewer Media Di	splay		
Prog Device II	Prog ID	Level ID	Prog Value	Prog Value Sequence	Game Play Device ID	# of Credits	Denom ID	Win Level Index	Prog Value Text	Win Level Odds
1	10	1	0.00	0	1	3	100000	1	UNDEFINED	9261
1	10	2	0.00	0	1	3	100000	12	UNDEFINED	82
1	10	3	0.00	0	2	3	100000	3	UNDEFINED	423
2	20	1	0.00	0	2	3	100000	27	UNDEFINED	0
2	20	2	0.00	0	3	3	100000	4	UNDEFINED	86
2	20	3	0.00	0	3	3	100000	15	UNDEFINED	0

You can also request progressive host information through the <u>Send getProgressiveHostInfo</u> option on the Send Commands tab.

Play Progressive Game

Simulate playing a progressive game at an EGM.

- 1. Add dollars to the **Credit Meter**: <u>Cashable</u> and <u>non-cashable</u> fields.
- 2. From the **Player Verbs** tab, click **Play Progressive Game**. All the following fields are required.
 - **Theme ID** Read-only field. Shows current EGM theme. Dependent on the Game Play Device ID value.
 - **Paytable ID** Read-only field. Shows current EGM paytable identifier. Dependent on the Game Play Device ID value.
 - Game Play Device ID Select the game play device on which you want to play.
 - Denom ID (value of 1 credit) Select the value of a single credit.
 - **Cashable Wager (in Credits)** Type or select the number of cashable, non-promotional credits to wager.
 - Non-Cashable Wager (in Credits) Type or select the number of non-cashable, non-promotional credits to wager.
 - **Promo Wager (in Credits)** Type or select the number of promotional credits you want to wager.
 - In Game Delay (milliseconds) Type or select the number of milliseconds to delay when a game completes.



- 3. **Progressive Levels** Click the progressive you want to associate with the win.
- 4. Click **Play Game**.

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About Wagering Account Transfer (WAT)

The WAT sidebar is enabled only if one or more WAT devices are included in the SmartEGM configuration file. See WAT Source Reference for testing code.

When enabled, it shows the movement of cashable, promo, or non-cashable information being transferred either to or from a player's account; which is displayed in the **SmartEgm Status panel > Credit Meter** section.

SmartEGM T	ranscript	Watchables [
SmartEgm		
Credit Meter =		
Cashable :	5.01	
Promo :	0.00	-
Non-Cash :	0.00	

The following tables show default settings in the SmartEGM Configuration File, if connected to RGS.

Devices	Description
WAT device 1	represents a host-controlled WAT device (where the host initiates the WAT transfer)
WAT device 2	is an EGM controlled device (where the player initiates the WAT transfer using the EGM's GUI).
Identifiers	Default Settings for RGS
valid WAT accounts	1111, 2222, 3333, 4444, 5555, 6666, 7777, 8888, 9999, and 12345678
valid player IDs	12345678, 11111111, and 22222222

Configuring WAT

Change WAT parameters on the RST interface.

At the RGS, do the following:

- 1. Click the **SendCommand** tab.
- 2. At the **Current Devices** tab, scroll to **G2S_wat**.
- 3. At the Commands list, select the command to change, in this example **setWatCashOut**.
- 4. Double-click the **command** to open the pop-up box.
- 5. Click the **value**, in this case it was True, we changed to **False**.
- 6. Click **Send Command** to set the value.
- 7. Go to the **RST > WAT** screen. See the RST Interface.

G2S Scope (Host ID: 1)			
File - Tools - Help -			G2S Scope Big
Engine Transcripts SendComma	nd Databases TesterToolkit		
Send Command To EGM			@ # ×
Current EGM			
RBG_1234	Force MSX003	Send Raw XML	Time To Live : 00:30
Current Devices Game Play Devices		Available Commands	
Q.		Send Selected	d Command 📀 Send My Command 🇞 Clear History
Device Class	Device ID	Commands	A1
G2S_noteAcceptor	1		Send Command wat.setWatCashOut to G2S
G2S_noteDispenser	1		
G2S_optionConfig	1	getWatLog	Send Command wat.setWatCashOut to
G2S_player	1	getWatLogStatus getWatProfile	Name Value
G2S_printer	1	getWatProfile	
G2S_progressive	1	initiateReguest	□ Command Fields
G2S_progressive	2	setWatCashOut	Cash Out To Wat False
G2S_voucher	1	setWatLockOut	
G2S_wat	1	setWatLockOut	
G2S_wat	2	= setwatState	
GTK_storage	1		· · · · · · · · · · · · · · · · · · ·
IGT_mediaDisplay	1		
Send Command To EGM	ITP Management Control		d Command Cancel Custom Send

Adding Promo/Non-Cashable Credits to the Credit Meter Overview

In the top left corner of the RST user-interface you see the Credit Meter section listing: Cashable, Promo and Non-Cash. To add Cashable credits to these meters, use <u>Insert Note(s)</u>. Follow these steps to add Promo and Non-Cash credits.

- 1. Go to **Player Verbs > WAT** screen.
- 2. Click **Start SmartEGM** to initiate communication with the host and activate verbs.
- 3. Click Insert ID to insert a player-designated card. For RGS host, use player number 12345678.
- 4. Click the WAT sidebar and select the **WAT Device**.



- 4. At the WAT screen,
 - Click Get Key Pair to initiate WAT messaging. then click Get Key Pair.
 - Click **Get Accounts** to open a box, and then click **Get WAT Accounts**.



- 5. Highlight the first account. Click **Get Balance**. and click **Get WAT Balance**.
- 6. Highlight the next account and click **Get Balance** and click**Get WAT Balance**.
- 7. Highlight athe next account and repeat the steps.

Transfer Funds

Notice the amounts in each column. Follow these steps to add **Promo** funds to the Credit Meter.

1. Highlight the **Promo** account.



- 2. Click Transfer Funds.
 - Transfer Direction, select **to_EGM**
 - Transfer Amount Promo, type **20.00**.
 - Click WAT Transfer.

WAT Account Transfers					
WAT Account Transfers					
Transfer Direction	TO_EGM -				
Transfer Amount - Cashable \$	0.00				
Transfer Amount - Promo S	20.00				
Transfer Amount - Non-Cashable \$	0.00				
WAT Transfer Cancel					

- 3. Look at the **Credit Meter** (top left of RST screen). Notice there is now \$20.00 listed in the Promo field.
- 4. Click **Get Balance** to show the new Promo balance for the Promo account. Notice there is now \$480.00 in the Promo column.
- 5. Repeat steps to add **Non-Cashable** to Credit Meter.

Credit Meter	StartEGM Control				
Cashable : 0.00	Start SmartEGM	Stop SmartEGM 📑	Force MSX003	nge SmartEGM Configuration	SmartEGM Running
Promo : 20.00	Main Player Verbs	Device Events Send Co	ommands Tiger Script F	Progressives Data Model Vie	wer Media Display
Non-Cash: 0.00		Juliun 18	Con Vesselver		
Last Game	Insert Note(s) Inse	ert Voucher Crea	ate Voucher Play Sim	ple Game Insert ID	Remove ID
Theme : G25_none	WAT Device Information				
Paytable : G2S_none	WAT Device . Interface Controlled by .	G2S_egmControl		ID Number: 1234 Key Pair Id: 2	15678
Denom: 0.00	ID Reader Status . ID Reader ID .		,	Key Pair Expiration : Thu	Nov 29 09:42:16 PST 2012
EGM Status	≤ Cash Out To WAT	true	Key	Pair Value (in hex): 9828	155b1
EGM State : G2S_enabled	Options		A DA		2
Device Class : G2S_gamePlay	Accou		25	- 25	General General
Device ID: 1	Get Key Pair	Get Accounts	Get Balance	Transfer Funds	Cash Out
Device ID : 1	Account Balance A	ccount Detail			
Game Play : Enabled	Account ID	Cashable	Promo	Non-Cash	Frozen
	A-1111 A-2222	500.00	0.00 480.00	0.00	false
Money In : Enabled	A-3333	0.00	0.00	480.00	false

About Source Reference

The RST provides Source Reference options to test your audit/reconciling transactions for EGM events.

These options show you how to generate tests to use on the RST— to ensure that code is working as designed. The end result is to validate that one log points to the appropriate log entry.

The following examples show you how to generate transactions to test source-reference code for reconciling transactions on an EGM:

- <u>Generating a handpay</u>
- Generating a voucher
- Generating a WAT

About Source Reference

The RST provides Source Reference options to test your audit/reconciling transactions for EGM events.

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The following examples show you how to generate transactions to test source-reference code for reconciling transactions on an EGM:

- Generating a handpay
- <u>Generating a voucher</u>
- Generating a WAT

Generating a Handpay Source Reference

Follow these steps to see the added handpay source reference in RST:

- 1. From the Player Verbs tab on the SmartEGM layout, click **Insert Note** and insert a 1-dollar note into EGM.
- 2. Click Play Simple Game.
- 3. Type 1 in the **Primary Win (in Credits)** field.
- 4. Select Win to handpay.
- 5. Click How to pay handpay and select Pay to Handpay.
- 6. Click Play Game.
- 7. Select the Transcript tab, and review the handpay.handpayRequest command to see the handpaySourceRef. For example:

```
<g2s:handpaySourceRef g2s:cashableAmt="1000" g2s:deviceClass="G2S_ gamePlay" g2s:deviceId="1"
```

```
g2s:logSequence="8"
g2s:nonCashAmt="1000"
g2s:promoAmt="1000"
g2s:transactionId="27"/>
```

Generating a Voucher Source Reference

Follow these step to see the added voucher source reference in RST:

- 1. From the Player Verbs tab on the SmartEGM layout, click **Insert Note** and insert a 1-dollar note into EGM.
- 2. Click Cash Out to Handpay.
- 3. Click Key Off Handpay.
- 4. In the Key Off Type field, select Pay to Voucher.
- 5. Click Key Off.
- 6. Select the Transcript tab, and review the voucher.issueVoucher and voucher.voucherLogList commands to see the voucherSourceRef. For example: <g2s:voucherSourceRef g2s:cashableAmt="100000" g2s:deviceClass="G2S handpay" g2s:deviceId="1"

```
g2s:logSequence="2"
g2s:nonCashAmt="0"
g2s:promoAmt="0"
g2s:transactionId="3"/>
```

Generating a WAT Source Reference

Follow these steps to see the added WAT source reference in RST:

- 1. From the SmartEGM layout, select the **WAT Transfers** tab.
- 2. Click the **WAT Device** and select an EGM-controlled WAT device. If the selected WAT device is EGM-controlled, additional options (such as Get Key Pair) display in the Options sections.
- 3. Click **Get Key Pair**, and then click **Get Key Pair**.
- 4. Click Insert ID, enter a valid player ID (12345678), and click Insert ID.
- 5. From the RGS (or your host system), send the WAT.setWatCashOut command with a cashOutToWat value of true. (In RGS, go to: Send Command > G2S_wat > WAT Set WAT Cash Out)
- 6. From the RST SmartEGM Player Verbs tab, click Insert Note and insert a 1-dollar note into EGM.
- 7. Click Play Simple Game.
- 8. Type **1** in the **Primary Win (in Credits)** field.
- 9. Select **Win to handpay**.
- 10. Click the **How to pay handpay** and select **Pay to WAT**.
- 11. Click **Play Game**.

12. Select the Transcript tab, and review the wat.commitTransfer command to see the watSourceRef. For example:

```
<g2s:watSourceRef g2s:cashableAmt="1000" g2s:deviceClass="G2S_
handpay" g2s:deviceId="1"
```

```
g2s:logSequence="5"
g2s:nonCashAmt="0"
g2s:promoAmt="0"
g2s:transactionId="21"/>
```

Note: If RST receives a wat.error in response to an initiateTransfer request, it commits the transfer.

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Using Device Events Overview

Follow these steps to simulate device events.

- 1. Click **Start SmartEGM** on the SmartEGM layout to initiate communication with the host and enable Device Events options.
- 2. Click Device Events.
- 3. Select the device class for the events you want to send from the Classes list on the left side of the screen. The options for the selected class open in the right-hand panel.
- 4. Select the device. If the device list is disabled, there is only one device for the selected class.
- 5. Select **command** or **event** to send to host. Options vary depending on the class:
 - <u>cabinet</u>
 - <u>coin acceptor</u>
 - <u>hardware</u>
 - <u>note acceptor</u>
 - printer
- 6. Select the **Transcript** tab to see the message flow.

When you select a request message, the corresponding response is highlighted. Double-click the message to view its details.

Cabinet Events

You can simulate Cabinet events using the following two menus:

- <u>Standard Menu</u> Tests the cabinet. Simulate errors or malfunctions associated with the following physical devices: a cabinet, a coin acceptor, a note acceptor, or a printer. Events (such as turning on/off a service button, lamp, and video display) to the physical housing or check security for a specified cabinet device.
- **Operator Menu** to simulate an employee at the EGM. Send commands (enable, disable [due to tilt], and lock [the EGM from play]) to the host as soon as you select the associated option.

The host must subscribe to the events so the messages are received.

Cabinet Events Using the Standard Menu

Standard Menu

Use the standard menu to simulate cabinet events. The following are grouped by cabinet event similarities:

- **Toggle Events** Events that change from one condition to another.
- Mechanical Errors Events that lock-up a game.
- **Continued Events** Events that do not lock-up the game.

Toggle Events

Toggle events change from one condition to another. The steps for these three events are similar. See **Test a Service Lamp** for the steps.

- Service Lamp Off to On
- Backup Battery Low to Backup Battery
- EGM Power Up to Power Lost

Test a Service Lamp

Follow these steps to simulate testing a service lamp.

- 1. Select the **Cabinet Device**, if this field is activated.
- 2. Click Service Lamp Off. Once clicked it toggles to Service Lamp On.
- 3. Click the RST **Transcript** tab to see the commands sent.
 - eventReport: G2S_CBE301 Service Lamp On
 - eventReport: G2S_CBE302 Service Lamp Off
- 4. Use the (Tilt Events) Cabinet Door to clear events by clicking **opening** and then **closing**:
 - eventReport: G2S_CBE307 Cabinet Door Open
 - eventReport: G2S_CBE308 Cabinet Door Closed
 - eventReport: G2S_CBE002 EGM Enabled Cabinet
 - eventReport: G2S_CBE205 EGM Enabled and PlayableEGM Enabled and Playable

Mechanical Errors Events

At **Cabinet Events** > **Standard** menu, there are four events that simulate mechanical errors that lockup a game, causing the SmartEGM file to automatically disable game-play.

- Video Display Error
- NVM Failure (non-volatile memory)
- General Cabinet Tilt
- General Memory Failure



- 1. Click Video Display Error. Selected events are framed in red.
- 2. Look at the EGM Status (left panel of the screen) and notice the EGM State changes from G2S_ enabled to G2S egmDisabled.
- 3. Click the **Transcript** tab to see the messages.
- 4. Click **Clear All Faults** before you can use them again. For Door events, click **Closed** to clear the faults.

Continued Events

Click any of the remaining events, see the <u>Transcript</u>, and continue to use them without clearing the fault. These events do not disable the EGM from game play.

Cabinet Events Using the Operator Menu

The Operator Menu lets you simulate an employee at the EGM. In this mode you can:

- Enable an EGM and get it ready for play.
- Clear an operator locked status.
- Initiate demo mode.
- Change the device configuration.
- Reset the cabinet date and time.

Main Player Verbs	Device Events Send Commar	nds Tiger Script Progress	sives Data Model Viewer	Media Display		
Classes	G2S_cabinet × G2S_co	oinAcceptor 🗙 G2S_note/	Acceptor 🗙 G2S_hardwa	re 🗙 G2S_printer 🗙		
G2S_coinAcceptor G2S_hardware	Cabinet Events		Cabinet Device 526059076			
G2S_noteAcceptor G2S_printer	Cabinet Status					
	EGM Enabled : Enabled	🔒 Operator Menu Options				
	Operator Menu	EGM State				
	🔒 Exit Operator Menu	Operator Mode	Operator Disabled	Operator Locked		
	Cabinet Door	Audit Mode	🔘 Demo Mode	emo Mode		
	Opened	Device Configuration (Device Class	Changed Events Device ID	Generate Event		
	Auxiliary Door	G2S_cabinet 🗸	526059076 👻	Config Changed		
	Opened	Other Events				
	Logic Door		Cabinet Da	te Time		
	Closed Opened	Reset Cabin	et Feb 26, 20	14 10:02 AM 🔻 Set		
		U				

Operator Menu Descriptions

EGM State	Description	Sends the G2S_[message] to the host
Enter Operator Menu	To enter Operator Menu Changes EGM Status at the host from G2S_ operatorDisabled to G2S_operatorMode	G2S_CBE206 (Operator Menu Activated)
Exit Operator Menu	To exit Operator Menu. Changes EGM status at the host to G2S_operatorDisabled and returns to the Standard menu.	G2S_CBE205 (EGM Enabled and Playable)
Operator Disable	Changes EGM status at the host to G2S_operatorDisabled and returns to the Standard menu.	G2S_CBE202 (EGM Enabled-Operator Menu)
Operator Locked	Changes EGM status at the host to G2S_operatorLocked and returns to the Standard menu. Click Enter Operator Menu to clear the G2S_ operatorLocked status.	G2S_CBE209 (EGM Locked - Operator Menu)
Audit Mode	Change the EGM status at the host to G2S_auditMode	G2S_CBE208 (Meter/Audit Mode Initiated)
Demo Mode	Changes EGM to demonstration mode by sending G2S_ egmDisabled and returns to the Standard menu. Click Enter Operator Menu clears the G2S_ operatorLocked status.	G2S_CBE207 (Demo Mode Activated)
Device Configuration Changed Event	Notifies the host of a change at the EGM after you select a device ID or click Config Changed button.	G2S_CBE006 (Operator Changed Cabinet Config)

Coin Acceptor Events

This option sends one or more coin acceptor events for a specified coin acceptor device. All coin acceptor events cause mechanical errors that disable the EGM, see EGM State (EGM).

- 1. From the SmartEGM layout, click the **Device Events** tab.
- 2. From the Tree, click **G2S_coinAcceptor**.

Coin Accep	tor Events	Coin Acceptor Device				
Coin Acceptor Status	Device Faults					
EGM Enabled : Disabled		Clear All Faults				
Coin Drop Door	Acceptor Jam	Acceptor Fault	Diverter Fault			
Closed Opened Coin Acceptor	Firmware Fault	Mechanical Fault	Optical Fault			
Connected Disconnected	Component Fault	Non-Volatile Memory Fault	Illegal Activity Detected			
	Lockout Malfunction					

- 3. Select the **Coin Acceptor Device**. If the Coin Acceptor Device field is disabled, there is only one defined device for this class.
- 4. Select the event you want to simulate.

Selected events are framed in red. You can also toggle Coin Drop Door Closed/Open and Coin Acceptor Connected/Disconnected.

Note that events are sent to the host as soon as you select the associated option.

- 5. Click **Transcript** tab to see the message flow.
- 6. Click **Clear All Faults** to send a **G2S_PTE000 All Device Faults Cleared** event. An event is then sent for each device that had a fault that indicates the device has been enabled.

Hardware Device Events

This option sends the G2S_HWE100 - Hardware Device List Updated event to the host.

- 1. From the SmartEGM layout, click the **Device Events** tab.
- 2. From the Tree, click **G2S_hardware**.

Hardware Events	-						
Device Configuration Changed Events							
Last Hardware Change Generate Event							
2013-07-25T16:11:05.972-07:00 Update Hardware Device List							
2013-07-25T16:11:05.972-07:00 Update Hardware Device List							

Note: The hardware class is a single device class, so the Hardware Device field is disabled.

- 3. Click Update Hardware Device List.
- 4. Click the **Transcript** tab to see the G2S HWE100 event and the host system response.



Note Acceptor Events

This option sends one or more note acceptor events for a specified note acceptor device. All note acceptor events, except Stacker Nearly Full, are errors that disable the EGM.

- 1. From the SmartEGM layout, click the **Device Events** tab.
- 2. From the Classes tree, click **G2S_noteAcceptor.**

Note Acceptor Events			Note Acceptor Device	*		
Note Acceptor Status		Device Faults and Indicators				
EGM Enabled : Disabled		Clear All Faults				
Stacker Door	Opened	Acceptor Jam	Acceptor Fault	Stacker Nearly Full		
Stacker	O Opened	Stacker Jam	Stacker Fault	Stacker Full		
 Inserted 	Removed	Firmware Fault	Mechanical Fault	Optical Fault		
Note Acceptor Onnected	Disconnected	Component Fault	Non-Volatile Memory Fault	Illegal Activity Detected		

- 3. Select a **Note Acceptor Device**, if applicable.
- 4. Select the **events**. Selected events are framed in red. Events are sent to the host as soon as you select the associated option.
- 5. Click **Transcript** tab to see message flow.
- 6. Click Clear All Faults.

Note: To clear a **Stacker Nearly Full** event, go to *Stacker*, click **Removed** and then click **Inserted**.

Printer Events

This option sends one or more printer events for a specified printer device. All events except Paper Low are mechanical errors that disable the EGM, see EGM State (EGM).

- 1. From the SmartEGM layout, click the **Device Events** tab.
- 2. Click **Printer Events**.
- 3. Select a **Printer Device** , if activated.
- 4. Select the event.Selected events are framed in red.Events are sent to the host as soon as you select the associated option.
- 5. Click **Transcript** tab to see message flow.
- 6. Click **Clear All Faults**.

Note: **Paper Low** is an indicator and toggles by changing the box colors from yellow to orange.

			Drinter Davies		
Printer Events			Printer Device		
Printer Status		Device Faults and Indicators			
EGM Enabled : Disabled		Clear All Faults			
Printer Chass	is	Paper Jam	Paper Low	Paper Empty	
Closed	Opened				
Printer Head Order	Opened	Firmware Fault	Mechanical Fault	Optical Fault	
Printer Conne © Connected	Cted	Component Fault	Non-Volatile Memory Fault		
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About Send Commands

From the Send Commands tab, you can send EGM-initiated commands to:

- optionList
- commsHostList
- getMcastKeyUpdate
- getCountdownOverride

Except getMcastKeyUpdate, the steps are similar for the rest of the commands. They follow Using Send Command Overview.

Using Send Commands Overview

Follow these steps to send the optionList, commsHostList, or getCountdownOverride commands:

- 1. Click **Start SmartEGM** to initiate communication with the host and enable Send Command options.
- 2. Go to **SmartEGM layout** tab > **Send Commands** tab.
- 3. Select the **command** to send to the host.
- 4. Select the **device**.
- 5. Click Send.
- 6. At the confirmation box, click **OK**.
- 7. Look at the host **Transcript** tab for message flow.

If the RST is connected to an RGS, click the **Transcripts** tab; if connected to your network, check host transcripts.

Send optionList

Send this command from an EGM to the host for a list of EGM changes to its current configuration.

Follow <u>Using Send Commands Overview</u> to use this option.

Send commsHostList

Send this command from an EGM to the host for the current list of descriptors.

Follow Using Send Commands Overview to use this option.

Send getCountdownOverride

Send this command from an EGM to the host for the current active countdown override from a specified player device.

Follow Using Send Commands Overview to use this option.

Send getMcastKeyUpdate

Send this command from an EGM to the host so the SmartEGM can update its security parameters.

Follow these steps to use this option.

- 1. Click **Start SmartEGM.** to initiate communication with the host and enable Send Command options.
- 2. Go to **SmartEGM layout** tab > **Send Commands** tab.
- 3. Select the **communications device**.
- 4. Multicast ID select a target multicast group.
- 5. Click Send to send the communications.getMcastKeyUpdate command.
- 6. At the confirmation box, click **OK**.
- 7. Look at the host **Transcript** tab for message flow.

🕖 Send getMcastKeyUpd 💻 🍽
Send getMcastKeyUpdate
Select Communications Device
1 •
Multicast ID
RBG_Bonus 👻
·
Send Cancel

Send Get Progressive Host Info

Simulate sending an EGM command to a progressive host querying progressive identifiers and levels of support.

The EGM sends a progressive.getProgressiveHostInfo command to the host, requesting information on the specified host. The host returns with progressive.progressiveHostInfo command.

1. From the Send Commands tab, click **Send getProgressiveHostInfo**.

Send progressive.get	tProgressiveHostInfo
Send progressive.	getProgressiveHostInfo
Select Progressive Device	•
1	▼]
	Send Cancel

- 2. Select the identifier of the progressive host you want to query.
- 3. Click Send.
- 4. Go to the **Transcript** layout, and select the **Transcript** tab to view the Message Transcript.
- 5. Verify that the progressive.getProgressiveHostInfo command was sent and a progressive.progressiveHostInfo response command was received.

<all hosts=""> 👻 💾 Compare</all>	G Filters	Search Co	ntent 🗙 C	lear 🝷 🚺	Analyze 👻			Show Event Report 🛛 🕅 R	ealtime Upd
Q									
Date Received	Message ID	From Location	To Location	Session Type	Session ID	Command ID	Device	Summary	Comment
2013-09-26T09:32:31.797-0	10322	RBG_1234	Host ID 1	N/A	0	0	unknown[0]	G2SACK	
2013-09-26T09:32:31.794-0	10321	Host ID 1	RBG_1234	G2S_respo	4000142	282	progressive[1]	progressive.progressiveHostl	
2013-09-26T09:32:31.776-07:00	10320	Host ID 1	RBG_1234	N/A	0	0	unknown[0]	G2SACK	
2013-09-26T09:32:31.765-0	10319	RBG_1234	Host ID 1	G2S_reque	4000142	52613	progressive[1]	progressive.getProgressiveHo	
2013-09-26T09:32:18.459-07:00	10318	RBG_1234	Host ID 1	N/A	0	0	unknown[0]	G2SACK	
2013-09-26T09:32:18.456-07:00	10317	Host ID 1	RBG_1234	G2S_response	4000141	281	communications[1]	communications.keepAliveAck	
2013-09-26T09:32:18.451-07:00	10316	Host ID 1	RBG_1234	N/A	0	0	unknown[0]	G2SACK	
2013-09-26T09:32:18.439-07:00	10315	RBG_1234 _	Host ID 1	G2S_request	4000141	52612	communications[1]	communications.keepAlive	
2013-09-26109:32:18.439-07:00		RBC 234	Host ID 1	G25_request	4000141		unknown[0]	SACK SACK	-

To view the details of a message, double-click the row.

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About Tiger Scripting

Tiger is a scripting language developed specifically for use with RadBlue tools. This feature is optional and requires a license to use it. Tiger is intended for non-programmers to create robust test scenarios. Tiger scripts:

- Automate testing on your G2S-driven applications.
- Extend sequences of G2S host-initiated commands.
- Run for extended time periods, sending command after command to the EGM. This type of extensive testing is useful for detecting memory leaks and performing regression testing.

With Tiger, human actions (causing a series of actions in our tools) and GSA verbs can be easily expressed. Verbs denote high-level actions, such as inserting notes into an EGM, expressed in the verb Human.insertNote. Tiger scripting allows you to:

- Specify the quantity, denomination, currency, and where the notes go (to the drop or the dispenser).
- Use these verbs to send appropriate events that update meters and logs.

You can use one of the sample Tiger scripts available with RST or create your own Tiger scripts. The *Tiger Scripting Reference* shows you how to create a Tiger script, including definitions of all available Tiger verbs and their attributes. It is available through RST Help or on the RadBlue Document Library.

See <u>About the Example Tiger Scripts</u> for more information on the provided Tiger scripts.

About the Example Tiger Scripts

Example Tiger scripts containing the new Tiger verbs are located in the following directory: [productDirectory] > radblue > gsa > scripts > smart-egm

Example Tiger scripts can be used as templates for creating custom Tiger scripts.

File Name: smartegm-example-databases-001.xml

This Tiger script:

- Verifies that the ID reader, voucher, note acceptor, and communications devices exist and are enabled (waiting up to five minutes for each to be enabled).
- Inserts a player ID from the id-example.xml database.
- Inserts five, one-dollar notes.

- Cashes out the credit meter to a voucher, which is inserted into the voucher-example.xml database.
- Inserts voucher from the voucher database using the default voucher and note acceptor devices.
- Removes ID to the ID database.
- Repeats ten times.

File Name: smartegm-example-databases-002.xml

This Tiger script:

- Verifies that the ID reader, voucher, note acceptor, and communications devices exist and are enabled (again waiting up to five minutes for each).
- Inserts a player ID from the id-example.xml database.
- Inserts 10 one-dollar notes.
- Cashes out the credit meter to a voucher, which is inserted into the voucher-example.xml database. Rrepeats 10 times to create 10 vouchers in the database.
- Inserts 10 vouchers from the voucher database, using the default note acceptor and voucher devices.
- Removes the player ID from the ID reader, clearing the flag in the database.

File Name: smartegm-example-databases-003.xml

This Tiger script:

- Inserts a player ID from the ID database, but does not lock the ID.
- Removes the player ID from the ID reader.
- Repeats script ten times.

Using Tiger Scripts with an ID Database

To use ID database Tiger verbs - Human.insertIDFromDatabase and Human.insertIDToDatabase - you must create a file of player IDs. These IDs should correspond to the player IDs in your host system.

- 1. Open an XML file (using either an XML editor or by saving a text file with an .xml extension).
- 2. Save the file.

If you are using a RadBlue smartegm-example-database-00X.xml Tiger script, type **id-example.xml** for the file name. Otherwise, the file name should reflect the value of the database-name attribute in the ID database Tiger verbs, in the format:

id-[database-name].xml

3. Save the file to the following location:

[productDirectory] > radblue > gsa > script > conf

4. Enter the following text, substituting the ID numbers for your host's player IDs: <id-database>

```
<id number="22222222" lock="false"/>
<id number="88888888" lock="false"/>
<id number="12345678" lock="false"/>
<id number="1111111" lock="false"/>
<id number="99999999" lock="false"/>
```

</id-database>

The player ID numbers used in this example are valid if you are using the G2S Scope (RGS).

- 5. For each ID number, enter "false" for the lock attribute. The lock attribute allows you to indicate that a player ID is in use (inserted into an EGM). The lock attribute is automatically set to "true" when an ID is in use.
- 6. Save and close the file.

Using Tiger Scripts with a Voucher Database

To use voucher database Tiger verbs - Human.insertVoucherFromDatabase and Human.createVoucherToDatabase - you must create a file of voucher numbers. These 18-digit numbers should correspond to the voucher numbers in your host system.

The tiger verb Human.createVoucherToDatabase is confined to 500 records so it does not interfere with normal disk space, memory, or CPU functions.

If you are using a RadBlue **smartegm-example-database-00X.xml** Tiger script, a voucherexample.xml voucher database file is automatically created and populated with voucher numbers.

If you want to use voucher numbers from your host system, use the following procedure:

- 1. Open an XML file (using either an XML editor or by saving a text file with an .xml extension).
- 2. Name the file.

The file name should reflect the value of the database-name attribute in the voucher database Tiger verbs, in the format:

id-[database-name].xml

When you run your custom Tiger script, the voucher numbers from the specified database will be used.

- 3. Save the file to the following location: [productDirectory] > radblue > gsa > script > conf
- 4. Enter the following text, substituting the voucher numbers for voucher numbers in your host system's voucher database:

<voucher-database>

<id number= "300011224778107571"/> <id number= "300021224778107572"/> <id number= "300031224778107573"/> <id number= "300041224778107574"/> <id number= "300051224778107575"/>

</voucher-database>

5. Save and close the file.

Chapter 7: Using the Data Model Viewer

rad**blue**

About the Data Model Viewer

As commands are sent from an EGM, the RGS data model changes. For example, if an EGM's meters are incremented, the corresponding meters are updated in the RGS data model when RGS receives the appropriate event message. The data model not updating as expected could indicate an issue with G2S protocol compliance or a general implementation issue.

The RGS Data Model Viewer lets you easily see changes to the RGS data model as they occur. Using a tree-structure control, you can quickly drill-down to the attribute(s) or information you want to view.



RGS supports up to five EGMs and you can select the data model you want to view. A Split View option lets you view two different areas of a data model at once or view information for two different EGMs at once.

All information displayed in the Data Model Viewer is *read-only* and cannot be modified. However, you can export the selected data model for use with the RadBlue System Tester (RST). Attributes that are deprecated in G2S 2.1 display in a strike-through font (for example, Enable Money Out).

Split the Data Model View

Use the Split View option to view two different areas of a data model at once or view information for two different EGMs at once.

1. Go to: Databases > Data Model Viewer

- 2. Click **Split View**.
- Select the information you want to view for each data model view.
 If you want to view the data models for two different EGMs, select a second EGM ID in one of the views.
- 4. To return to a singular view, click **Single View**. The view on the left side of the screen is retained. The right-side panel view is retained for the next split view.

View Latest Log Entry for a Class

Logs are available for some G2S classes. You can view the last entry in the log by clicking the newestLogEntry entry under the class you want to view. Note that logs are not created until data for the log is created. For example, to see the note acceptor log (**Data Models** > {**EGM ID**} > **noteAcceptor** > **noteAcceptor** [**class-info**] > **newestLogEntry**) when none exists, insert a note into the EGM.

Model Vewer		8 1
View Cata Model Compare Data Models		
Split View 💌 Single View		
a Midel		
There is a straight of the state of the stat		
Expand Al 😿 Collapse 📾 Snapshot		
😸 Data Hudels	4 RBG_1234.devices.noteAcc	eptor.noteAcceptor[class-info].newestLo
⊟ III R8G_1234	Nink	
in- II devices in- II borus		Value
	Base Cashable Amount	200000
 B dabinet B doint.comptor 	Currency 3D	USD
El conviceptor El conviceptor	Denom 1D	300000
El communications	Device ID	1
Giventations Giventations	Event Code	G25_NAE114
8-11 eventhander	Log Sequence	288
El complander El gamePay	Money	\$1.00 USD 2010-04-05T15-07-03.209-07-00
(a) II generally (a) II get	Note Cate/Time Transaction ID	2010-04-051 15/07/03.209-07/00 557
(a) 11 hardpay	Transaction ID	357
8-12 hopper		
8-11 xReader		
8-11 meters		
If noteAcceptor		
B-		
- II dass-meters	8	
8-11 currency-meters	1	
III rewest officery	1	
R-E notekcoeptor/90013		
(i)-12 noteClepenser		
(i)- 11 optionConfig		
(i)- 12 player		
(ii)- 111 printer		
II progressive		
(i)- III voucher		
(i) II wat		

Snapshot a Data Model

The Snapshot option lets you take snapshots of one or all EGM data models as changes occur over the course of testing. Use this procedure to create a snapshot of the current EGM data model, for the selected EGM.

See About Snapshot Comparison for information on comparing data models.

- 1. Select the **View Data Model** tab from the Databases layout.
- 2. Click **Snapshot**.

Snapshot a Data Model	
Snapshot a Data Model	
his snapshot will capture the data model for the selected EGM.	
Select a EGM	
R8G_1234	
Enter a name for the new snapshot	
test1	
Capture	Cancel

- 3. Click the **Select an EGM** drop-down arrow, and select the EGM you want to snapshot or select All to snapshot all EGMs.
- 4. Type a name for the snapshot(s). If you are taking a snapshot of all EGMs, a snapshot with the defined name will be created for each EGM.
- 5. Click Capture.



- 6. Review the snapshot summary information, and click **OK**.
- 7. Click the **Compare Data Models** tab to view the snapshots under the Available Snapshots list.

About Snapshot Comparison

When you compare two snapshots, the information is displayed in a separate Compare Snapshot Deltas tab and displayed by information type (options, meters and status). Device, status and meter type filters let you display just the information you want to see. In addition, you can dynamically filter data by typing keywords into the <u>quick filter</u> dialog at the top of each delta tab. You can add comments to the comparison output and print the current view of the active tab.

			Generate r		sinparative.			
Data Model Viewer								e 4
View Data Model	Compare Data Mod	dels Compar	re Snapshot Deltas 1 × Compare	Snapshot D	eltas 2 🗙 Compa	are Snapshot Deltas 3 $ imes$	Compare Snapsho	ot Deltas 4 \times
Comparing RBG 1234-	-test1 (Older Valu	iel to RBG 1	234-test7 [Newer Value] 🛶 S	napshots	being compared.			
Filter by Device	Filter by	Status	Filter by Meter Type	Print Table	Clear /	All Comments		
				ilter conte	nt by device, statu	is or meter type		
Meter Deltas S	Status Deltas Op	ption Deltas	Click a tab to view the specifi		in by device, state	is of meter type.		
			s with specific keywords.					
Click the ma	gnifying glass for	additional fi	Itering options.)					
Device	Meter Type	Denom ID	Meter Name	Status	Older Value	Newer Value	Delta	Comments
	Meter Type Class	Denom ID	Meter Name G2S_wageredNonCashAmt	Status Added	Older Value	Newer Value 0.00	Delta N/A	Comments
cabinet[class-info]		Denom ID			Older Value			Comments
cabinet[class-info] cabinet[class-info]	Class	Denom ID	G2S_wageredNonCashAmt	Added	Older Value	0.00	N/A	Comments
Device cabinet[dass-info] cabinet[dass-info] cabinet[526059076] cabinet[526059076]	Class Class	Denom ID	G2S_wageredNonCashAmt G2S_wageredPromoAmt	Added Added		0.00	N/A N/A	Comments
cabinet[class-info] cabinet[class-info] cabinet[526059076] cabinet[526059076]	Class Class Device	Denom ID	G2S_wageredNonCashAmt G2S_wageredPromoAmt G2S_cardedPlayedCnt	Added Added Modified Modified	13	0.00 0.00 22	N/A N/A 9	Comments
cabinet[dass-info] cabinet[dass-info] cabinet[526059076] cabinet[526059076] cabinet[526059076]	Class Class Device Device	Denom ID	G2S_wageredNonCashAmt G2S_wageredPromoAmt G2S_cardedPlayedCnt G2S_cardedProgWonAmt	Added Added Modified Modified	13 0.00	0.00 0.00 22 3.07	N/A N/A 9 3.07	Comments
cabinet[class-info] cabinet[class-info] cabinet[526059076]	Class Class Device Device Device	Denom ID	G2S_wageredNonCashAmt G2S_wageredPromoAmt G2S_cardedPlayedCnt G2S_cardedProgWonAmt G2S_cardedProgWonAmt	Added Added Modified Modified Modified	13 0.00 2.45	0.00 0.00 22 3.07 17.45	N/A N/A 9 3.07 15.00	Comments
cabinet[class-info] cabinet[class-info] cabinet[526059076] cabinet[526059076] cabinet[526059076] cabinet[526059076]	Class Class Device Device Device Device	Denom ID	G2S_wageredNonCashAmt G2S_wageredPromoAmt G2S_cardedPlayedCnt G2S_cardedProgWonAmt G2S_cardedWageredCashableAmt G2S_egmPaidProgWonAmt	Added Added Modified Modified Modified Modified	13 0.00 2.45 3.07.010	0.00 0.00 22 3.07 17.45 6.14.010	N/A N/A 9 3.07 15.00 3.07	Comments
cabinet[class-info] cabinet[class-info] cabinet[526059076] cabinet[526059076] cabinet[526059076] cabinet[526059076] cabinet[526059076]	Class Class Device Device Device Device Device	Denom ID	G2S_wageredNonCashAmt G2S_wageredPromoAmt G2S_cardedPlayedCnt G2S_cardedProgWonAmt G2S_cardedWageredCashableAmt G2S_egmPaidProgWonAmt G2S_gameSinceDoorClosedCnt	Added Added Modified Modified Modified Modified	13 0.00 2.45 3.07.010 28	0.00 0.00 22 3.07 17.45 6.14.010 37	N/A N/A 9 3.07 15.00 3.07 9	Comments
cabinet[class-info] cabinet[class-info] cabinet[526059076] cabinet[526059076] cabinet[526059076] cabinet[526059076] cabinet[526059076]	Class Class Device Device Device Device Device Device	Denom ID	G25_wageredNonCashAmt G25_gradedPromoAmt G25_gradedProgWonAmt G25_gradedProgWonAmt G25_gradedWageredCashableAmt G25_grameSinCeDoorClosedCnt G25_gamesSinceDoorClosedCnt G25_gamesSinceIntCnt	Added Added Modified Modified Modified Modified Modified	13 0.00 2.45 3.07.010 28 28	0.00 0.00 22 3.07 17.45 6.14.010 37 37	N/A N/A 9 3.07 15.00 3.07 9 9	Comments

Snapshot comparison report.

Each snapshot comparison generates three separate comparisons: Status Deltas, Meter Deltas and Option Deltas. The information displayed on each comparison includes: device name, device identifier, attribute name, comparison status, attribute value from the older snapshot, attribute value from the newer snapshot, and user-entered comments.

The Status Deltas comparison displays status parameters from the selected EGM snapshots.

Filter by		er by Status	by Meter Type	Print Table	lear All Comments	
Q-	eitas Status Deitas	Option Deltas				
Device	ID	Attribute	Status	Older Value	Newer Value	Comments
cabinet	cabinet[526059076]	Device	Modified	G2S gamePlay[1]	G2S coinAcceptor[1]	
cabinet	cabinet[526059076]	EGM State	Modified	G2S_enabled	G2S_hostDisabled	
cabinet	cabinet[526059076]	Game Combo	Modified	[G2S_none, G2S_none, 0]	[RBG_sweatyTrolls, RBG_92, 100000]	
cabinet	cabinet[526059076]	Last Game Played	Modified	[0, [G2S_none, G2S_none, 0], 1]	[1, [RBG_sweatyTrolls, RBG_92, 100000], 1000]	
coinAcceptor	coinAcceptor[0001]	Host Enabled	Modified	true	false	
	idReader[0001]	ID Trip End	Modified	2011-11-29T13:37:12.583-08:00	2011-11-29T15:22:12.286-08:00	
dReader	inkeaner [0001]					
idReader idReader	idReader[0001]	ID Valid Date/Time	Modified	2011-11-29T13:37:12.583-08:00	2011-11-29T15:22:12.286-08:00	

Status Deltas comparison.

The Meter Deltas comparison displays meter parameters from the selected EGM data models. The Meter Deltas comparison contains an additional Delta field that shows the meter difference between the older and newer snapshots. In the Delta field, amount differences are displayed with the appropriate decimals to make entries easier to read.

	Filter by	Status ption Deltas	Filter by Meter Type	Print Table	Clear .	All Comments			
Q,- Device	Meter Type	Denom ID	Meter Name	Status	Older Value	Newer Value	Delta	Comments	
cabinet[class-info]	Class		G2S_wageredNonCashAmt	Added		0.00	N/A		
cabinet[class-info]	Class		G2S_wageredPromoAmt	Added		0.00	N/A		
cabinet[526059076]	Device		G2S_cardedPlayedCnt	Modified	13	22	9		0
cabinet[526059076]	Device		G2S_cardedProgWonAmt	Modified	0.00	3.07	3.07		
cabinet[526059076]	Device		G2S_cardedWageredCashableAmt	Modified	2.45	17.45	15.00		
cabinet[526059076]	Device		G2S_egmPaidProgWonAmt	Modified	3.07.010	6.14.010	3.07		
cabinet[526059076]	Device		G2S_gamesSinceDoorClosedCnt	Modified	28	37	9		
cabinet[526059076]	Device		G2S_gamesSinceInitCnt	Modified	28	37	9		
							-		1

Meter Deltas comparison.

The Option Deltas comparison displays option parameters from the selected EGM data models.

Comparing RBC	Device Filter by S	e] to RBG_1234-test11 [Newer Va Status Filter by Meter Typ		int Table Clear All Comment	5	
Device	ID	Attribute	Status	Older Value	Newer Value	Comments
bonus	bonus[0001]	Configuration Identifier	Modified	0	100033	
bonus	bonus[0001]	No Message Timer	Modified	30000	35000	
bonus	bonus[0001]	Time to Live	Modified	30000	35000	
cabinet	cabinet[526059076]	Configuration Identifier	Modified	0	100033	
cabinet	cabinet[526059076]	Bass Volume	Modified	60	50	
cabinet	cabinet[526059076]	Subwoofer Volume	Modified	60	50	
download	download[0001]	Configuration Identifier	Modified	0	100033	
download	download[0001]	Time to Live	Modified	30000	35000	
gamePlay	gamePlay[0001]	Max Wager (credits)	Modified	256	200	
gamePlay	gamePlay[0001]	Configuration Identifier	Modified	0	100033	
mediaDisplay	mediaDisplay[0001]	Configuration Dat/Time	Modified	2011-11-29T08:57:04.158-08:00	2011-11-30T09:23:20.575-08:00	

Option Deltas comparison.

Compare Snapshots

Use this procedure to view the differences between two EGM data model snapshots.

1. Select the **Compare Data Models** tab from the Data Model Viewer.

View Data Model Cor	npare Data Models				
Compare Data Models Select an EGM : All	✓ Ø Refresh				
Available Snapshots		📇 Compare	💢 Delete	🔎 View	🥂 Select Al
Q-					
EGM ID	Snapshot Name	^1	Snapshot D	Date and Time	2
RBG_1234	test1		2012-03-28	09:42:39.13	81
RBG_1234	test2		2012-03-28	09:45:58.72	26
RBG_1234	test3		2012-03-28	09:46:16.55	55
RBG_1234	test4		2012-03-28	09:46:42.03	32
RBG_1234	test5		2012-03-28	09:46:53.31	19
RBG_1234	test6		2012-03-28	09:47:06.86	6
RBG_1234	test7		2012-03-28	09:47:38.98	39
and the set	ىرى بىرى بىرى بىرى بىرى بىرى بىرى	and a second	•		

- 2. Click **Refresh** to update the Available Snapshots list.
- 3. Click the **Select an EGM** drop-down to view only a specific EGM identifier (or leave the default **All** to display snapshots for all EGMs).
- 4. Hold down CTRL, and click the two snapshots you want to compare.

View Data Model Co	ompare Data Models	
Compare Data Models		
Select an EGM : All	✓ C Refresh	
Available Snapshots		
		🖓 Compare 🗱 Delete 🔎 View 🥂 Select A
Q-		
EGM ID	Snapshot Name	Snapshot Date and Time
RBG_1234	test1	2012-03-28 09:42:39.131
RBG_1234	test2	2012-03-28 09:45:58.726
RBG_1234	test3	2012-03-28 09:46:16.555
RBG_1234	test4	2012-03-28 09:46:42.032
RBG_1234	test5	2012-03-28 09:46:53.319
RBG_1234	test6	2012-03-28 09:47:06.866
RBG_1234	test7	2012-03-28 09:47:38.989

3. Click **Compare** to generate the Compare Snapshot Deltas screen.

Filter Snapshot Comparison Data

There are three ways to filter comparison data on the Compare Snapshot screen: <u>Filter Status</u>, <u>Filter</u> <u>Data</u> and <u>Quick Filter</u>. You can use these options to filter out unwanted data.

E Filter		E Filter Data	ble	Clear All Comments]	
Q						
Device	ID	Attribute	Status	Older Value	Newer Value	
bonus	0001	Bonus Active?	Unchanged	false	false	
bonus	0001	Delay End Time	Unchanged	N/A	N/A	0
bonus	0001	Delay Games	Unchanged	0	0	
bonus	0001	Delay Later?	Unchanged	false	false	
bonus	0001	Delay Time	Unchanged	0	0	
bonus	0001	Delay Value	Unchanged	0	0	
bonus	0001	EGM Enabled?	Unchanged	true	true	
bonus	0001	EGM Locked?	Unchanged	false	false	
bonus	0001	Host Enabled?	Unchanged	true	brue	
bonus	0001	Host Locked?	Unchanged	false	false	
cabinet	526059076	Auxiliary Door Open?	Unchanged	false	false	
cabinet	526059076	Auxiliary Door Open Date/Ti	Unchanged	<nul></nul>	<nul></nul>	
cabinet	\$26059076	Cabinet Door Open?	Unchanged	false	false	
rahinat	626060026	Cabinat Door Onen Date/Time	Linchanned	could	zada	

Filter Snapshot Comparison by Status

Use this option to filter information by comparison status.

1. Click Filter Status.

🌖 Filter Status 🛛 🕅
Filter Status
🖌 Select All 👔 Clear All
V Added
Modified Not Compared
✓ Removed
Unchanged
Apply Cancel

- 2. Select or clear statuses as needed.
 - Select All Click to select all statuses. Selected statuses are included in the comparison.
 - Clear All Click to clear all statuses. Cleared statuses are filtered out of the comparison.
 - **Added** Select to show device parameters with information that was added from the older snapshot to the newer snapshot.
 - **Modified** Select to show device parameters with information that was modified from the older snapshot to the newer snapshot.
 - Not Compared Select to show device parameters that were not compared. This status may indicate that an error occurred during comparison or that the values could not be compared.
 - **Removed** Select to show device parameters that have been removed from the data model from the older snapshot to the newer snapshot.
 - **Unchanged** Select to show device parameters with no changes from the older snapshot to the newer snapshot. By default, this status is cleared.
- 3. Click **Apply** to update the comparison view.

Filter Snapshot Comparison by Device

Use this option to filter information by device. Only devices reported by the EGM are displayed.

1. Click Filter Data.



- 2. Clear the checkbox of any devices you do not want to view.
- 3. Select the checkbox of any devices you want to view.
- 4. Click **Apply** to update the comparison.

Filter Snapshot Comparison View Quickly

Use this option to quickly filter the comparison data view by keyword(s).

1. Click inside the Quick Filter box, and type your keyword(s). As you type, only records containing the characters you type display.

Device	ID		Attribute		Status	C	Older Value	Newer Value		Comments	
bonus	000	1	Configura	tion Identifier	Modifie	d ()	1000			
bonus	000	1	Maximum	Pending Bonuses	Modified 4 Modified 3		ł	6			
bonus	000	1	No Messa	ge Timer			30000 60000				
bonus	000	Stat	us Deltas M	eter Deltas Option D	eltas						
cabinet	5260	Q~ bonu	s					8			
cabinet	5260					-			-		
cabinet	5260	Device	ID	Attribute		Status	Older Value	Newer Value	Comme	ents	
coin Accontor	000	bonus	0001	Configuration Ider	ntifier	Modified	0	1000			
Data filters		bonus	0001	Maximum Pending	Bonuses	Modified	4	6			
dynamically on		bonus	0001	No Message Timer		Modified	30000	60000			
our keyword(s).		bonus	0001	Time to Live		Modified	30000	15000			

2. Click $^{Q_{r}}$ to refine your filter.

-						
¥.	All	bute	Status	Older Value	Newer Value	Comments
	Device	be a string to be still as	Modified		1866	
	Attribute	iguration Identifier		0	1000	
	PLOTOPY	mum Pending Bonuses	Modified	•	6	
	Case sensitive	Sessage Timer	Modified	30000	60000	
_		to Live	Modified	30000	15000	
Υ.	Case insensitive	opt non-Cashable Money	Modified	G25_acceptNoMix	G25_acceptSameExpiration	
	Use wild cards	Hopper Payout	Modified	100000	1000000	
		Iguration Identifier	Modified	0	1000	
	Match from start	Iguration Identifier	Modified	0	1000	
~	Match anywhere	Default Configuration	Modified	false	true	

- 3. Click on the filter options you want to use.
 - All Select to filter on all columns. You can also select to sort on a specific column only. The column names you see depend on whether you are on the Compare Data Models tab or on a Compare Snapshot Deltas *n* tab.
 - **Case sensitive** Select to consider title case in your filter entry.
 - Case insensitive Select to disregard title case in your filter entry.
 - **Use wild cards** Select to allow the use of wild cards in your filter entry. Acceptable wild cards are "?" (match any letter or digit) and "*" (match several letters or digits).
 - Use regular expression Select to use Java regular expressions. For more information, go to: <u>http://java.sun.com/developer/technicalArticles/releases/1.4regex/</u>
 - Match from start Select to filter from the start of your entry.
 - Match exactly Select to filter on the exact character, spacing and case of the keyword(s).
 - Match anywhere Select to filter on any part of your entry.
- 4. Click in the filter box, and type your keyword(s).

Print a Comparison Report

Use the Print Table option to print the currently displayed comparison to a report. Note that you can only print the active Deltas tab of the current Compare Snapshot Detail.

- 1. Right-click in the header of the comparison table you want to print, and select **Auto Resize All Columns**.
- 2. Click Print Table.



3. Set the print properties as needed, and click **Print**.

DMV Compare Meter Deltas

2008-10-22 12:17:51

Device	ID	Attribute	Status	Older Value	Newer Value	Detta	Comments	
abinet	526059076	G2S_gamesSinceDoorClosedCnt	Modified	0	1	1		
abinet	526059076	G2S_gamesSinceInitCnt	Modified	0	1	1		
abinet	526059076	G2S_gamesSincePowerResetCnt	Modified	0	1	1		
abinet	526059076	G2S_playerCashableAmt	Modified	0	134500000	1345.00.000		
abinet	526059076	G2S_wageredCashableAmt	Modified	0	500000	5.00.000		
oinAcceptor	0001	G2S_currencyInAmt	Modified	0	10000000	100.00.000		
oinAcceptor	0001	G2S_currencyInCnt	Modified	0	1000	1000		
oinAcceptor	0001	G2S_currencyToDropAmt	Modified	0	10000000	100.00.000		
oinAcceptor	0001	G2S_currencyToDropCnt	Modified	0	1000	1000		
gamePlay	0001	G2S lostCnt	Modified	0	1	1	Lost Count	
gamePlay	0001	G2S_theoPaybackAmt	Modified	0	462250	4.62.250		
gamePlay	0001	G2S_wageredAmt	Modified	0	500000	5.00.000		
noteAcceptor	0001	G2S_currencyInAmt	Modified	0	125000000	1250.00.000		
noteAcceptor	0001	G2S_currencyInCnt	Modified	0	125	125		
noteAcceptor	0001	G2S_currencyToDispAmt	Modified	0	125000000	1250.00.000		
noteAcceptor	0001	G2S_currencyToDispCnt	Modified	0	125	125		
progressive	0001	G2S_playedCnt	Modified	0	1	1	Played Count	
orogressive	0001	G2S wageredAnt	Modified	0	500000	5.00.000		

Delete a Data Model Snapshot

Use the Delete Selected option on the Compare Data Models screen to delete one or more snapshots. Deleted snapshots are no longer available for comparison.

1. Select the **Compare Data Models** tab from the Data Model Viewer.

View Data Model Co Compare Data Models Select an EGM : All	▼ ØRefresh	
Available Snapshots		🔂 Compare 🙁 Delete 🔎 View 🎢 Select Al
EGM ID	Snapshot Name	∧ 1 Snapshot Date and Time
RBG_1234	test1	2012-03-28 09:42:39.131
RBG_1234	test2	2012-03-28 09:45:58.726
RBG_1234	test3	2012-03-28 09:46:16.555
RBG_1234	test4	2012-03-28 09:46:42.032
RBG_1234	test5	2012-03-28 09:46:53.319
	test6	2012-03-28 09:47:06.866
RBG_1234	test7	2012-03-28 09:47:38,989

- 2. Click the Select an EGM drop-down arrow, and choose to display all snapshots for a specific EGM or all EGMs.
- 3. Hold down **CTRL** and click the snapshots you want to delete, or click **Select All** to highlight all snapshots.

	ompare Data Models	
Compare Data Models		
Select an EGM : All	Refresh	
Available Snapshots		
		📇 Compare 🗱 Delete 🔎 View 🥂 Select Al
Q		
EGM ID	Snapshot Name	^ 1 Snapshot Date and Time
RBG_1234	test1	2012-03-28 09:42:39.131
RBG_1234	test2	2012-03-28 09:45:58.726
RBG_1234	test3	2012-03-28 09:46:16.555
RBG_1234	test4	2012-03-28 09:46:42.032
RBG_1234	test5	2012-03-28 09:46:53.319
RBG_1234	test6	2012-03-28 09:47:06.866
RBG_1234	test7	2012-03-28 09:47:38.989

4. Click **Delete Selected** to delete all selected snapshots.

Export an EGM Data Model

Use the Save As option to export an EGM data model to an XML file that you can then use with the RadBlue System Tester (RST) or the RadBlue Load Tester (RLT). For example, if:

- you don't have full-time access to a real EGM, you can save the data model from a real EGM and then load it into RST.
- you want RLT to mimic real EGMs, you can save multiple data models from real EGMs and load them into RLT.
- you have a real EGM, but it does not allow you the same access and control for testing as the RST. Simply save an EGM data model through RGS, and then load it into RST.

To capture and export a data model, RGS must be configured to communicate with a real EGM.

- 1. Go to: Databases > Data Model Viewer
- 2. Click Save As.
- 3. Navigate to the save location of your choice.
- 4. Change the default file name as required.
- 5. Click **Open**.

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About Media Display

The mediaDisplay class allows host servers to display content on the EGM's Player User Interface (PUI). You can test mediaDisplay commands using RST, and view content through the Media Display tab on the SmartEGM layout.

Note: The Media Display tab is disabled if there is no mediaDisplay defined in the SmartEGM configuration file.

The Media Display tab has two sliding panels - Media Display Content and Display.

From the Media Display Content panel you can view mediaDisplay content information for each mediaDisplay device, including content identifier, transaction identifier, log sequence number, current state and content location for each piece of loaded content.

From the Display panel, you can view the content being shown to the player. RST has two default media files to assist you in testing the mediaDisplay class. The default files are:

- **PPmain_test-2.swf** A sample SWF file.
- Asteroid_blaster.swf An asteroid blaster game.

If you are using RST with a G2S host system, you can download the sample SWF files from the following locations:

- **PPmain_test-2.swf** <u>http://www.radblue.com/downloads/flash/PPmain_test-2.swf</u>
- Asteroid_blaster.swf <u>http://www.radblue.com/downloads/flash/Asteroid_blaster.swf</u>

If you are using RGS with RST, these files are located in the [install directory] > RGS webapps > RGS > MediaDisplayContent folder. By default, the Media URI for the

mediaDisplay.loadContent command is the asteroid blaster game from the RGS web server. However, you can change it, as needed, to the other RadBlue default file.

The following table shows how mediaDisplay commands effect RST.

When the host sends	RST responds with	And the Display panel shows
loadContent	contentStatus	Media Display Hidden
setActiveContent	contentStatus	Media Display Hidden
showMediaDisplay	mediaDisplayAck	[Active Content]
hideMediaDisplay	mediaDisplayAck	Media Display Hidden
releaseContent	contentStatus	Media Display Hidden

Load and Display Content

To use the mediaDisplay class in RST:

- 1. Go to the **SmartEGM** layout, and click **Start SmartEGM** to start the RST engine.
- 2. Click the **Media Display** tab on the SmartEGM layout.
- 3. Send the following commands from the G2S host system. If you are using RGS, send them from the Send Command layout.
 - a. Define the **media URI**, and send mediaDisplay.loadContent to direct the EGM to load the specified content. The content information is displayed on the <u>Media Display Content</u> panel.
 - b. Send mediaDisplay.setActiveContent to make the content active in RST.
 - c. Send mediaDisplay.showMediaDisplay to run the content on the Display panel.
- 4. To remove a content file from the EGM, send mediaDisplay.releaseContent, being sure to define the content ID and transaction ID of the file you want to remove.

Play the Asteroid Blaster Game

The Asteroid Blaster game is one of three default RadBlue SWF files that you can use to test the mediaDisplay class. It is a working game that you can actually play.

1. Load and display the Asteroid_blaster.swf file.

				Media Display	y I
	M	edia Display	Select Device ID		-
Media Display Content		SCORE 0	START	LIVES 0	•]
		\sum			

- 2. Click Start.
- 3. Play!
 - Use the "up" arrow key to move your ship.
 - Use the "right" and "left" arrow keys to rotate the ship.
 - Press the space bar to fire.

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About Installable Packages

To use installable packages, two commands must be sent from the host system:

- 1. download.addPackage Adds a package to the EGM's package list.
- 2. download.setScript Used to define the action that should be taken on the downloaded package (for example, install).

You must have an installable package to download before you can begin. Note that, because packages are EGM-specific, you can only use RadBlue packages with RST. The following:

- **Package 1** <u>http://www.radblue.com/downloads/smartegm/packages/package-1.zip</u> This package contains two modules (RBG_module 1 and RGB_module 2). It can be installed, and modules are added to the module list.
- **Package 2** <u>http://www.radblue.com/downloads/smartegm/packages/package-2.zip</u> This package contains two modules (RBG_module 3 and RGB_module 4). It can be installed, and modules are added to the module list.
- **Package 4** <u>http://www.radblue.com/downloads/smartegm/packages/package-4.zip</u> This package contains the RBG_newGames module. When installed, four gamePlay devices are added to RST, which causes communications to cycle so a new descriptor list can be sent to all hosts.

Note that you can customize any RadBlue packages as needed for testing. See <u>Installable Package</u> <u>Format</u> for more information.

Once a package is installed, changes to the RST data model can be seen in the <u>Data Model Viewer</u>.

Installable Package Format

At the highest level, a RadBlue installable package is a ZIP file (WinZIP or Microsoft Zip format), containing the following:

- 1. An optional **readme.txt** file that describes the package. This file is not used in our tools.
- 2. A mandatory **package.xml** file that is used by RadBlue tools to provide information about the package (satisfying the G2S requests for information about the package). For more information, see <u>PACKAGE.XML File Format</u>.
- 3. One or more file folders, each of which can be considered a module within the package.

Each file folder contains one or more XML files, with a valid XML document of one or more gamePlay devices in valid **smartegm-config.xml** file format (validated against the **smartegm-config.xsd**). The package.xml file points at the XML files through its filename attribute so they can be installed.

Non-gamePlay devices can be present in the XML files, but are ignored (you can only install gamePlay devices).

The gamePlay device IDs within the XML files must be non-zero and unique.

RST Tests on Installable Packages

The following tests are performed by RST to determine if the package is an installable package:

- 1. Is it a valid ZIP file?
- 2. Is there a **package.xml** file in the root? (If so, it's a RadBlue package.)
- 3. Does the **package.xml** file list a package with **module-type= G2S_game**?
- 4. Modules are unpacked.
 - a. Is the referenced file valid against our SmartEGM configuration schema?
 - b. Are there gamePlay devices with unique, non-zero deviceId attributes.

If all of the above tests pass, the package can be installed.

PACKAGE.XML File Format

Name	Description				
Element: package	Contains data that is used to describe the package.				
Attribute: description	This attribute describes the package. It is used in the G2S_packageContents command.				
Attribute: release-number	A release number for the package. This attribute is also used in the packageContents command.				
Attribute: namespace	This attribute declares the namespace for the XML document.				
Element: module	This element contains data that describes one module within this package. It carrepeated for multiple modules in one package.				
Attribute: module-id	This attribute is used in moduleInfo in the packageContents command.				
Attribute: description	This attribute is used in moduleInfo in the packageContents command.				
Attribute: modlue-exception	This attribute is used for the moduleList.moduleStatus.modException command.				
Attribute: module-type	This attribute is used in moduleInfo in the packageContents command. The mod type for an installable package must be G2S_game.				
Attribute: release-number	This attribute is used in moduleInfo in the packageContents command.				
Attribute: status	This attribute is used for the moduleList.moduleStatus.modStatus command.				
<i>Attribute</i> : filename	Information that points to the installable file within this package, for this module. This attribute is used when directed to install the package through a setScript command.				
Element: storage					
Attribute: device-class					
Attribute: device-id	These attributes are used to load the attributes in the storageUsed element of the				
Attribute: storage-id	moduleList.moduleStatus command when (and if) the modules in this package are				
Attribute: storage-application	installed.				
Attribute: storage-used	1				
Element: algorithm					
Attribute: algorithm-type	This attribute provides a list of the several authentication algorithms supported for this module.				
End of Module Element					
Element: algorithm					
Attribute: algorithm-type	This attribute provides a list of the several authentication algorithms supported for this package.				
End of Module Element					

View Installable Package Data in RST

RST Data Model Updates

The RST <u>Data Model Viewer</u> allows you to see the current EGM data model. Any data model changes that are contained in a package can be viewed in the Data Model Viewer. Launch RST, select the **SmartEGM** layout, and select the **Data Model Viewer** sub-tab. Changes take effect after the RST restarts on a download.setScript command.

Message Transcript

View incoming download commands as well as outgoing responses in the <u>Message Transcript</u>. To view RST message traffic, select the **Transcript** layout. Then, click the **Transcript** object tab.

In the example above, installable package messages that are generated by RST after a download.setScript command are received.

Once authorization from all hosts have been received, RST automatically restarts in order to update its data model. This process is the same whether the download.setScript operation is to install or uninstall a package.

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About Informed Player Extensions

Informed Player is a messaging extension of the G2S message protocol. The intent of the informed Player Class is to provide mechanism for enforcing Informed Player regulations at an EGM.

The Informed Player message protocol, *G2S Message Protocol Extension 1G1 Game To System*, is available on the <u>GSA website</u>.

Informed Player in RST

There are no options or functions for Informed Player in RST. However, RST supports all Informed Player messages and responds accordingly. You can see the result of Informed Player messages under the EGM Status section as well as in the player messages displayed in the Player Display.

Under EGM Status, there are three fields that display IP-specific information:

- **Device Class** Indicates the device class that disabled the EGM.
- **Game Play** Indicates whether game play is enabled at the EGM.
- Money In Indicates whether the EGM is enabled to accept money.

SmartEGM Transcript Watchables							
martEgm			~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		YY		
Credit Meter		ayer Verbs	Device Events Se	nd Commands	Tiger Script WAT	Transfers Progre	essives Data Model Viewer
Cashable : 0.00	Configuration	Control					
	Star	t SmartEG	M	GM 🛄 Char	nge SmartEGM Config	uration	SmartEGM Running
Promo : 0.00	1			448			
	EGM	ID RBG_	1234ip				
Non-Cash: 0.00	EGM U	RL http:/	//localhost:38101/RST	/api-services/	G2SAPI		Schange SmartEGM ID
	Descripti	on The S	tandard RadBlue Sma	rtEGM with IP			
Last Game							
Theme : G2S_none	Hosts	Devices					
	Edit H	ost URL					
Paytable : G2S_none		[[[1	1	
	Host Index	Host ID	Host Registered? false	Enabled?	Description The default Host 0	UNREGISTERED	Host URL
Denom: 0.00	1	1	true	true	The RGS		1101/RGS/api-services/G2SAPI
	2	0	false	true	EMPTY	UNREGISTERED	
EGM Status	3	0	false	true	EMPTY	UNREGISTERED	
	4	0	false	true	EMPTY	UNREGISTERED	
EGM State : G2S_hostDisabled							
Device Class : G2S_informedPlayer							
Device ID: 1			an see Informe				
			ges under the E		IS		
Game Play : IP Disabled			n the messages	s on the			
		Playe	r Display.				
Money In : IP Disabled				\			
Money Out : Enabled							
					•		
Player Display							
	Uncarded						
Hot Player Level (Highest) 0 (0) Fotal Points (Session Points) 0 (0)				PadBlue	- Incredibly Innovativ	- Caming Solutions	
				Radblue	 Incredibly Innovative 	e Gaming Solutions	

To see messages as they are sent between RST and a G2S host, click the Transcript tab. You can use the Transcript to filter, sort and search through all commands sent and received by RST. Double-click any command to view its XML.

Configure RST for Informed Player (RST)

RST supports all of the optionConfig parameters documented in section 1.34.3.1 of the Informed Player message protocol. You can configure these parameter settings through the **smartegm-config-gsa-ip.xml** file.

How to Edit the SmartEGM Configuration File

You can edit the SmartEGM configuration file through an XML editor or by opening it as a text file. Edit the file as required. Be sure to save the file before closing.

- Navigate to the SmartEGM configuration file: [installation directory] > radblue > gsa > script > smart-conf > smart-egm
- 2. Open the SmartEGM configuration file you want to use as a starting point in a text or XML editor.
- 3. Save the file with a new name, in the same directory.
- 4. Modify the Informed Player parameters as needed.
- 5. **Save** and **close** the file.
- 6. Launch RST.
 - a. Go to the **RST Configuration Control** on the **Main** tab.
 - b. Click Change SmartEGM Configuration.
 - c. Click to select the configuration file you want to load, and click **Open**.

Get Going with Informed Player

To get up and running with Informed Player, follow these steps.

- 1. <u>Review Informed Player in RST</u>
- 2. <u>Configure RST for Informed Player</u>
- 3. Start the SmartEGM Engine
- 4. Create EGM Activity
- 5. Send Informed Player Commands from the host
- 6. <u>View Informed Player Activity</u>

Create EGM Activity for Informed Player

You can create activity on RST from the SmartEGM tab. You can perform basic EGM operations from the Player Verbs tab, such as inserting a player card and playing a game.

If your Informed Player host implementation requires a player card and PIN, you are prompted to enter a password after you insert a player card:

🕌 Informed Player Authentication 🛛 💽			
Informed Player Authentication			
Please enter your PIN(s) details			
G2S_magCard			
Submit Remove ID			

Type the password, and click **Save**.

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About the RadBlue Smart Card Implementation

Since implementation of the smart card class requires the use of a proprietary Smart Card Application Protocol (SCAP), RadBlue has implemented the smart card class with its own version of a SCAP. This implementation demonstrates the smart card class between RST and RGS. Also, depending on your host or EGM implementation, there are three ways that you can use the RadBlue smart card:

- 1. RGS can be the smart card device owner if the EGM does not support SCAP.
- 2. RGS can be a guest of the smart card device if the EGM supports a proprietary SCAP implementation.^{*}
- 3. If the host supports no SCAP, RST can be used as the EGM.

Your proprietary SCAP can be implemented in the tools as a custom project. <u>Contact RadBlue</u> for more information.

If you do not have RGS or RST, you can <u>request a free student license</u>. These two products communicate with each other by default, so set up and configuration is minimal.

*The Smart Card Editor in RGS (accessed through **Send Command > hostmsg**) can only be used when RGS is communicating with RST. Otherwise, when you send the hostMsg command, you are prompted for the ID number, hint and message data.

Smart Card in the Tester Toolkit

Smart card commands are available in Custom Scripting, the Startup Algorithm, the Response Manager and the Event Subscriptions component.

Track Changes to the Smart Card Device

The Data Model Viewer lets you view changes to the smart card device as well as compare smart card device options and meters at different points in a test.

Smart Card in the SmartEGM Configuration File

The SmartEGM configuration file in RST supports the smart card class. You can use the smartegmconfig-smart-card.xml file that is installed with RST by default or you can add smart card information to a custom configuration file.

To change the SCAP used by RST, you must edit the **IGT_smartCardAppProtocol** value to the SCAP of your choice. The default value for the RadBlue SCAP implementation is **RBG_scap_v1**.

Finally, you can configure the ID reader device in the SmartEGM configuration file to self-validate an ID. If the G2S_idValidMethod parameter value for the ID reader device is G2S_self, the ID reader self-validates the ID and a G2S_IDE101 Valid ID Presented event is sent to the host. The SmartEGM validates the ID with the following information:

- idFullName: " "
- idGender: UNKNOWN
- idLossLimit: 0
- **idNumber**: card ID number
- idPreferName: " "
- idValidSource: SELF
- **localeId**: cabinetProfile.localId
- playerId: card ID number

Get RST and RGS Talking

- 1. Install RGS and RST on the same computer.
- 2. Launch both products from their respective desktop icons.
- 3. In RST, go to the SmartEGM layout, and click **Change SmartEGM Configuration**.
- 4. Select **smartegm-config-smart-card**, and click **Open**.
- 5. Click the **Devices** subtab on the Main tab, and verify that the **IGT_smartcard** device is present.
- 6. Click **Start SmartEGM** in the SmartEGM Control section at the top of the layout.
- 7. Go to RGS, click the **Engine** layout, and verify that the **RBG** EGM is listed under **Connected EGM(s)**. This means that RGS and RST have established communications.
Insert the Smart Card

- 1. In RST, go to the **SmartEGM** layout, and select the **Player Verbs** tab.
- 2. Click the **Smart Card** bar to view smart card options.
- 3. Click Insert ID.
- 4. Type ID Number 12345678, and click Insert ID.
- 5. Look at the Message Transcript in either RST or RGS. *RST generates IGT_SCE101 Smart Card Validated.*
- 6. Click Enter PIN.
- 7. Type Auth Code **12345678**, and click **Enter PIN**. By default, the PIN is the same as the card ID number.
 - RST generates IGT SCE104 Smart Card PIN Verified.

How to Use the Smart Card Editor

The Smart Card Editor options let you generate smart card commands from either RST or RGS. In RST, the Smart Card Editor can be accessed from the **Smart Card** bar on the **Player Verbs** tab. In RGS, the Smart Card Editor can be accessed by going to **Send Command** > **IGT_smartCard** > **hostMsg**.

Note that the RGS Smart Card Editor can be used only when RGS is communicating with RST. If RST (or the EGM) is not using the default RadBlue SCAP, you do not see the RGS Smart Card Editor when you select the hostMsg command. Instead, you are prompted for the ID number, hint and message data.

	Ø Smart Card I	Editor							x	
	Smart Card	Editor								
	ID Number:	12345678			Balance					
The ID number	Serial Number:	c38497c668		e81c9882990d	Cashable:	41.50				
and PIN number 🔪	Card State	\cap	Select	ing an optio	n Promo:	0.00				Direct Transfers
are the same for 🔪	Card Blo	cked:	autom	atically send	is Non-Cash:	0.00				
the default player	Cashless Ena	abled: 🔽	the	associated	Max Balance:		9	9999999999.	99.999	and Auto Transfers
card.	PIN	\cup	cor	nmand(s).	Auto Transf	er				change the balance
	PIN:	12345678			Au	to Transfer:				on the smart card.
	PIN Verified:	true								
	PIN Required:	V			Auto Tr	ansfer Amt:			0.00	
	PIN Locked:				Auto Transfer	Threshold:			0.00	
	Direct Trans	fer								
	FROM_EGM				0	.50	Trans	fer		
DirectTransfer	L									
information	Log Details	1						-	1	
displays in the Log	Number	Direction			quest Amount	Transfer		Except	tion	
Details section.	1	IGT_fromEgm IGT_fromEgm			0.00, 0.00)	(5.00, 0.00, 0 (10.00, 0.00,		NONE		
	3	IGT_fromEgm		· · ·		(25.00, 0.00,		NONE		
Direct Transfers	4	IGT_fromEgm	Edito	or (1.00, 0	0.00, 0.00)	(1.00, 0.00, 0	.00)	NONE		
	5	IGT_fromEgm	Edito	or (0.50, 0	0.00, 0.00)	(0.50, 0.00, 0	.00)	NONE		
can only be										
completed in RST.										
							Done	Car	ncel	
	L									J

Note the following when working with the editor:

1. Actions on the Smart Card Editor panel are dynamic.

There is no need to press **OK** to complete an action. For example, if you select **Card Blocked**, you immediately see the following commands in the Message Transcript:

Date Received	Message ID	From Location	To Location	Session Type	Session ID	Command ID	Summary
2013-11-25T10:57:21.114-08:00	31797	RBG_1234	Host ID 1	G2S_notification	4000340	67946	smartCard.smartCardMsg
2013-11-25T10:57:21.103-08:00	31795	Host ID 1	RBG_1234	G2S_notification	200179	491	smartCard.hostMsg
2013-11-25T10:57:21.095-08:00	31793	RBG_1234	Host ID 1	G2S_notification	4000339	67945	smartCard.smartCardMsg
2013-11-25T10:57:21.089-08:00	31791	Host ID 1	RBG_1234	G2S_notification	200178	490	smartCard.hostMsg
2013-11-25T10:57:21.060-08:00	31789	Host ID 1	RBG_1234	G2S_response	4000338	489	eventHandler.eventAck
2013-11-25T10:57:21.044-08:00	31787	RBG_1234	Host ID 1	G2S_request	4000338	67944	eventReport: IGT_SCE105 - Smart Card Blocked
2013-11-25T10:57:21.025-08:00	31785	RBG_1234	Host ID 1	G2S_notification	4000337	67943	smartCard.smartCardMsg
2013-11-25T10:57:21.014-08:00	31783	Host ID 1	RBG 1234	G2S notification	200177	488	smartCard.hostMsg

2. You *must* press "Enter" after you type information into some text input fields. This includes the PIN, Auto Transfer Amt and Auto Transfer Threshold fields. For example, from the RGS Smart Card Editor, select **Auto Transfer**. Then, type **20.00** in the **Auto Transfer Amt** field, and press **Enter**. You see the following commands in the Message Transcript:

								e -	ŧ×,
All Hosts> 👻 📳 Compare	Filters	s 🗟 Searc	h Content	🗙 Clear 🛛 🛨	🊺 Analy:	te 🔻		Show Event Report 🛛 👽 Realtime U	pdate
2-									1
ate Received	Message	From Locat	To Locat	Session Type	Session	Command	Device	Summary	C
013-11-25T11:23:16.638-0	32097	RBG_1234	Host ID 1	G2S_notificat	4000416	68022	smartCard[1]	smartCard.smartCardMsg	
013-11-25T11:23:16.628-0	32095	Host ID 1	RBG_1234	G2S_notificat	200199	565	smartCard[1]	smartCard.hostMsg	4
013-11-25T11:23:16.621-0	32093	RBG_1234	Host ID 1	G2S_notificat	4000415	68021	smartCard[1]	smartCard.smartCardMsg	
013-11-25T11:23:16.613-0	32091	Host ID 1	RBG_1234	G2S_notificat	200198	564	smartCard[1]	smartCard.hostMsg	
013-11-25T11:23:16.598-0	32089	Host ID 1	RBG_1234	G2S_response	4000414	563	eventHandler	eventHandler.eventAck	
013-11-25T11:23:16.577-0	32087	RBG_1234	Host ID 1	G2S_request	4000414	68020	eventHandler	eventReport: IGT_SCE113 - Smart Card Status Changed	- 3
013-11-25T11:23:16.544-0	32085	RBG_1234	Host ID 1	G2S_notificat	4000413	68019	smartCard[1]	smartCard.smartCardMsg	1
013-11-25T11:23:16.531-0	32083	Host ID 1	RBG_1234	G2S_notificat	200197	562	smartCard[1]	smartCard.hostMsg	
013-11-25T11:23:07.582-0	32081	RBG_1234	Host ID 1	G2S_notificat	4000412	68018	smartCard[1]	smartCard.smartCardMsg	1
013-11-25T11:23:07.573-0	32079	Host ID 1	RBG_1234	G2S_notificat	200196	561	smartCard[1]	smartCard.hostMsg	- 1
013-11-25T11:23:07.565-0	32077	RBG_1234	Host ID 1	G2S_notificat	4000411	68017	smartCard[1]	smartCard.smartCardMsg	
013-11-25T11:23:07.557-0	32075	Host ID 1	RBG_1234	G2S_notificat	200195	560	smartCard[1]	smartCard.hostMsg	
013-11-25T11:23:07.530-0	32073	Host ID 1	RBG_1234	G2S_response	4000410	559	eventHandler	. eventHandler.eventAck	
013-11-25T11:23:07.511-0	32071	RBG_1234	Host ID 1	G2S_request	4000410	68016	eventHandler	eventReport: IGT_SCE113 - Smart Card Status Changed	- 6
013-11-25T11:23:07.498-0	32069	RBG_1234	Host ID 1	G2S_notificat	4000409	68015	smartCard[1]	smartCard.smartCardMsg	
013-11-25T11:23:07.483-0	32067	Host ID 1	RBG_1234	G2S_notificat	200194	558	smartCard[1]	smartCard.hostMsg	- 4

Notice that the Smart Card Editor in RST now reflects an Auto Transfer Amt of 20.00.

- 3. After you change the PIN, remove the smart card and re-insert it to use the new PIN.
- 4. If a PIN is required, the "PIN Verified" field must be "true" to transfer funds.
- 5. The Log Details section provides information on direct transfers only.

Pre-Load Funds onto a Smart Card

You can pre-load funds onto the smart card through the Smart Card Editor in RST.

Note: While the fields described below are also available on the RGS Smart Card Editor, they are not functioning. **You cannot perform a direct transfer from RGS**.

- 1. In RST, go to **SmartEGM > Player Verbs > Smart Card > Modify Smart Card**.
- 2. If **PIN Required** is selected, verify that the **PIN Verified** value is **true**.
- 3. Click the **Direct Transfer** drop-down, and select **FROM_EGM**.
- 4. Type the dollar amount to be transferred onto the smart card. For this example, we typed **5.00**.
- 5. Click **Transfer**.

🕖 Smart Caro	d Editor					X
Smart Car	d Editor					
ID Numbe	er: 12345678			Bal	ance	
Serial Numbe	er: f1ed9c5c95d9	4b4f005742	2024478b411	С	ashable: 35.00	
Card State					Promo: 0.00	
Card B	locked: 📃			N	on-Cash: 0.00	
Cashless Er	nabled: 🔽				Balance:	9999999999.99.999
PIN				Aut	to Transfer	
PI	N: 12345678				Auto Transfer:	
PIN Verifie	d: true				Auto Hanoren.	
PIN Require	d: 🔽				Auto Transfer Amt:	0.00
PIN Locke				Auto	Transfer Threshold:	0.00
Direct Tran	Isfer					
FROM_EGM		•			5.00	Transfer
Log Details						
Number	Direction	Entity	Request Amo	unt	Transfer Amount	Exception
	IGT_fromEgm	Editor	(10.00, 0.00, 0.0	0)	(10.00, 0.00, 0.00)	NONE
	IGT_fromEgm	Editor	(10.00, 0.00, 0.0		(0.00, 0.00, 0.00)	CARD_NOT_NEGOTIABLE
	IGT_toEgm	Editor	(10.00, 0.00, 0.0		(0.00, 0.00, 0.00)	CARD_NOT_NEGOTIABLE
		Editor	(10.00, 0.00, 0.0		(10.00, 0.00, 0.00)	NONE
	IGT_fromEgm	Editor	(10.00, 0.00, 0.0		(10.00, 0.00, 0.00)	NONE
6	IGT_fromEgm	Editor	(5.00, 0.00, 0.00)	(5.00, 0.00, 0.00)	NONE
				•	•	
	. (1	Cashabl	e, Promotio	nal,	Non-Cashable)	Done Cancel

The amount transferred (in this case, 5.00) is added to the smart card balance and the transfer is recorded in the Log Details. Note that if a PIN is required, but has not been authenticated, a **Card Not Negotiable** error is logged and the transfer does not occur.

Auto-Transfer Smart Card Funds

Generate the commands for an auto-transfer of funds by setting the amount and threshold through either RGS or RST. Then, simulate game play in RST.

- 1. In RST, go to **SmartEGM > Player Verbs > Smart Card**.
- 2. <u>Insert the smart card</u>.
- 3. Add money to the RST credit meter.
 - a. Click **Insert Note(s)**.
 - b. Verify that the **Note Count** is **1**.
 - c. Click the Note To Insert drop-down, and select \$10.00 USD.
 - d. Notice that the Credit Meter's **Cashable** field now displays **10.00**.
- 4. Click Modify Smart Card.
- 5. Select Auto Transfer to enable the auto-transfer functionality.
- 6. Type the amount that you want to transfer (**Auto Transfer Amt**). For this example, we typed **10.00**.
- 7. Type the credit meter amount that triggers the auto-transfer (**Auto Transfer Threshold**). For this example, we typed **10.00**.
- 8. Click **Done** to close the editor.
- 9. Click Play Simple Game.
- 10. Set the following fields:
 - **Denom ID** \$1.00 USD
 - Cashable Wager 2
 - Primary Win 1
- 11. Click Play Game.
- 12. Look at the Credit Meter's Cashable field. It should increment to **19.00** if the auto-transfer was successful.
- 13. Look at the Message Transcript to see the smart card commands for auto-transfers.

Transfer Smart Card Funds

The Transfer Funds option lets you move funds from the smart card to the EGM or from the EGM to the smart card.

- 1. In RST, go to the **SmartEGM** layout, and select the **Player Verbs** tab.
- 2. Click the **Smart Card** bar to view smart card options.
- 3. Add \$10.00 to the RST credit meter.
- 4. Add \$30.00 to the smart card.
- 4. Click **Transfer Funds**.

Smart Card Transfer	×
Smart Card Transfer	
Transfer Direction	TO_EGM 👻
Transfer Amount - Cashable \$	30.00
Transfer Amount - Promo \$	0.00
Transfer Amount - Non-Cashable \$	0.00
	Transfer Cancel

- Click the Transfer Direction drop-down, and select to transfer smart card funds to the EGM (TO EGM) or to transfer EGM funds to the smart card (FROM EGM). For this example, we chose TO EGM.
- 6. The **Transfer Amount Cashable \$** is the dollar amount of cashable funds available on either the smart card (if you select TO EGM) or the EGM (if you select FROM EGM). We chose **TO EGM**, so this field reflects the **Current Balance** of the smart card.
- 7. Click **Transfer**. The **Credit Meter** now displays a **Cashable** amount of **40.00**.

Add a Player Card with a Smart Card ID Reader Type

You can add a player card through the RGS Player Database with a G2S_smartcard ID reader type. Note that once you save the new player card record, you **cannot** edit the ID Reader Type value.

To add a player card with a Smart Card ID reader type:

- 1. In RGS, go to **Databases** > **Player Database**.
- 2. Click Add Player.
- 3. Click **ID Reader Type** the drop-down, and select **G2S_smartcard**.
- 4. Configure the player card as needed.
- 5. Click Save.

Run a Tiger Script with Smart Card

A Tiger script that uses smart card features is installed with RST. You can modify this script, if needed, but the default script does the following:

- 1. Inserts an ID (a smart card).
- 2. Inserts a \$1 note.
- 3. If the smart card is not negotiable, enters the smart card's PIN.
- 4. Transfers the player funds from the EGM to the smart card.
- 5. Removes the ID.

To load and run the smart card Tiger script:

- 1. In RST, select the **SmartEGM** layout.
- 2. Click the **Tiger Script** tab.
- 3. Click Select Script.
- 4. Select **smartegm-example-smart-card-001**, and click **Open**. The script loads into the script runner.
- 5. Click Start Script.

When the script completes, status information is displayed.

Change Smart Card Configuration Options

Edit smart card configuration options through the optionConfig.setOptionChange command in RGS. Note that some options, including the Smart Card Application Protocol option, are read-only. If RGS is communicating with RST, you can change the SCAP through the SmartEGM configuration file.

To modify smart card configuration options:

- 1. Go to the **Send Command** layout.
- 2. Select **G2S_optionConfig** from the Current Devices list, and double click the **setOptionChange** command.
- 3. Scroll to the Smart Card device you want to modify, and click the plus icon (+) to expand it.
- 4. Continue to drill down to the smart card configuration option(s) you want to change.

Smart Card [1] -Option Group Name for IGT_smartCardOptions		
G2S_protocolOptions		
G-IGT_smartCardMessages		
😑 Smart Card Message List		
-Auto-transfer Message	Top-off transfer.	Top-off transfer.
Card Disabled Message	Card Disabled.	Card Disabled.
Cash-out intercept message	Cash-out to card.	Cash-out to card.
Cash-out Pending Message	Please insert card.	Please insert card.
Transaction Failed Message	Transaction Failed.	Transaction Failed.
Transfer to Card Message	Transfer to card.	Transfer to card.
Transfer to EGM Message	Transfer to EGM.	Transfer to EGM.
IGT_smartCardOptions		
Smart Card Options		
Cash-Out Mode	IGT_anyDevice	IGT_anyDevice
-Cash-Out to Smart Card	true	false
-Associated ID Reader Device	1	2
Message Duration	5000	10000
-No Card Money In Disable	false	false
Smart Card Application Protocol	RBG_scap_v1	RBG_scap_v1

5. Double-click an option to edit it. For this example, we selected **Cash-Out Mode** under **Option Group Name for IGT_smartCardOptions > IGT_smartCardOptions > Smart Card Options**.



- 6. Click the **Cash-Out Mode** drop-down, and select **IGT_smartCardOnly**.
- 7. Click Save.
- 8. Click Send Command.

Send Smart Card Commands from RGS

You can send smart card commands from the RGS Send Command layout. The Message Transcript, located at the bottom of the Send Command layout, displays each message and the response from the RST.

The following smart card commands are available in RGS:

- getSmartCardLog
- getSmartCardLogStatus
- getSmartCardProfile
- getSmartCardStatus
- <u>hostMsg</u>
- setSmartCardLockOut
- setSmartCardState

See the <u>G2S Protocol document</u> for additional information on each of these commands.

rad**blue**

About the Tester Toolkit

The Tester Toolkit is an optional module for RST. This module allows you to extend normal testing by customizing messages sent by the RST. Using the sidebars, you can:

- Create a list of modifications that RST makes to specified outgoing messages, using the <u>Message</u> <u>Modification</u> panel.
- Create a new definition or select a message disruption definition from the available list to edit, using the <u>Message Disruption</u> panel.
- Send messages that you create to test: the SOAP layer, whether the host system can handle missing required values, or illegal values by generating the correct error in response, using the <u>Custom Send Message</u> panel.

Tester	Toolk				_	e 4
		New Remove Set As Active Active rike		💥 Clear Activ	e Mess	age Modification
		Available Message Modification				
		Description	Version	File Name	Author	Last Modified
		Modify cabinetProfile to change the localeId	1.0.0	RBG_msg-modification-ChangeLo	. RadBlue	2012-08-08T08:51:28
		Remove the hostId attribute from the g2sBody element.	1.0.0	RBG_msg-modification-remove_h		2012-03-30T11:00:00
		Sample - Change HostId to 256	1.0.0	RBG_msg-modification-ChangeH	RadBlue	2012-08-06T14:07:02
. 8						
Message Disruption	Message Modification	No Active Mess Select a Message Modification file from the above li		ation Definitions. Active, or press the New button to cr	reate a new file	<u>e</u> .

Send Custom Messages

About Custom Messages

You can use the Send a Custom Message functionality in the RST Tester Toolkit to test the SOAP layer, as well as whether the host system can handle missing required values or illegal values, by verifying

that the host generated the correct error in response. To do this, you can change the following elements of any G2S message:

- **EGM ID for SOAP** EGM identifier to put in the SOAP message. If there is no value, the current EGM ID is used. This is normally a fixed value.
- **Fix Up** Indicates whether RST should add valid XML around a custom message or send it exactly as entered.
- Host ID Identifier of host system to which you are sending the message.
- **Host ID for SOAP** Host identifier to put in the SOAP message. If there is no value, use the current host ID. This is normally a fixed value.
- **Message XML** Message XML that is changed if the Fix Up value is **true**.

Send a Custom Message

The custom Message option lets you send custom messages that can be "fixed up" with auto-generated content as needed. To use this option:

- Enter, or paste from the transcript, an entire G2S message into the XML Message text box (required).
- Delete the command ID or other attributes you would like the RST to supply.
- Make sure the device class and the device ID are still in the message (required).
- Delete any of the fix up attributes as needed.
- Insert a "-1" value for any of the fix up attributes you want RST to remove before sending.

In addition, you can change the Host ID, SOAP Host ID and SOAP EGM ID to test whether the host handles discrepencies in these values between the message and message wrapper.

About Fix Up Values

RST can modify, insert or delete (*fix up*) the three attributes in g2s:g2sBody as well as the class-level attributes of the G2S command. For each attribute:

- If a value is supplied by the user (see **Present** column below), RST uses that value.
- If a value is not supplied by the user, RST supplies the missing value.
- If the value is **-1**, the required attribute is removed from the message (missing).

For example:

Attribute	Required	Present	Missing	-1
g2s:hostld	Yes	Use value	Supply argument value	Remove attribute
g2s:egmId	Yes	Use value	Supply current EGM	Remove attribute
g2s:dateTimeSent	Yes	Use value	Supply current date and time	Remove attribute
g2s:deviceId	Yes	Use value	Must be present	
g2s:dateTime	Yes	Use value	Supply current date and time	Remove attribute
g2s:commandId	Yes	Use value	Supply next command ID for the specified host in the method arguments.	Remove attribute
g2s:sessionType	No	Use value	Assume sessionType is G2S_request	Remove attribute
g2s:sessionId	No	Use value	If session type is G2S_request, add next session Id for the specified host in the message arguments.	Remove attribute
g2s:sessionRetry	No	Use value	Ignore	Remove attribute*

Fix Up Rules

Attribute	Required	Present	Missing	-1
g2s:timeToLive	No	Use value	Ignore	Remove attribute*
g2s:sessionMore	No	Use value	Ignore	Remove attribute*
g2s:errorCode	No	Use value	Ignore	Remove attribute*
g2s:errorText	No	Use value	lgnore	Remove attribute*

* This value is not needed because the missing attribute will be ignored.

The following is a Send Custom Message example sent from an EGM with the identifier **RBG_1234**:

- **Host ID** = 1
- Fix Up = True
- EGM ID for SOAP = [blank]
- Host ID for SOAP = [blank]
- Message =

To send a custom message:

- 1. From the Tester Toolkit layout, click **Custom Send Message**.
- 2. Verify that **Message** is selected in the **Send** field.
- 3. Type or paste the content you want to send in the XML Message text box. For this message type, you *must* include the entire message, including the device ID. If you select the Fix Up option, you can delete any or all of the fix up attributes, and RST will add appropriate values for the missing attributes\ before the message is sent to the host.

Send : 💿 Message 🔘 Raw Me	essage 💿 My Command	Custom Se	nd Message	
XML Message			Options	
	g="UTF-8" standalone="yes"?> http://www.gamingstandards.com/g2	e/echemae/v1 0 3">	Host ID :	1 ~
	eSent="2012-06-05T06:40:24.522-0"		SOAP Host ID :	1 ~
<g2s:communications(g< td=""><td>2s:commandId="116832" g2s:dateTir 2s:deviceId="1"</td><td>ne="2012-06-05T06:40:24.520-0</td><td>SOAP EGM ID :</td><td>RBG_1234</td></g2s:communications(g<>	2s:commandId="116832" g2s:dateTir 2s:deviceId="1"	ne="2012-06-05T06:40:24.520-0	SOAP EGM ID :	RBG_1234
	2s:errorCode="G2S_none" 2s:errorText=""		Fix Up :	
g	2s:sessionId="5000044" 2s:sessionMore="false"		Device Class :	G2S_bonus -
g	2s:sessionRetry="false" 2s:sessionType="G2S_request"		Device ID :	1 -
<g2s:keepalive></g2s:keepalive>	2s:timeToLive="30000">			
 	If you select the Fix Up optic			
-/gts.gtsnessager	the above fields and RST wi			
	before the message is sent t	o the host.		
			Reset	Send Message
•	III	Þ		

- 4. Modify the message **Options** as needed. Host ID, SOAP Host ID and SOAP EGM ID allow you to change the values to test how a host handles values that are inconsistent with the value(s) in the message.
 - Host ID Click the drop-down arrow, and select the identifier of the recipient host.
 - **SOAP Host ID** Click the drop-down arrow, and select the value for the SOAP host element.
 - **SOAP EGM ID** Click the drop-down arrow, and select the value for the SOAP EGM ID element.
 - Fix Up Select if you want RST to apply the fix up rules to the message you are sending.
 - **Device Class** Indicates the recipient device class for the message. This field is not used for this type of custom message.
 - **Device ID** Indicates the recipient device identifier for the message. This field is not used for this type of custom message.

Note: You can reset the screen back to the default settings, including the removal of any XML Message text, by clicking **Reset**.

- 5. Click **Send Message** to send the message to the host.
- 6. Use the **Message Transcript** to verify that the message was sent and to view the host response.

Send a Raw Message

The Send Raw XML option lets you send any content to a host over a G2S connection. RST does no additional wrapping or validation of the message, but rather, sends exactly what you have entered to the host.

- 1. From the Tester Toolkit layout, click **Custom Send Message**.
- 2. Select **Raw Message** in the **Send** field.
- 3. Type or paste the content you want to send in the XML Message text box.

ML Message	Options		
Four score and seven years ago our fathers brought forth on this continent a new nation, conceived in liberty, and dedicated to the proposition that all men are	(Host ID :	D: 1	
created equal.	SOAP Host ID :	1	
Now we are engaged in a great civil war, testing whether that nation, or any nation, so conceived and so dedicated, can long endure. We are met on a great battle-field of that	SOAP EGM ID :	RBG_1234	
var. We have come to dedicate a portion of that field, as a final resting place for those who here gave their lives that that nation might live. It is altogether fitting	Fix Up :	\checkmark	
and proper that we should do this.	Device Class :	G2S_bonus	
Sut, in a larger sense, we can not dedicate, we can not consecrate, we can not hallow this ground. The brave men, living and dead, who struggled here, have consecrated it,	Device ID :	1	
remember what we say here, but it can never forget what they did here. It is for us the living, rather, to be dedicated here to the unfinished work which they who fought here have thus far so nobly advanced. It is rather for us to be here dedicated to the great task remaining before us-that from these honored dead we take increased devotion to that cause for which they gave the last full measure of devotion-that we here highly resolve that these dead shall not have died in vain-that this nation, under God, shall have a new birth of freedom-and that government of the people, by the people, for the people, shall not perish from the earth.		nly select the h to receive the r	
The Raw Message option lets you send any content (even the Gettysburg Address!) exactly as you have entered it. RST does no validation of the message.			

4. Click the **Host ID** drop-down arrow under **Options**, and select the identifier of the recipient host. All other message configuration options are ignored for this message type.

Note: You can reset the screen back to the default settings, including the removal of any XML Message text, by clicking **Reset**.

- 5. Click **Send Message** to send the message to the host.
- 6. Use the **Message Transcript** to verify that the message was sent and to view the host response.

Send My Command

The Send My Command option lets you send a custom G2S command that RST then wraps with the G2S class and G2S message elements before sending. The G2S information completed automatically by RST includes command ID, session ID and date/time values. You can also add attributes and elements in custom name spaces, if required. This option is useful when you want to send a custom command from a device exposed through the descriptor list. At a minimum, you must include a command and associated namespace and ensure that the device class and ID includes the defined command.

- 1. From the Tester Toolkit layout, click **Custom Send Message**.
- 2. Select My Command in the Send field.
- 3. Type or paste the content you want to send in the XML Message text box.



- 4. Configure device to which you want the message sent. The message will be sent to the owner of the specified device.
 - Device Class Click the drop-down arrow, and select the device class for the message.
 - Device ID Click the drop-down arrow, and select the device identifier for the message.

Note: You can reset the screen back to the default settings, including the removal of any XML Message text, by clicking **Reset**.

- 5. Click **Send Message** to send the message to the host.
- 6. Use the **Message Transcript** to verify that the message was sent and to view the host response.

Message Disruption

About Message Disruption

Message Disruption allows you to block or change the message response to the host using the RST predefined list of codes. You identify command elements and attributes to send to an EGM, and select a code to instruct the EGM how to respond.

These codes are listed in the **Disruption Parameters > Action** field, where you can select an action such as: retry, resend, undefined error, or choose one of the MSX001 - MSX008 error codes.

Using this feature, you create your new disruption message that becomes listed in the **Available Message Disruption** area, and then define:

- **Search parameters** Those elements and attributes you want the RST to look for in each message.
- **Disruption parameters** Those actions you want the RST to take and the number of times to take that action.

So, once defined, RST searches each message that it receives for the Element Name, if there is a match, RST searches for the Namespace (if one is defined), then the Attribute Name, and the Attribute Value. If all matches are found, RST repeats the action for the number of times (count) you specified.

	Sma	rtEGM Transcript Watchables DebugLog TesterToolki	t I					
Tes	ter To	polkit						@ 4 ×
		New Remove Set As Active	Active File <not set=""></not>		💥 Clear	Active	Message Disruptio	on
		Available Message Disruption			1		1	
		Description		Version	File Name	Author	Last Modified	
		Cabinet_retry_g2sAck_but don't process msg		1.0.0	cabClass_retry_g2sAckPnoProcess	Connie	2013-01-31T10:22:46	<u>^</u>
		 Resend Test - suppress g2sAck Retry Test - send g2sAck, discard message 		1.0.0	RBG_msg-disruption-resend-test.xml RBG_msg-disruption-retry-test.xml	RadBlue RadBlue	2013-01-17T15:44:44 2013-01-17T15:45:57	=
		 Retry Test - send gzsAck, discard message Send MSX002 in response to getCabinetStatus request 		1.0.0	RBG msg-disruption-MSX002-specifi		2013-01-17115:45:57 2013-01-18T14:13:44	
		Send MSX002 in response to every request.		1.0.0	RBG_msg-disruption-MSX002-specific RBG_msg-disruption-MSX008-anv.xml		2012-11-19T10:00:00	-
						Record	2012 11 10110100100	
		Edit Selected Message Disruption File						
		Description : Cabinet_retry_g2sAck_but don't process me	g		Save 💦 Save A	s 😫	Cancel (🖃 Dashbo	ard)
0		File Name : cabClass_retry_g2sAckPnoProcess.xml	Version :	1.0.0				<u> </u>
ust	Me	1 m .						les
Custom Send Message	Message Disruption	💠 Add 🗱 Remove 🚽	Move Down 🔒 Move	e Up	Message Disr	uption De	finition	Message Modification
end	e Di	Element Attribute	Action	6				3
Me	dn.is	<any-element> <any-attribute></any-attribute></any-element>	Resend - don't send g2	sAc	earch Parameters			dific
ssag	tion 1				Element Name : <any-elemen< td=""><td>T></td><td></td><td>() ⁸</td></any-elemen<>	T>		() ⁸
9								~ -
				Attri	bute Namespace : <any-namesp< td=""><td>ACE></td><td></td><td>(?)</td></any-namesp<>	ACE>		(?)
								-
					Attribute Name : <any-attribu< td=""><td>TE></td><td></td><td>0</td></any-attribu<>	TE>		0
					Attribute Value :			2
				Di	sruption Parameters			
				-				
					Action : Resend - don't send	d g2sAck or p	orocess message 🔻 🔻	0
							. 🛋	
					Count :		1 🚍	

The Message Disruption screen provides a dual purpose. Once you complete the Disruption definitions and activate your Disruption file, the **Edit Selected Message Disruption File** (bottom half of the screen) toggles to a Dashboard view.

The Dashboard, shows **Active Message Disruption Definitions** with remaining count. Each time the message is sent, the count decreases. The Dashboard is cleared when your active definition is complete.

uer i	Toolkit								ß
	New 2	X Remove	Set As Active	Active File Cabinet	e _retry_g2sAck_but doi		🔆 Clear Active	Message Disruption	
	Available M	essage Disruption							
			Description		Version	File Name	Author	r Last Modified	
	Cabinet	_retry_g2sAck_but don't pr	ocess msg		1.0.0	cabClass_retry_g2sAckPnoPi	rocess Connie	2013-02-13T08:04:37	-
	Resend	Test - suppress g2sAck			1.0.0	RBG_msg-disruption-resend-	test.xml RadBlue	2013-01-17T15:44:44	
	🔒 Retry Test - send g2sAck, discard message					RBG_msg-disruption-retry-te	st.xml RadBlue	2013-01-17T15:45:57	
	🔒 Send MS	X002 in response to getCab	inetStatus reques	t	1.0.0	RBG_msg-disruption-MSX002	-specifi RadBlue	2013-01-18T14:13:44	
	🔒 Send MS	X008 in response to every	eauest.		1.0.0	RBG msa-disruption-MSX008	-anv.xml RadBlue	2012-11-19T10:00:00	
	Dashboard								
	Element	Namespace URI	Attribute	Value	Action		# Remaining	Last Modified	
Messag	cabinet	<any-namespace></any-namespace>	deviceId	526059076	Petry - send a2sA	ck but don't process message	3	2013-02-13T08:14:24	

How It Works

Follow this process to insert a disruptive message into your communications.

- 1. Create a <u>new</u> message disruption definition.
- 2. <u>Define</u> the message disruption definition by identifying the **Search** and **Disruption Parameters**.
- 3. Activate the new definition.

Once you create, define, and activate a message disruption, the RST begins to match the search criteria against every message. RST begins with the Element Name. If there is a match, RST then matches the remaining attributes, in order.

- If a match is found, RST starts the Action for the number of times you specified.
- If a match is not found, it moves to the next message.
- 4. <u>View</u> the definition.

Create a New Message Disruption Definition

Follow these steps to create a new message disruption definition.

1. Go to **Tester Toolkit** tab and click the **Message Disruption** sidebar.

Mem # Remove Set As Active Active File ont set> Clear Active Message Modification Valiable Message Modification Modify cabinetProfile to change the localeId 1.0.0 RBG_msg-modification-ChangeLocal RadBlue 2012-08-08708:51:28 Modify cabinetProfile to change the localeId 1.0.0 RBG_msg-modification-ChangeLocal RadBlue 2012-08-08708:51:28 Sample - Change Hostid to 256 1.0.0 RBG_msg-modification-ChangeHost RadBlue 2012-08-06718:07:28 Dashboard Modification Message Modification Message Modification ChangeHost RadBlue 2012-08-06718:07:28 Modify cabinet Profile to change the still to 256 1.0.0 RBG_msg-modification-ChangeHost RadBlue 2012-08-06714:07:02 Message Modification test 1 1.0.0 RBG-msg-modification-ChangeHost RadBlue 2013-02-13T09:47:58 Dashboard Message Modification Definitions. Message Modification Definitions. Modification file from the above list and Set As Active, or press the New button to create a new file.								e 4
Description Version File Name Author Last Modified Modify cabinetProfile to change the localeId 1.0.0 RBG_msg-modification-ChangeLocal RadBlue 2012-08-08T08:51:28 Remove the hostId attribute from the g2sBody element. 1.0.0 RBG_msg-modification-remove_hos RadBlue 2012-08-08T14:07:02 Simple - Change HostId to 256 1.0.0 RBG_msg-modification-changeHost RadBlue 2012-08-08T14:07:02 message modification test 1 1.0.0 MessageMod1.xml Connie 2013-02-13T09:47:58 Dashboard Interview Message Modification Definitions.		New 🔁	# Remove	Set As Active		💥 Clear Act	tive Mes	ssage Modification
Modify cabinetProfile to change the localed 1.0.0 RBG_msg-modification-ChangeLocal RadBlue 2012-08-08T08:51:28 Remove the hostid attribute from the g2sBody element. 1.0.0 RBG_msg-modification-remove_hos RadBlue 2012-08-08T08:51:28 Sample - Change Hostid to 256 1.0.0 RBG_msg-modification-ChangeHost RadBlue 2012-08-06T14:07:02 message modification test 1 0.0 RBG_msg-modification-ChangeHost RadBlue 2012-08-06T14:07:02 Dashboard		Available Me	ssage Modificatio	on				
Remove the hostid attribute from the g2sBody element. 1.0.0 RBG_msg-modification-remove_hos RadBlue 2012-03-30T11:00:00 Sample - Change Hostid to 256 1.0.0 RBG_msg-modification-ChangeHost RadBlue 2012-08-06T14:07:02 message modification test 1 0.0 MessageMod1.xml Connie 2013-02-13T09:47:58 Dashboard No Active Message Modification Definitions.				Description	Version	File Name	Author	Last Modified
Sample - Change Hostid to 256 message modification test 1 Dashboard No Active Message Modification Definitions. No Active Message Modification Definitions.		🔒 Modify ca	binetProfile to chang	ge the localeId	1.0.0	RBG_msg-modification-ChangeLocal	RadBlue	2012-08-08T08:51:28
Message Modification test 1 1.0.0 MessageMod1.xml Connie 2013-02-13T09:47:58		A Remove t	the hostId attribute f	from the g2sBody element.	1.0.0	RBG_msg-modification-remove_hos	RadBlue	2012-03-30T11:00:00
Dashboard Mesage Modification Definitions.		🔒 Sample -	Change HostId to 25	56	1.0.0	RBG_msg-modification-ChangeHost	RadBlue	2012-08-06T14:07:02
Message Modification Definitions.		message	modification test 1		1.0.0	MessageMod1.xml	Connie	2013-02-13T09:47:58
Newspace Modification Definitions.								
No Active Message Modification Definitions.								
No Active Message Modification Definitions.		Dachboard						
No Active Message Modification Definitions.	Message							
	5							

- 2. Click **New** to create a new message disruption definition.
- 3. At the pop-up type the **file name** (no spaces) and **description** of the test.

🕖 Create New	Message Disruption File
Create New	v Message Disruption File
File Name :	cabClass_retry_g2sAck_noProcess
Description :	Cabinet_retry_g2sAck_but don't process msg
	Create Cancel

4. Click **Create**.

	New	# Remove	Set As Active	Active File		💥 Clea	Active	Message Disruptio	'n
	26			Retry Test - sen	id g2sAck, disca			incoolige Distuput	
AV	ailable Me	ssage Disruption	1						
			Description		Version	File Name	Author	Last Modified	
	Cabinet_r	etry_g2sAck_ but d	lon't process msg		1.0.0	cabClass_retry_g2sAckPnoProcess	. Connie	2013-02-13T08:24:18	
8	Resend T	est - suppress g2sA	.ck		1.0.0	RBG_msg-disruption-resend-test.xml	RadBlue	2013-01-17T15:44:44	1
6	Retry Tes	t - send g2sAck, dis	card message		1.0.0	RBG_msg-disruption-retry-test.xml	RadBlue	2013-01-17T15:45:57	5
N A	Send MSX	002 in response to	getCabinetStatus request		1.0.0	RBG_msg-disruption-MSX002-specifi	. RadBlue	2013-01-18T14:13:44	_
	Send MSX	008 in response to	everv request.		1.0.0	RBG msg-disruption-MSX008-anv.xm	RadBlue	2012-11-19T10:00:00	
Edi	it Selected	Message Disru	ption File						
Des	scription :	Cabinet_retry_g2	2sAck_but don't process m	isg		Save Save	As	Cancel Dashbo	ard
Fil	le Name :	cabClass retry of	2sAckPnoProcess.xml	Version :	1.0.0				

- 5. You see your new file automatically listed in two areas of the screen:
 - Available Message Disruption A lock in front of a file indicates that it is read-only and cannot be deleted. If you choose a locked file as a template and make changes, you must use Save As.
 - Edit Selected Message Disruption File/Dashboard This panel toggles from dashboard to edit screens.

Note: You can change existing Disruption fields — fix misspellings or cryptic titles, or change Search/Disruption parameters. See Edit a Definition.

Define the Message Disruption Definition

Follow these steps to define the search parameters.

1. In the **Available Message Disruption** panel, highlight a description. Here we selected **Cabinet_** retry_g2sAck_but don't process msg.



2. Click **Add** to open an existing, or the new message disruption, to see the Definitions fields.

	Edit Selected	Message Disru	ption File								
	Description :	Cabinet_retry_g	2sAck_but don't proces	s msg		Save Save As Cancel	Dashboard				
	File Name :	cabClass_retry_c	2sAckPnoProcess.xml	Ve	ersion : 1.0.0		Trasag				
Messag	🔶 Add 🕽	Remove		👃 Move Down	1 Move Up	Message Disruption Definition					
Message Disruption	Element	Attribute	Action			Search Parameters					
otion						Element Name : <any-element></any-element>					
						Attribute Namespace : <a blue;"="" color:="" href="https://www.englighted-style=">Attribute Namespace : Attribute Namespace : Attribute Namespace	0				
						Attribute Name :					

- 3. Use the **Message Disruption Definition** fields to define the disruption. Do not use quotes or namespace prefixes in any field.
 - **Element Name** Type the element name to search for, typically a class or a command, regardless of namespace. In our example, we selected **cabinet**.

The element name is always required, either a real value or a wildcard. Wildcard selections are:

- <ANY-ELEMENT> Matches any class element, such as noteAcceptor.
- **<ANY-COMMAND>** Matches any command element, such as g2sBody.
- Attribute Namespace Type the namespace of the attribute. The wildcard <ANY-NAMESPACE> searches for any namespace. We selected the wildcard.

Cu:	Description : Cab File Name : cab	sage Disruption File inet_retry_g2sAck_but Class_retry_g2sAckPnoPi		ersion : 1.0.0	Save As Cancel	shboard
lessag	💠 Add 🗰 Re	move	😽 Move Down	1 Move Up	Message Disruption Definition	
e Disn	Element At	tribute Action			earch Parameters	
Message Disruption	cabinet dev	viceId Retry - :	send g2sAck but don't process m	hessage	Element Name : cabinet	0
				Att	ibute Namespace :	

• **Attribute Name** - Type the name of the attribute. In our example, **deviceId**.

Note: If you use the default <ANY ATTRIBUTE> (the wildcard) then both Namespace and Value fields are disabled because that configuration does not present a valid search.

- Attribute Value Type the value of the attribute to match (* = wildcard). In our example, we selected **526059076**.
- **Action** Choose the action you want to happen when the attributes match. In our example, we selected **Retry** - **send g2sAck but don't process message**.
- **Count** Type or select the number of times the specified definition is applied. We typed **3**.
- 2. Click **Save**. You now see your message listed in the Element, Attribute, Action box (under the Add button).

Note: Once Set as Active, RST searches each message that it receives for the Element Name. If there is a match, it searches for the Namespace (if one is defined). Then, RST searches for the Attribute Name and Attribute Value. If all matches are found, RST starts the Action for the number of times you specify.

In our screen example, when **deviceId** matches the value (**526059076**), RST sends the error message **Retry-send g2sAck but don't process message**.

3. You can now choose to <u>activate</u> this disruption file or <u>create</u> another definition.

Activate the Message Disruption Definition

Follow these steps to activate your Message Disruption.

- 1. In the **Available Message Disruption** panel **> Description**, click to highlight your message.
- 2. Click **Set As Active**.
- 3. At the pop-up box, click **OK**.

	New Remove Set As Active	Active <not s<="" th=""><th></th><th></th></not>		
	Description		Version	File Na
	Cabinet_retry_g2sAck_but don't process msg		1.0.0	cabClass_retry_g2sAck
	Resend Test - suppress g2sAck		1.0.0	RBG_msg-disruption-res
	Retry Test - send g2sAck, discard message	1.0.0	RBG_msg-disruption-ret	
	Send MSX002 in response to getCabinetStatus request		1.0.0	RBG_msg-disruption-MS
8	Send MSX008 in response to every request.		1.0.0	RBG_msg-disruption-MS

4. Confirm that the **Active File** changed from **<not set>** to the name of your file.

Toolkit								L2	
New 🔁	X Remove	Set As Active		Active File Clear Active Message Disru					
Available N	lessage Disruption								
		Description		Version	File Name	Author	Last Modified		
Cabinet	_retry_g2sAck_but don't p	ocess msg		1.0.0	cabClass_retry_g2sAckPnoProcess	Connie	2013-02-13T08:04:37	۰,	
🔒 Resend	Test - suppress g2sAck			1.0.0	RBG_msg-disruption-resend-test.xi	nl RadBlue	2013-01-17T15:44:44	1	
🔒 Retry T				1.0.0	RBG_msg-disruption-retry-test.xml	RadBlue	2013-01-17T15:45:57	:	
🔒 Send M	SX002 in response to getCal	pinetStatus reque	at	1.0.0	RBG_msg-disruption-MSX002-speci	i RadBlue	2013-01-18T14:13:44	-	
🔒 Send M	SX008 in response to every	reauest.		1.0.0	RBG msg-disruption-MSX008-anv.>	ml RadBlue	2012-11-19T10:00:00	-	
Dashboard	I		Activ	e Message Disrupt	ion Definitions				
Element	Namespace URI	Attribute	Value	Action		# Remaining	Last Modified		
cabinet	<any-namespace></any-namespace>	deviceId	526059076	Retry - send a2s4	Ack but don't process message	3	2013-02-13T08:14:24		

5. Notice the Dashboard appears showing the active message being sent for the number of times you selected.

Note: Click the **Clear Active** button to remove the Active file.

View the Active Disruption File

The Dashboard, shows Active Message Disruption Definitions with remaining count.

- If your **Count** entry was two or higher, then in the **# Remaining** column, you would see the number flashing for three seconds, and the number decreasing as the action takes place.
- The active definition files are removed automatically from the list when the remaining count gets to zero.

• The **Active Message Dashboard** is cleared, when all active definitions are completed. You can set the Active File again, or edit the definition.

Red y feat send gasach discut intesage 10.0 RoG_mg disruption-MSX002-specifi RadBlue 2013-01-18714:13:44 Send MSX008 in response to every request. 10.0 RBG msg-disruption-MSX008-anv.xml RadBlue 2012-11-19710:00:00 Torresponse to every request. Dashboard	Description Version File Name Author Last Modified Cabinet_retry_g2sAck_but don't process msg 1.0.0 cabClass_retry_g2sAckPnoProcess Connie 2013-02-13T08:04:37 @ Resend Test - suppress g2sAck 1.0.0 RBG_msg-disruption-resend-test.xml RadBlue 2013-01-17715:44:44 @ Retry Test - send g2sAck, discard message 1.0.0 RBG_msg-disruption-retry-test.xml RadBlue 2013-01-17715:45:57 @ Send MSX002 in response to getCabinetStatus request 1.0.0 RBG_msg-disruption-MSX002-specifi RadBlue 2013-01-18714:13:44 @ Send MSX008 in response to every request. 1.0.0 RBG msg-disruption-MSX008-anv.xml RadBlue 2012-11-19710:00:00	New 👷	X Remove	Set As Active		Active File Colored Cabinet_retry_02sAck_but don't process msg			Message Disruptio	'n
Cabinet_retry_g2sAck_but don't process msg 1.0.0 cabClass_retry_g2sAckPnoProcess Connie 2013-02-13708:04:37 Resend Test - suppress g2sAck 1.0.0 RBG_msg-disruption-resend-test.xml RadBlue 2013-02-13708:04:37 Retry Test - send g2sAck, discard message 1.0.0 RBG_msg-disruption-retry-test.xml RadBlue 2013-01-17T15:44:44 Send MSX002 in response to getCabinetStatus request 1.0.0 RBG_msg-disruption-MSX002-specifi RadBlue 2013-01-17T15:45:57 Send MSX008 in response to every request. 1.0.0 RBG_msg-disruption-MSX008-anv.xml RadBlue 2013-01-18T14:13:44 Send MSX008 in response to every request. 1.0.0 RBG msg-disruption-MSX008-anv.xml RadBlue 2012-11-19T10:00:00	Cabinet_retry_g2sAck_but don't process msg 1.0.0 cabClass_retry_g2sAckPnoProcess Connie 2013-02-13T08:04:37	Available M	essage Disruption							
	Resend Test - suppress g2sAck 1.0.0 RBG_msg-disruption-resend-test.xml RadBlue 2013-01-17T15:44:44 Retry Test - send g2sAck, discard message 1.0.0 RBG_msg-disruption-retry-test.xml RadBlue 2013-01-17T15:45:57 Send MSX002 in response to getCabinetStatus request 1.0.0 RBG_msg-disruption-MSX002-specifi RadBlue 2013-01-18T14:13:44 Send MSX008 in response to every request. 1.0.0 RBG_msg-disruption-MSX008-anv.xml RadBlue 2012-11-19T10:00:00 Total Active Message Disruption Definitions			Description		Version	File Name	Autho	r Last Modified	Τ
Retry Test - send g2sAdk, discard message 10.0 RBG_msg-disruption-retry-test.xml RadBlue 2013-01-17T15:45:57 Send MSX002 in response to getCabinetStatus request 10.0 RBG_msg-disruption-MSX002-specifi RadBlue 2013-01-18T14:13:44 Send MSX008 in response to every request. 10.0 RBG_msg-disruption-MSX008-any.xml RadBlue 2012-11-19T10:00:00 Dashboard		Cabinet	_retry_g2sAck_but don't pr	ocess msg		1.0.0	cabClass_retry_g2sAckPnoProce	ess Connie	2013-02-13T08:04:37	
Send MSX002 in response to getCabinetStatus request 10.0 RBG_msg-disruption-MSX002-specifi RadBlue 2013-01-18T14:13:44 Send MSX008 in response to every request. 10.0 RBG_msg-disruption-MSX008-anv.xml_RadBlue 2012-11-19T10:00:00 Dashboard	Send MSX002 in response to getCabinetStatus request Send MSX002 in response to getCabinetStatus request Send MSX008 in response to every request. Send MSX008 in response to every request. Dashboard Active Message Disruption Definitions	🔒 Resend	Test - suppress g2sAck			1.0.0	RBG_msg-disruption-resend-tes	t.xml RadBlue	2013-01-17T15:44:44	
Send MSX008 in resoonse to every request. 1.0.0 RBG mso-disruption-MSX008-anv.xml RadBlue 2012-11-19T10:00:00 Dashboard	Send MSX008 in resoonse to every request. 1.0.0 RBG msa-disruption-MSX008-anv.xml RadBlue 2012-11-19T10:00:00 Dashboard Active Message Disruption Definitions	🔒 Retry Te	est - send g2sAck, discard m	essage		1.0.0	RBG_msg-disruption-retry-test.	ml RadBlue	2013-01-17T15:45:57	
Dashboard	Dashboard Active Message Disruption Definitions	🔒 Send MS	X002 in response to getCab	inetStatus reques	t	1.0.0	RBG_msg-disruption-MSX002-sp	ecifi RadBlue	2013-01-18T14:13:44	
Dashboard	Dashboard Active Message Disruption Definitions	🔒 Send MS	X008 in response to every	equest.		1.0.0	RBG msg-disruption-MSX008-an	v.xml RadBlue	2012-11-19T10:00:00	
		Dashboard			Activ		on Definitions			
	cabinet <any-namespace> deviceId 526059076 Retry - send g2sAck but don't process message 3 2013-02-13T08:14:24</any-namespace>	Element	Namespace URI	Attribute	Value	Action		# Remaining	Last Modified	

Edit a Definition

Follow these steps to edit a definition.

- 1. In the Available Message Disruption panel, click a definition to edit.
- 2. At this point, you can do any of the following:
 - Change the Search or Disruption parameters as needed.
 - Fix a misspelled or cryptic title (in the Description field).
 - Change the Version (in the Version field).
- 3. Once you begin typing or using the backspace, the **Save/Save As** buttons activate.
- 4. Click Save.
- 5. In the **Available Message Disruption** panel, click the newly modified definition.
- 6. Click **Set as Active** to activate the changed definition.
- 7. Click **Dashboard** to see the active message and the number of times the message is sent.

Remove a Definition

Follow these steps to remove a definition.

- 1. Go to **Available Message Disruption** panel > **Description**.
- 2. Click to highlight the definition you want to remove.
- 3. Click **Remove**.
- 4. At the pop-up, select **Yes**.

Modify Outgoing Messages

About Message Modification

Message modification lets you define a list of changes that RST will make to outgoing G2S messages. Message changes can include changing an attribute, deleting an attribute or adding a new attribute.

RST maintains a first-in, first-out list of modifications. For each G2S message RST sends, RST checks whether the message matches one or more modifications in the list. As the RST matches modifications, it decrements the modification's count. Note that if the count is **-1**, RST will always perform the specified modification. When the modification's count reaches zero, that modification is removed from list of modifications.

When RST processes a message, it first iterates over the entire list of modifications, looking for all modifications that modify the g2s:g2sBody element. Since there can more than one G2S command in one message, RST checks all of the class-level elements (child elements of the g2s:g2sBody element) next. For each class-level element, RST checks the entire list of modifications looking for matches. When a modification matches, RST either sets (SET) an attribute value (adds if not present) or removes (REMOVE) an attribute. For example:

ID	Action	Element	Attribute Namespace	Attribute Name	Attribute Value	Count
1	SET	wat	http://www.radblue.com/	special		-1
2	REMOVE	g2sBody	http://www.gamingstandards.com/g2s/schemas/v1.0.3	dateTimeSent		1
3	SET	g2sBody	http://www.gamingstandards.com/g2s/schemas/v1.0.3	egmld	Name	2
4	SET	eventReport	http://www.gamingstandards.com/g2s/schemas/v1.0.3	eventld	ALPHA	1
5	REMOVE	commsOnLine	http://www.gamingstandards.com/g2s/schemas/v1.0.3	egmLocation		1

Initial List of Modifications

Create a New Message Modification File

From the Message Modification screen on the Tester Toolkit layout, you can create as many message modifications as you need. Each message modification file contains changes to message attributes for a defined class or command. When a message modification file is set to active, RST automatically makes the changes specified in the file to each applicable outgoing message.

- 1. From the Tester Toolkit layout, click **Message Modification**.
- 2. Click New.

🕖 Create New	/ Message Modification File
Create New	v Message Modification File
File Name :	MessageMod1
Description :	message modification test 1
	Create Cancel

- 3. Type a file name and file description for the new message modification file.
- 4. Click **Create**.

New 🔀	Remove	Set As Active	Active File <not set=""></not>			💥 Clear Ac	tive Mes	ssage Modification
Available N	lessage Modificatio			1			1	1
		Description		Version	File Na		Author	Last Modified
	cabinetProfile to chang			1.0.0	RBG_msg-modificatio			2012-08-08T08:51:28
		rom the g2sBody element.		1.0.0	RBG_msg-modificatio			2012-03-30T11:00:00
	- Change HostId to 25	6		1.0.0	RBG_msg-modificatio	n-ChangeHostI		2012-08-06T14:07:02
messag	e modification test 1			1.0.0	MessageMod1.xml		Connie	2013-02-13T09:20:02
Edit Select	ed Message Modific	cation File						
Description	: message modificat	ion test 1		-	Save	Save As	X Ca	ancel Dashboard
File Name	: MessageMod1.xml		Version :	1.0.0				
D	Element	Attribute Actio	n Attribute			ire no Messages M ton to add new Me		

- File Tools Help -System Tester Blue SmartEGM Transcript Watchables DebugLog TesterToolkit @ # × New Remove Set As Active Active File : <not set> Message Modification Available Message Modificati
 File Name

 Connie Test_1.xml
 Connie

 CabinetProfile-1.xml
 Russ

 message-modification-config-002.xml
 RadBlue

 ChangeHostIcho256.xml
 Russ

 message-modification-config-001.xml
 RadBlue

 Microsoftactore1
 RadBlue
 Description Is there a Message Modification Def... 1.0.0 Modify cabinetProfile to change the l... 1.0.0 Remove the hostid attribute from th... 1.0.0 Sample - Change Hostid to 255 1.0.0 The Default Configuration that make... 1.0.0 Last Modified 2012-10-01T09:06:17 2012-08-08T08:51:28 2012-03-30T11:00:00 2012-08-06T14:07:02 2012-03-30T11:00:00 Author T a Ala ш Selected Message Modification File Description : message modification test 1 Save 🔀 Cancel File Name : MessageMod1.xml Version : 1.0.0 Custom 💠 Add 🛛 🗱 Remove 👃 Move Down 🛛 🚹 Move Up Message Modification Definition Send Message Modification Attribute ID Element Attribute Action Element Name : <ANY-CLASS (?) Attribute Action : REMOVE - 0 ? Attribute Name : <ANY-ATTRIBUTE> 0 Attribute Value : 0 Attribute Namespace : <ANY-NAMESPACE> Count : 1÷ 🕡
- 5. Click **Add** to add an attribute to the message modification file.

6. Use the **Message Modification Definition** fields to customize the message.

Fil	e ▼ To	pols • Help •					System Tester	Blue		
	Sma	artEGM Transcript Watchables De	bugLog TesterToolkit							
Т	ester Ti	Toolkit						@ # ×		
ſ		New Remove	Get As Active Acti	ve File : <not set=""></not>	Me	essage Modificat	ion			
		Available Message Modification								
		Description	Version	File Name		Author	Last Modified			
		Is there a Message Modification Defi	. 1.0.0	ConnieTest_1.xml	Connie	201	12-10-01T09:06:17	A		
		Modify cabinetProfile to change the I		CabinetProfile-1.xml	Russ	201	12-08-08T08:51:28			
		Remove the hostId attribute from th.	1.0.0	message-modification-cor	fig-002.xml RadBlue	201	L2-03-30T11:00:00	=		
		Sample - Change HostId to 256	1.0.0	ChangeHostIdto256.xml	Russ		12-08-06T14:07:02			
		The Default Configuration that make.	. 1.0.0	message-modification-cor	fig-001.xml RadBlue		12-03-30T11:00:00	-		
		Bester build unt bester build automatic build and automatic build and automatic build automati								
		Selected Message Modification	File							
		Description : message modification	n test 1				Save 🔰	Cancel		
Custom Send Message	2 3	File Name : MessageMod1.xml	Indicate	es selected file.	Ve	rsion : 1.0.0				
	Message Modification	🕂 Add 🗱 Remove	🦊 I	Move Down 🔺 Move Up		Message Modification	Definition			
	Mod	ID Element	Attribute Action	Attribute						
	lificat	ID-0 <any-class< td=""><td>> REMOVE</td><td><any-attribute></any-attribute></td><td>Element Name</td><td><pre><any-class></any-class></pre></td><td></td><td></td></any-class<>	> REMOVE	<any-attribute></any-attribute>	Element Name	<pre><any-class></any-class></pre>				
	ion				Attribute Action	REMOVE		•		
					Attribute Name	<any-attribute></any-attribute>				
					Attribute Value	:				
					Attribute Namespace	<pre><any-namespace></any-namespace></pre>				
					Count	:		1 💭 🔞		
L										

• Element Name - Type the name of the element to search for, typically g2sBody, a class, or a command (for example, noteAcceptor).

The special value **<ANY-CLASS**> matches any class level element, regardless of namespace. The special value **<ANY-COMMAND**> matches any command level element, regardless of namespace. **Note:** RST search for the first matching element in each message and, if a match is found, acts on that element. If an attribute is acted on within that element, the search ends. If no action is taken, RST continues to search for an instance of the element until the end of the message is reached or an action is taken.

- Attribute Action Click the drop-down arrow, and choose to **set** or **remove** the specified attribute.
- Attribute Name Type the name of the attribute for adding and searching (for example, noteValueInEscrow).
- Attribute Value If the action element is set, this is the new value of the attribute, whether it is added or replaced. If the action element is remove, the value of this element is ignored.
- Attribute Namespace Namespace of the attribute, for both adding and searching. When you use <ANY-NAMESPACE>, all attributes are searched regardless of namespace. In a set command, the namespace can be specified, or else it will be set to the namespace of the matching element.
- **Count** Type or select the number of times the specified definition is applied. When the count reaches zero, this modification record is deleted by RST.
- Click Save to retain the changes to the selected message modification file.
 Note that quotes are not needed in any field, and namespace prefixes are not used in any field.

Set or Clear the Active Message Modification File

From the Message Modification screen on the Tester Toolkit layout, you can set and clear the active message modification file. Once set, the active message modification file changes are applied to all applicable outgoing messages.

- 1. From the Tester Toolkit layout, click **Message Modification**.
- 2. Click to select the message modification file you want to make active.

	New X Remove Active File Available Message Modification					
	Description	Version	File Name	Author	Last Modified	
8	Modify cabinetProfile to change the localeId	1.0.0	RBG_msg-modification-ChangeLocaleId.xml	RadBlue	2012-08-08T08:51:28	
8	Remove the hostId attribute from the g2sBody element.		RBG_msg-modification-remove_hostId.xml	RadBlue	2012-03-30T11:00:00	
8	Sample - Change HostId to 256	1.0.0	RBG_msg-modification-ChangeHostIdto256	RadBlue	2012-08-06T14:07:02	
	message modification test 1	1.0.0	MessageMod 1. xml	Connie	2013-02-13T09:20:02	

3. Click **Set As Active**.

Active Message Modification
i) 🥰
'The Default Configuration that makes no changes to the messages.' is now the active message modification file.
ОК

4. Click OK.

New Remove Set As Active Active File message modification test 1		💥 Clea	ar Active	Aessage Modificat
Description	Version	File Name	Author	Last Modified
Modify cabinetProfile to change the localeId	1.0.0	RBG_msg-modification-ChangeLocaleId.xml	RadBlue	2012-08-08T08:51:28
Remove the hostId attribute from the g2sBody element.	1.0.0	RBG_msg-modification-remove_hostId.xml	RadBlue	2012-03-30T11:00:00
Sample - Change HostId to 256	1.0.0	RBG_msg-modification-ChangeHostIdto256	RadBlue	2012-08-06T14:07:02
message modification test 1	1.0.0	MessageMod 1.xml	Connie	2013-02-13T09:47:58

RST will apply the new message modification file attributes immediately.

- 5. To set a different message modification file as active, repeat steps 2-3.
- 6. To clear a message modification file so RST has no active file, click **Clear Active**.

Delete a Message Modification File

From the Message Modification screen on the Tester Toolkit layout, you can delete a message modification file as needed.

- 1. From the Tester Toolkit layout, click **Message Modification**.
- 2. Click to select the message modification file in the **Available Message Modification** list that you want to delete.

2	New 🗱 Remove 🥥 Set As Active	tive File message modification test 1	
Ava	ilable Message Modification		
	Description		
8	Modify cabinetProfile to change the localeId 1.0		
	Remove the hostId attribute from the g2sBody element.		
8	Sample - Change HostId to 256		
	message modification test 1	1.0.0	

3. Click **Remove**.

Delete Selected	
?	A
Are you sure you wis	h to delete the selected entry?
	Yes No

4. Click **Yes** to delete the file from RST.

Chapter 13: Editing the SmartEGM Configuration File

About the SmartEGM Configuration File

The SmartEGM configuration file is the data model for RST. To use RST, you must load a valid SmartEGM configuration file. You can use one of the default SmartEGM configuration files or customize a SmartEGM file to suit your testing needs. The SmartEGM file contains:

- RST data model information (supported devices, meters, events and options)
- G2S schema that will be used during testing
- Host information (identifiers, URL, description)

You can select to use a default originalSmartEGM configuration file on startup.

From the menu bar, go to **Tools > Configure > Desktop Options.**

- If selected,
 - RST automatically loads a nonupdated version of the SmartEGM configuration file each time you restart the tool.
 - This file contains default files from which you can select a configuration. See the list of <u>default</u> <u>files</u>.
- If this checkbox is **cleared**, the new values are used when RST is restarted.



Configuration Default Files

The RST provides a SmartEGM configuration default file that you can select each time you start the RST. Go to **Tools >Configure > Desktop Options**.

Use original SmartEGM configuration file on startup

- If selected, RST automatically loads a nonupdated version of the SmartEGM configuration file on startup.
- If not selected, the RST uses the new values you entered when restarted.

Change Configuration—**Default Files**

The **Change SmartEGM Configuration** button (under **SmartEGM Control**) takes you to the smartegm directory in the installation folder, which contains all default SmartEGM configuration files. This table lists the default configurations available for different tests you may wish to run. Each SmartEGM configuration file contains all available devices and attributes.

To view or modify the XML configuration file for each of the default files, load the file and go to [Install Directory] > RST > smart-conf > smart-egm.

xml File smartegm-config-gsa	Description			
-gsa	The master configuration file. All other configuration files are variations of one. Used to communicate with RGS.			
-am	Enables Audit Meters.			
-central	Enables Play Central Game. This file includes two central game play devices that correspond to game play devices on the EGM.			
-rpa	Enables communication with RPA.			
-updated	Stores the changes you make to the EGM ID, Host ID, and/or Host URL.			
-no-namespace	Disables namespace negotiation (per G2S 1.1.). If you want to disable namespace negotiation in another SmartEGM configuration file (for example, smartegm-config-ip), go to the edm:communications element and change the edm:suppress-namespace-negotiation attribute to "true"so that the negotiate namespaces attribute is not set in commsOnLine command.			
-two-hosts	Allows two hosts to connect to RST at once. By default, the defined hosts are RGS 1 and RGS 2. However, you can change one or both hosts as required for testing.			
-egm-2	RST installs, two separate instances. There is a separate set of SmartEGM configuration files for each RST instance. Files for the second RST instance are appended with -2.			
-ір	Enables informed player extensions.			

If you change configuration files, you must **Restart** the RST.

xml File smartegm-config-gsa	Description
-student-edition	Use with student licenses only to communicate with RGS.
-student-edition-rpa	Use with student licenses only to communicate with RPA.

Edit the SmartEGM Configuration File

You can edit the SmartEGM configuration file through an XML editor or by opening it as a text file. Edit the file as required. Be sure to save the file before closing.

- Navigate to the SmartEGM configuration file: [installation directory] > radblue > gsa > script > smart-conf > smart-egm
- 2. Open the SmartEGM configuration file you want to use as a starting point in a text or XML editor.
- 3. Save the file with a new name, in the same directory.
- 4. Modify the configuration file as needed. For information on:
 - editing the EGM identifier, see Editing the EGM ID.
 - editing the host identifier list, see Adding or Modifying Hosts.
 - adding game play devices, see <u>Adding GamePlay Devices</u>.
 - modifying progressives, see <u>Modifying Progressive Devices</u>.
 - adding unsupported events, see Adding Unsupported Events Elements.
 - configuring offline ID validation, see <u>Adding Offline Validation IDs</u>.
 - resetting the command ID sequence, see <u>Resetting Command ID Sequence</u>.
 - adding game outcome, see <u>Configure Game Outcome</u>.
 - configuring Audit Meters, see Configure Audit Meters.
- 5. Save and close the file.
- 6. Launch RST.
- 7. Go to the **Configuration Control** section on the **Main** tab.
- 8. Click Change SmartEGM Configuration.
- 9. Click to select the configuration file you want to load, and click **Open**.
- 10. Click **Start SmartEGM** to start RST.
Edit the EGM ID

You can modify the SmartEGM EGM identifier in two ways:

- Through the RST interface
- Through the XML file

RST Interface

1. At the Main tab, next to the EGM ID field, click the **Change** button.



- 2. At the Change SmartEGM ID box, type a new **EGM ID** following pattern [A-Z0-9](3)_.*
- 3. Click OK.
- 4. Look at the new identifier in the EGM ID field.

XML File

- 1. Go to InstallDirectory\smart-conf\smart-egm
- 2. Replace the current **edm:egm-id** value with a valid G2S EGM ID.

```
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
```

3. Save and close the file before loading it into RST.

Add or Modify Hosts

You can modify the SmartEGM's registered host list in two ways

- Using the RST Interface
- Using the .xml file

The following table shows the default host list.

Host Index	Host ID	URL	Description	Registered?
0	0	localhost	Empty	False
1	1	http://localhost:31101/RGS/api-services/G2SAPI	RGS	True
2	0	localhost	Empty	False
3	0	localhost	Empty	False
4	0	localhost	Empty	False

Edit a Host ID and URL

Follow these steps to edit the host system identifier, description and URL defined in the currently loaded SmartEGM configuration file.

- 1. From the Main tab,
 - click the **Hosts** tab
 - click the Edit Host button.

StartEGM Control				
Start SmartEGM Stop SmartE				
Main Player Verbs Device Events				
Configuration Control				
EGM ID RBG_1234				
EGM URL http://172.16.53.52:38101/R				
Description The Standard RadBlue SmartE				
Hosts Devices				
Sedit Host				
Host Index Host ID				

- 2. Type or select the new Host ID. Here we typed 5.
- 3. Type a new host description..
- 4. Type a new host URL.

- RST User Guide
 - 5. Click **Save** The SmartEGM is automatically stopped, and the updated configuration file is loaded.

Edit Host I	Details		
Host ID :	5 -		
Description :	Connie_Test 1		
Host URL :	http://localhost:31101/RGS/api-services/G2SAPI		
	Save Cancel		

- 7. Look for your new configuration listed in the columns below the Edit Host button.
- 8. Click **Start SmartEGM** to restart the SmartEGM.

Note: When you Exit RST—ending your testing session—your new configuration is listed in the <u>updated.xml</u> configuration file.

Edit a Host Using the XML File

- 1. Go to: Install Directory\smart-conf\smart-egm
- 2. Type your changes in any of the attributes:
 - edm:host-id
 - edm:url
 - edm:description
 - edm:host-registered

Each registered host ID must be unique and contain a valid URL (unless it is an empty row, signified by **host-id ="0"**).

Note: The *hostIndex* required attribute is handled automatically by RST, so you do not need to enter it when adding new host entries to the file.

```
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<edm:config xmlns:edm="http://www.radblue.com/egm-data-model/schemas/v1.0.0/">
<edm:eqm edm:eqm-id="RBG 1234" edm:g2s-schema-version="1.0.3"
            edm:description="The Standard RadBlue SmartEGM">
         <edm:host edm:host-id="1"
edm:url="http://localhost:31101/RGS/api-services/G2SAPI"
edm:description="The RGS" edm:host-registered="true" />
         <edm:host edm:host-id="0" edm:url="UNDEFINED"</pre>
edm:description="EMPTY" edm:host-registered="false" />
         <edm:host edm:host-id="0" edm:url="UNDEFINED"</pre>
edm:description="EMPTY" edm:host-registered="false" />
         <edm:host edm:host-id="0" edm:url="UNDEFINED"</pre>
edm:description="EMPTY" edm:host-registered="false" />
To add a new host, copy and paste an existing host entry. For example:
        <edm:host edm:host-id="0" edm:url="UNDEFINED"</pre>
                               edm:description="EMPTY" edm:host-registered="false" />
```

5. **Save** and **close** the file before loading it into RST.

Add GamePlay Devices

You can add as many gamePlay devices as necessary to the SmartEGM configuration file.

To add a gamePlay device:

1. Copy and paste all of the content in an existing gamePlay device section.



- 2. Type a new name for the gamePlay device section.
- 3. Type a unique device identifier value for **edm:device-id**.
- 4. If required, change the game's theme by typing a new value for **edm:param-id="G2S_themeId"**.
- 5. If required, change the game's paytable ID by typing a new value for **edm:param-id="G2S_paytableId**".
- 6. Modify game denominations, found under the **edm:game-denoms** element, as needed.
- 7. **Save** and close the file.

Modify Progressive Devices

You can modify progressive devices in the RST through the SmartEGM configuration file. For more information on the SmartEGM configuration file, see <u>About the SmartEGM Configuration File</u> and <u>Editing the SmartEGM Configuration File</u>.

A progressive device is owned by a progressive host, which identifies the progressive ID, a group of progressive levels or meters, and the levels in that group supported by the EGM. There is exactly one progressive ID for each progressive device, and one or more progressive levels for each progressive device.

Each progressive level can be hit by one or more win-level, in one or more gamePlay devices in the EGM. The win-level is identified by a win level index (a unique identifier that represents a combination of reel positions, for example, a full house or royal flush on a poker game).

The mapping between progressive level and win level in a game is:

progressiveId + progressiveLevel gamePlay device + winLevelIndex + wager (# credits * denom)

Note: The progressive.setProgressiveWin command with a *payMethod* of **payHandpay** and **payVoucher** is not supported.

The bonus.setBonusAward command with a *payMethod* of **payHandpay** and **payVoucher** is not supported.

Configuring Progressives in the SmartEGM

Navigate to:[installation directory] > radblue > gsa > script > smart-conf > smart-egm

Right-click smartegm-config.xml, and select Edit.

To configure progressives in RadBlue tools, you first need to configure the various win levels supported by the gamePlay device. These values are typically characteristics of the game, so they are not configurable through the G2S optionConfig class. The following excerpt is from gamePlay device 1 in the sample smartegm-config.xml file distributed with the tools:

Next, you need to configure the progressive device to tie a progressive level (meter) to a particular gamePlay device and win-level. This is configurable through G2S and can be done using the setOptionList command, or by editing the smartegm-config.xml file for the progressive device you want to hit when the appropriate winning combination is hit in the gamePlay device. A progressive data table is used in the progressive device to define the relationship of the progressive level and the gamePlay win level:

</edm:parameters>

To modify the amount of time that the SmartEGM waits for a setProgressiveValue message from the progressive host (if at all), select the G2S_noProgInfo parameter and change the value to the amount of time, in milliseconds, that you want RST to wait for interval messages from the host. This time should be greater than the interval setting in the host. Zero (0) disables this feature.

```
Progressive Device Section - Option Settings
<edm:option-settings>
                  <edm:option-group edm:option-group-id="G2S progressiveOptions" edm:option-</pre>
group-name="G2S
                                               Progressive Options">
<edm:option edm:option-id="G2S protocolOptions">
<edm:parameters edm:param-id="G2S protocolParams">
<edm:parameter edm:param-id="G2S timeToLive">0</edm:parameter>
<edm:parameter edm:param-id="G2S requiredForPlay">false</edm:parameter>
<edm:parameter edm:param-id="G2S configurationId">0</edm:parameter>
<edm:parameter edm:param-id="G2S restartStatus">true</edm:parameter>
<edm:parameter edm:param-id="G2S useDefaultConfig">true</edm:parameter>
<edm:parameter edm:param-id="G2S_progId">10</edm:parameter>
<edm:parameter edm:param-id="G2S noResponseTimer">30000</edm:parameter>
<edm:parameter edm:param-id="G2S noProgInfo">0</edm:parameter>
</edm:parameters>
</edm:option>
```

Sample Progressive Message Flow

The event that updates the host's progressive database is G2S_PGE101 (Progressive Money Wagered). If this event is not generated by the EGM (not supported or not subscribed to by the host), the host's progressive values won't update when a game is played. The setProgressiveValue command is then used by the host to send the updated progressive values back to the EGM.



Configure Audit Meters

The auditMeters class enables the EGM to snapshot (at a specific time) and store a set of meters that may be requested by the host (through a getMeterInfo command) at any time prior to the next snapshot. At least one audit meter device must be active.

There are two options for a meters snapshot:

- **Minimum Set** Supports class-level meters for all classes plus device-level meters for all active devices within the gamePlay class.
- All Meters Supports all meters in the EGM.

Configure the smartegm-config File

- 1. Go to **RST-Install-Dir> smart-config >smart-egm> smartegm-config-gsa-am**.
- 2. Select the appropriate snapshot data:
- 3. Look for the edm:minimal-audit-meters attribute.
 - false (default) Enables the Minimum Set option.
 - true Enables All Meters option.

<!-- The Audit Meters Device -->

```
<edm:audit-meters xmlns:edm="http://www.radblue.com/egm-data-model/schemas/v1.0.0/"
edm:config-id="0" edm:configuration-id="0" edm:device-active="true" edm:device-id="1"
edm:egm-enabled="false" edm:egm-locked="false" edm:host-enabled="true"
edm:host-locked="false" edm:owner-id="1" edm:product-id="" edm:product-name="" edm:release-
number="" edm:serial-number="" edm:vendor-id="" edm:vendor-name="" edm:minimal-audit-
meters="false">
<edm:comment xmlns:edm="http://www.radblue.com/egm-data-model/schemas/v1.0.0/" />
<edm:quest-hosts xmlns:edm="http://www.radblue.com/egm-data-model/schemas/v1.0.0/" />
```

```
</edm:audit-meters>
```

Configure WAT Devices

There are two wat devices configured in the default smartegm-config-gsa.xml file. You can use this information to add additional wat devices or as a template for a custom smartegm-config file.

Note: If the SmartEGM configuration file contains multiple WAT devices, a G2S_WTX008 Unacknowledged Transaction in Log error is generated for each WAT device *only*. Also, the entire WAT log is checked for unacknowledged transactions for each device rather than the last log entry.

In addition to the wat device, wat attributes can also be added to the voucher and handpay classes:

Class	WAT Attribute		
handpay	G2S_disabledLocalWat		
handpay	G2S_disabledRemoteWat		
handpay	G2S_enabledLocalWat		
voucher	G2S_titleWatPromo		
voucher	G2S_titleWatNonCash		

Unsupported Events Element Example

In this example, all gamePlay events are unsupported.

```
<edm:event-handler edm:device-id="1" edm:device-active="true" edm:configuration-id="0"
edm:host-enabled="true" edm:egm-enabled="true" edm:egm-locked="false" edm:host-
locked="false" edm:chatty="true" edm:owner-id="1" edm:config-id="1" edm:vendor-id="Unknown"
edm:product-id="Undefined" edm:release-number="Undefined" edm:vendor-name="Undefined"
edm:product-name="Undefined" edm:serial-number="Undefined">
        <edm:unsupported-events>
            </edm:unsupported-events</pre>
```

```
</edm:event-handler>
```

Add Unsupported Events Elements

The Unsupported Events element lets you specify which events are not supported by the SmartEGM for the host subscription. By default, the SmartEGM supports all events. The Unsupported Event element should be included in each eventHandler device that you want to affect.

Note that forced event subscriptions supersede unsupported events.

Name	Туре	Use	Restrictions	Description
unsupported-events	element	optional	minOcc: 0	Unsupported events element. This

Name	Туре	Use	Restrictions	Description
			maxOcc: 1	element can contain multiple unsupported-event elements. Each eventHandler device may contain only one unsupported-events element.
unsupported-event	element	required	minOcc: 1maxOcc:unbound	Single unsupported event element. This element can contain only one event-code attribute. However, the attribute value may specify multiple events, depending on how it is expressed.
event-code	attribute	required	xs:string	Event type or specific event to be excluded. Regular expressions are permissible.

Configure Offline ID Validation

You can configure offline ID validation support through the SmartEGM configuration file to test offline ID validation handling in the host system, specifically, G2S_IDE105 (Unable to Validate ID Offline) and G2S IDE104 (ID Validated Offline).

To configure offline validation ID to the SmartEGM configuration file, go to the G2S ID Reader Device section of the file.

```
<edm:option edm:option-id="G2S idReaderOptions">
<edm:parameters edm:param-id="G2S_idReaderParams">
                                             <edm:parameter edm:param-id="G2S_
idReaderTrack">1</edm:parameter>
                                              <edm:parameter edm:param-id="G2S_
idReaderType">G2S magCard
                                              </edm:parameter>
                                              <edm:parameter edm:param-id="G2S
idValidMethod">G2S host
                                              </edm:parameter>
                                              <edm:parameter edm:param-id="G2S
msgDuration">15000
                                              </edm:parameter>
                                              <edm:parameter edm:param-id="G2S
removalDelay">300000
</edm:parameter>
                                             <edm:parameter edm:param-id="G2S_
validTimeOut">300000
                                             </edm:parameter>
<edm:parameter edm:param-id="G2S waitTimeOut">15000
                                             </edm:parameter>
```

</edm:option>

Modify the *G2S_waitTimeOut* and *G2S_offLineValid* attributes as needed. The *G2S_waitTimeOut* attribute indicates the amount of time RST waits for a response to the getValidationId command before it times out. The *G2S_offLineValid* attribute indicates whether RST allows offline ID validation.

Scroll down further in the ID Reader Device section, and modify offline-patterns element example or add new ID type patterns.

```
<edm:offline-patterns>
<edm:offline-pattern edm:id-type="G2S_player" edm:pattern="[0-9]{8}" />
</edm:offline-patterns>
```

Save and close the file before loading it into RST.

Reset Command ID Sequence

The edm:command-id-reset attribute lets you reset the Command ID sequence to **1** just before the commsOnline command is sent. Set this attribute to **true** to reset the Command ID or set this **false** if you do not want to reset the Command ID. By default, this attribute is set to **false**.

In the following example, the command ID will reset before the commsOnline command is sent.

```
<!-- The G2S COMMUNICATIONS Device -->
<edm:communications edm:device-id="1" edm:device-active="true" edm:configuration-id="0"
edm:comms-on-line-ack-timeout="30000" edm:host-enabled="true" edm:egm-enabled="true"
edm:egm-locked="false" edm:host-locked="false" edm:owner-id="1" edm:config-id="0"
edm:vendor-id="Unknown" edm:product-id="Undefined" edm:release-number="Undefined"
edm:vendor-name="Undefined" edm:product-name="Undefined" edm:serial-number="Undefined"
edm:command-id-reset="true">
</edm:communications>
```

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Configure Game Outcome in the SmartEGM Configuration File

Navigate to:[installation directory] > script > smart-conf > smart-egm

Right-click **smartegm-config.xml**, and select **Edit**.

To configure game outcome in the SmartEGM configuration file, you must modify the <u>wager-categories</u> element, <u>win-levels</u> element and <u>paytable</u> element for each gamePlay device.

wager-categories Element

This element defines the wager category table for the gamePlay device. There is one wager-category element for each wagerCategoryItem as defined in the G2S specification.

wager-categories Elements

Element	Restrictions	Description
wager-category	minOcc: 1 maxOcc: ∞	Contains a wager category that is supported by the gamePlay device.

wager-category Element

This element defines a wager category by specifying the category name, wager credit limits and theoretical payback percentage.

wager-category A	ttributes
------------------	-----------

Attribute	Restrictions	Description
category-name	type: string use: required	Wager category identifier.
max-wager-credits	type: integer use: required	Maximum wager credits for the selected wager category.
min-wager-credits	type: integer use: required	Minimum wager credits for the selected wager category.
theoretical-payback-percentage	type: decimal use: required	Theoretical payback percentage of associated wager category.

win-levels Element

This element defines the win level table for the gamePlay device. There is one win-level element for each winLevelItem as defined in the G2S specification.

win-levels Attributes

Attribute	Restrictions	Description
win-level-matcher	type: string use: optional default: "Default"	Unique identifier that specifies the code in the SmartEGM that determines the outcome token. Currently only Default is defined.

win-levels Elements

Elements	Restrictions	Description
win-level	minOcc: 1	Contains a win level that is supported by the
WIII-level	maxOcc: ∞	game play device.

win-level Element

This element defines the win level in the gamePlay device.

win-level Attributes

Attribute	Restrictions	Description
index	type: positive integer use: required	Unique paytable index for the win level.
win-level-combo	type: string use: optional default: " "	Description of paytable win level.
progressive-allowed	type: boolean use: optional default: "false"	Indicates whether the paytable win level can be assigned to a progressive game play device.
win-level-odds	type: positive integer use: optional default: "0"	Theoretical weight of associated win level.
win-level-token	type: string use: optional default: "Default"	Game outcome token that is associated with this win level.

paytable Element

This element defines the paytable for the gamePlay device.

paytable Elements

Element	Restrictions	Description
paytable-win-level	minOcc: 1 maxOcc: ∞	Paytable entry.

paytable-win-level Element

This element associates a wager multiplier for each win level index and wager category. There must be a paytable-wager-category for each wager category specified in the wager category table for this gamePlay device.

paytable-win-level Attributes

Attribute	Restrictions	Description
win-level-index	type: positive integer use: required	Unique identifier within a paytable for a specific prize level.

paytable-win-level Elements

Element	Restrictions	Description
pyatable-wager-category	minOcc: 1 maOcc: ∞	Associates win level index and wager category to a wager multiplier.

paytable-wager-category Element

This child element of the paytable-win-level element specifies the wager multipler for the win level and wager category.

paytable-wager-category Attributes

Element	Restrictions	Description
category-name	type: string use: required	Wager category name.
wager-multiplier	type: positive integer use: required	Number that is multiplied by the wager to determine the game's initial win.

Example SmartEGM Configuration - Game Outcome

<!-- The Second G2S GAME PLAY Device -->

The first thing you must do when adding game outcome to the SmartEGM configuration file is to define the game (theme-type). Valid theme types are IGT_poker, IGT_reels, IGT_keno and IGT_none.

```
<edm:game-play edm:device-id="2" edm:device-active="true" edm:configuration-id="0" edm:host-
enabled="true" edm:egm-enabled="true" edm:egm-locked="false" edm:host-locked="false"
edm:owner-id="1" edm:config-id="1" edm:vendor-id="RBG"
edm:product-id="RBG_SweatT-0012" edm:release-number="RBG_ST0099" edm:vendor-name="Radical
Blue Gaming" edm:product-name="RBG_SweatingMightily12" edm:serial-number="RBG_00000123"
edm:secondary-game-enabled="false" edm:theme-type="IGT_poker">
```

Next, you must define the wager categories associated with the game play device.

<edm:wager-categories>

```
</edm:wager-categories>
```

Next, you must define the win levels for the game play device. For each win-level, you specify the win-level-token that will be used to associate the win-level to the paytable.

```
<edm:win-levels edm:win-level-matcher="Default">
                         <edm:win-level edm:index="1" edm:win-level-combo="Royal Flush"
edm:progressive-allowed="true" edm:win-level
                                     odds="40390" edm:win-level-token="PokerRoyalFlush" />
                         <edm:win-level edm:index="2" edm:win-level-combo="Straight Flush"
edm:progressive-allowed="true" edm:win-level
                                      odds="9148" edm:win-level-token="PokerStraightFlush"
/>
                         <edm:win-level edm:index="3" edm:win-level-combo="Four of a Kind"</pre>
edm:progressive-allowed="false" edm:win-level
                                     odds="423" edm:win-level-token="PokerFourOfAKind" />
                          <edm:win-level edm:index="4" edm:win-level-combo="Full House"</pre>
edm:progressive-allowed="false" edm:win-level-odds="86"
                                     edm:win-level-token="PokerFullHouse" />
                          <edm:win-level edm:index="5" edm:win-level-combo="Flush"
edm:progressive-allowed="false" edm:win-level-odds="90"
                                     edm:win-level-token="PokerFlush" />
                          <edm:win-level edm:index="6" edm:win-level-combo="Straight"
edm:progressive-allowed="false" edm:win-level-odds="89"
                                     edm:win-level-token="PokerStraight" />
                          <edm:win-level edm:index="7" edm:win-level-combo="Three of a Kind"
edm:progressive-allowed="false" edm:win-level
                                     odds="13" edm:win-level-token="PokerThreeOfAKind" />
```

</edm:win-levels>

Finally, you must associate the wager multiplier to a wager category within a win level.

```
<edm:paytable>
                        <edm:paytable-win-level edm:win-level-index="1">
                                   <edm:paytable-wager-category edm:category-name="RBG</pre>
WagerCat1" edm:wager-multiplier="250" />
                                   <edm:paytable-wager-category edm:category-name="RBG</pre>
WagerCat2" edm:wager-multiplier="800" />
                        </edm:paytable-win-level>
. . .
                            <edm:paytable-win-level edm:win-level-index="9">
                                     <edm:paytable-wager-category edm:category-name="RBG
WagerCat1" edm:wager-multiplier="1" />
                                     <edm:paytable-wager-category edm:category-name="RBG
WagerCat2" edm:wager-multiplier="1" />
                            </edm:paytable-win-level>
               </edm:paytable>
</edm:game-play>
```

rad**blue**____

Chapter 14: Using IGT Bonus Extensions

About IGT Bonus Extensions

The IGT bonus class extensions add Multiple Jackpot Timer (MJT) and Wager Match bonusing capability. RST supports the following bonus class commands with IGT extensions:

Bonus Command	Direction
bonusAwardAck	RST-to-Host
bonusCommitStatus	RST-to-Host
bonusLogList	RST-to-Host
bonusProfile	RST-to-Host
bonusStatus	RST-to-Host
setBonusAward	Host-to-RST
setBonusAwardMulticast	Host-to-RST

If a setBonusAward is received during a game cycle, it is used for the game in progress.

The bonus award is always paid at gameEnd.

If the setBonusAward amount exceeds the *displayLimit*, the bonus is rejected (see *sbDirector Bonus.pdf* - section 3.8.4) and:

- the EGM sends a commitBonus with a *bonusException* equal to **9** (Bonus Limit Exceeded).
- the EGM generates a G2S BNE105 (Bonus Award Failed) event.

If the *displayLimit* is not zero, RST verifies that the amount of the award is less than or equal to *displayLimit*. If the amount of the award is greater than the *displayLimit*, RST fails the bonus award.

A new token, **%***x*, can be used in any of the bonus messages (this token was added to others in "Appendix E" of the G2S protocol document). If this token is present, it is replaced with the Total Wager Match escrow.

The following MJT autoplay features have **not** been implemented in RST:

• autoPlay

• lowCreditReject

• timeoutRule

cashOutEnd

• timeout

• wagerRestriction

IGT Bonus Extensions on the Player Display

When a bonus is awarded, the defined text message displays on the Player Display.

MJT Bonus Awards

RST supports multiple MJT award logic. When multiple MJT bonuses are sent to RST, the first MJT bonus becomes active. All subsequent bonuses are queued. The number of pending MJT bonuses can be seen on the Player Display.



Player Display showing queued wager match bonuses

Wager Match Awards

Wager Match Escrow Balance appears on the Player Display along with a "Wager Match is now in progress" message.



Player Display showing Wager Match bonus in-progress

If the EGM is unable to begin the bonus mode, the EGM sends a commitBonus command with *bonusPaidAmt* set to zero (0), with the appropriate *bonusException*. If the bonus mode is started, but the player never initiates a game and the bonus mode times out, the EGM returns exception code 0, Command successful.

If an error occurs, the text "Bonus Failed - Check Debug Log for Details" is shown on the Player Display.

When the bonus mode is canceled, the EGM sends the commitBonus command with *bonusPaidAmt* set to the amount won during the session and *bonusException* set to 1 (bonus canceled).

IGT Bonus Extensions in the SmartEGM Configuration File

The SmartEGM configuration file includes the IGT player extensions. The following IGT-specific attributes can be found in the player class section of the **smartegm-config-igt.xml** file.

Display Limit Player Option

- IGT_ptDisplayLimit Maximum point balance the EGM displays.
- **IGT_ptOverLimitMsg** Message to display when the maximum point balance is exceeded.
- **IGT_ptEarnedLimit** Maximum number of points the EGM awards in single game cycle.
- **displayLimit** Maximum bonus award (*bonusAwardAmt*) an EGM will accept. The *bonusAwardAmt* attribute is sent in the setBonusAward command.
- **displayLimitDuration** Duration to display the *displayLimitText* message.
- **displayLimitText** Text that is displayed if the bonus award exceeds the limit.
- **eligibleTimer** Game is not eligible if it has been idle for this long (this functionality is controlled by the setBonusAward command).

Uncarded Player Option

• **IGT_uncardedSessionTimer** - Idle time required for EGM to terminate an uncarded player session.

Wager Match Option

- **IGT_wmActiveMsg** Message to display in place of session message when a wager match authorization is active.
- IGT_wmExitMsg Message to display when a Wager Match Authorization is closed.
- IGT_wmDisplayLimit Total Wager Match Balance Limit.
- **IGT_wmOverLimitMsg** Message to display when the sum of a wager match authorization exceeds the limit.
- IGT_wmEarnPoints A player can earn points while a wager match authorization is active.

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About Game Outcome

Game outcome is an extension to G2S protocol's gamePlay class. This extension provides host systems with detailed game play information by reporting the specific details of game play and game outcome. The protocol extension , *IGT gamePlay Class Game Outcome Extension*, defines support for poker games. In addition to poker, RadBlue-defined keno and reel games have been implemented in the tool.

Depending on the game type, game outcome reports:

- initial and final cards
- keno draws, keno picks and keno hits
- reel lines played and reel position symbols

The events related to game outcome are:

- IGT_GPE101 Initial Outcome Logged (*poker only*)
- IGT_GPE102 Initial Outcome Updated (poker only)
- IGT_GPE103 Final Outcome Logged

The content of each of these events, specifically, the outcomeLog element, depends on the type of game played. See the *IGT gamePlay Class Game Outcome Extension* document and <u>Extensions to the G2S gameplay.outcomeLog Command</u> for detailed information.

The SmartEGM can be configured to select a specific game outcome for repeatable host testing (using a seed number and the outcome.xml file) as well as random game outcomes within a set of outcomes that you specify.

You can specify the outcome of games using the outcome.xml file. This file lets you define the specific first outcome for each game that is played. You can also set the weight of each game outcome, which influences how often a particular game outcome is selected by the SmartEGM. If you choose not to use the outcome.xml file, the SmartEGM randomly selects the outcome when the Play Paytable Game player verb is used.

Play Paytable Game

The Play Paytable Game verb simulates game play that uses paytables to report game outcomes. This verb is used primarily to test the Game Outcome extension of the G2S protocol. There are three fields specific to game outcome - Primary Outcome, Seed and Primary Outcome Count. You can automate game outcome testing through the Tiger scripting feature.

- 1. From the Player Verbs tab, click **Play Paytable Game**.
- 2. Configure the Play Paytable Game options as needed.
 - Game Play Device ID Click the drop-down arrow, and select the game play device
 - **Theme** The game theme type associated with the selected game play device. This field is *read-only*.
 - **Paytable ID** The paytable identifier associated with the selected game play device. The information in this field is dependent on the Game Play Device ID value. This field is *read-only*. As the game is played the current paytable identifier of the EGM is updated to this value if it is not already set to it.
 - **Denom ID** Click the drop-down arrow, and select the value of a single credit. The available denominations are from the game play device's active denom list.
 - **Cashable Wager** Type or select the number of cashable, non-promotional credits you want to wager.
 - Promo Wager Type or select the number of promotional credits you want to wager.
 - **Non-Cashable Wager** Type or select the number of non-cashable, non-promotional credits you want to wager.
 - **Primary Outcome** Click the drop-down arrow, and select the type of game outcome you want.

If you are *not* using the outcome.xsd file, you can only select **random**, which indicates that RST randomly creates a game outcome.

If you are using the outcome.xsd file, select a specific game outcome or select **random** to have a game outcome randomly created for you.

- **Seed** Type or select a number by which the random number generator is seeded. When used in conjunction with the outcome.xml file, specifying a seed number provides a consistent series of game outcomes.
- **Primary Outcome Count** Type or select, depending on the game type, the number of poker hands, keno games or reel lines to play for the primary game.

Note that the primary outcome count must be a multiple of the total credits wagered.

- **Secondary Game Count** Type or select, how many secondary games to play. For each secondary game, the initial primary win is doubled.
- Win on the final secondary game? If selected, the final secondary game is a winner and the final win of the game is the doubling of the initial win. If not selected, the final win of the game is zero (0).
- Win to handpay? If selected, game play outcome is paid to a handpay, which is defined by the How to pay handpay field.
- **How to pay handpay** Click the drop-down arrow, and select the type of handpay that should occur after game play has concluded.

If you select Cancel a Handpay or Wait for Remote Key, the SmartEGM is locked and the winning credits must be keyed off (either through the Key Off Handpay player verb or by sending a setRemoteKeyOff command to RST, respectively).

- **Remote Key Off Time Out** Type or select the number of milliseconds before the EGM times out when waiting to receive a setRemoteKeyOff command.
- In Game Delay (milliseconds) Type or select the number of milliseconds to delay when a game completes.
- 3. Click **Play Game**.

How Game Outcome Works

When a paytable game is played - either through the Play Paytable Game player verb or through a Tiger script - game options go to the SmartEGM. The SmartEGM then calculates the game outcome. If you do not require a specific game outcome (the outcome.xml file is *not* used), the SmartEGM randomly determines a final game outcome.



When using the Play Paytable Game player verb with a customized outcome.xml file, the Primary Outcome field displays all outcome names defined in the outcome.xml file. When a game is played, the SmartEGM randomly selects a game outcome for the selected game type from the outcome.xml file.

The final game outcome is sent in the IGT_GPE103 (Final Outcome Logged) event, which you can view through the Message Transcript.

If you want specific game outcomes, you have two choices:

- 1. Use the same seed value along with the outcome.xml file for each game played. This will give you repeatable results because the random number generator in the SmartEGM will start at the same value each time it selects the final outcome, selecting outcomes from the same game outcome choices.
- 2. Use the outcome.xml file to pre-define weighted game results. Game outcomes are randomly pulled from this file.

	Random	Random from File	Specific from File
User Interface		Х	Х
Tiger Verb	Х	Х	Х

Game Outcome Flow in RST



Example Game Outcome Flows

The following game outcome examples walk you through the flow of messages during game outcome play. In addition, each example shows you the related messages that are sent and received by the tool, and displayed in the Message Transcript (denoted as *Transcript*).

Play a Paytable Game with a Random Outcome

1. A paytable game is played with a random outcome selected. **Game play data** is sent to the SmartEGM.

Transcript: G2S_GPE103 - Primary Game Started

- 2. Using the game play data, the SmartEGM calculates a random **game outcome**. For example, the SmartEGM calculates the **game outcome** is **three cherries**.
- 3. The SmartEGM then determines the **game outcome token** that represents that **game outcome**. For example, the token would be **3-Cherries**.
- 4. The SmartEGM then looks up the **win level index** that is associated with the **game outcome token** from the smartegm-configuration.xml file. Note: that if the **game outcome token** is not in the **win level index** the game is considered a lost game and will have a **wager multiplier** of zero (0).
- 5. Based on the number of credits wagered, the SmartEGM then determines the appropriate **wager category** for this game play cycle.
- 6. The SmartEGM then determines the **wager multiplier** for the **win level** and **wager category**. If there is no paytable entry for the specific **win level** and **wager category** the game is considered a lost game and will have a **wager multiplier** of zero (0).

Transcript: IGT_GPE101 - Initial Outcome Logged (poker only)

Transcript: IGT_GPE102 - Initial Outcome Updated (poker only)

Transcript: IGT_GPE103 - Final Outcome Logged

- 7. The initial game win is calculated by multiplying the wager by the wager multiplier.
- 8. The SmartEGM continues the rest of the game play cycle as described in the G2S protocol. *Transcript*: G2S_GPE105 Primary Game Ended

Play a Paytable Game with a Specific Outcome

1. A paytable game is played with a poker outcome selected. **Game play data** is sent to the SmartEGM.

Transcript: G2S_GPE103 - Primary Game Started

- 2. Using the **game play data**, the SmartEGM retrieves the **game outcome** from the outcome.xml file.
- 3. Since this is a poker game, the Smart EGM determines if the initial poker hand is a winning hand. It does this by taking the initial hand and determining the **game outcome token** for this hand. If the **game outcome token** is associated with a win level in the smartegm-config.xml file, the initial hand is considered a winning hand and the attributes in the IGT_GPE101 are updated appropriately.

Transcript: IGT_GPE101 - Initial Outcome Logged

4. The SmartEGM then determines which cards must be discarded by comparing the initial hand to the final hand. If the card from the first hand is present in the final hand then that card is not discarded, otherwise the card is discarded.

Transcript: IGT_GPE102 - Initial Outcome Updated

- 5. The SmartEGM then determines the **game outcome token** for the final **game outcome**.
- 6. The SmartEGM then looks up the **win level index** that is associated with the **game outcome token** from the smartegm-configuration.xml file. Note: that if the **game outcome token** is not in the **win level index** the game is considered a lost game and will have a **wager multiplier** of zero (0).
- 7. Based on the number of credits wagered, the SmartEGM then determines the appropriate **wager category** for this game play cycle.
- The SmartEGM then determines the wager multiplier for the win level and wager category. If there is no paytable entry for the specific win level and wager category the game is considered a lost game and will have a wager multiplier of zero (0).

Transcript: IGT_GPE103 - Final Outcome Logged

9. The initial game win is calculated by multiplying the wager by the wager multiplier.

Game Outcome Configuration Overview

To use game overview in RST:

- 1. Configure paytable information in the SmartEGM configuration file.
- 2. <u>Define game outcomes</u> (optional).
- 3. <u>Configure Tiger scripting for automated testing</u>. or
- 4. Use the <u>Play Paytable Game</u> player verb to send manual game outcome messages.

Configure Paytable Information in the SmartEGM Configuration File

To configure a paytable in the SmartEGM configuration file, you must edit the XML file.

Note: The following instructions were completed using a Windows operating system. The procedure for Linux operating systems will vary.

- 1. Navigate to:[installation directory] > script > smart-conf > smart-egm
- 2. Right-click **smartegm-config.xml**, and select **Edit**.
- 3. If you want to create a *new* SmartEGM configuration file for game outcome, go to **File** > **Save As**, rename the file (for example, **smart-egm-gameOutcome.xml**) and click **Save**.
- 4. To configure game outcome in the SmartEGM configuration file, modify the <u>wager-categories</u> element, <u>win-levels</u> element and <u>paytable</u> element for each gamePlay device.
- 5. Save and close the file.
- 6. Load the updated file into the tool.

Example SmartEGM Configuration - Game Outcome

<!-- The Second G2S GAME PLAY Device -->

The first thing you must do when adding game outcome information to a gamePlay device in the SmartEGM configuration file is to define the game (theme-type). Valid theme types are IGT_poker, IGT_reels, IGT_keno and IGT_none.

```
<edm:game-play edm:device-id="2" edm:device-active="true" edm:configuration-id="0" edm:host-
enabled="true" edm:egm-enabled="true" edm:egm-locked="false" edm:host-locked="false"
edm:owner-id="1" edm:config-id="1" edm:vendor-id="RBG"
edm:product-id="RBG_SweatT-0012" edm:release-number="RBG_ST0099" edm:vendor-name="Radical
Blue Gaming" edm:product-name="RBG_SweatingMightily12" edm:serial-number="RBG_00000123"
edm:secondary-game-enabled="false" edm:theme-type="IGT poker">
```

Next, you must define the wager categories associated with the game play device.

<edm:wager-categories>

</edm:wager-categories>

Next, you must define the win levels for the game play device. For each win-level, you specify the winlevel-token that will be used to determine the win level index.

```
<edm:win-levels edm:win-level-matcher="Default">
                         <edm:win-level edm:index="1" edm:win-level-combo="Royal Flush"</pre>
edm:progressive-allowed="true" edm:win-level
                                      odds="40390" edm:win-level-token="PokerRoyalFlush" />
                         <edm:win-level edm:index="2" edm:win-level-combo="Straight Flush"</pre>
edm:progressive-allowed="true" edm:win-level
                                      odds="9148" edm:win-level-token="PokerStraightFlush"
/>
                         <edm:win-level edm:index="3" edm:win-level-combo="Four of a Kind"
edm:progressive-allowed="false" edm:win-level
                                     odds="423" edm:win-level-token="PokerFourOfAKind" />
                          <edm:win-level edm:index="4" edm:win-level-combo="Full House"</pre>
edm:progressive-allowed="false" edm:win-level-odds="86"
                                     edm:win-level-token="PokerFullHouse" />
                          <edm:win-level edm:index="5" edm:win-level-combo="Flush"
edm:progressive-allowed="false" edm:win-level-odds="90"
                                     edm:win-level-token="PokerFlush" />
                          <edm:win-level edm:index="6" edm:win-level-combo="Straight"</pre>
edm:progressive-allowed="false" edm:win-level-odds="89"
                                      edm:win-level-token="PokerStraight" />
```

</edm:win-levels>

Finally, you must associate the wager multiplier to a wager category within a win level, using the win level index.

```
<edm:paytable>
                         <edm:paytable-win-level edm:win-level-index="1">
                                   <edm:paytable-wager-category edm:category-name="RBG</pre>
WagerCat1" edm:wager-multiplier="250" />
                                   <edm:paytable-wager-category edm:category-name="RBG_
WagerCat2" edm:wager-multiplier="800" />
                        </edm:paytable-win-level>
. . .
                             <edm:paytable-win-level edm:win-level-index="9">
                                     <edm:paytable-wager-category edm:category-name="RBG</pre>
WagerCat1" edm:wager-multiplier="1" />
                                     <edm:paytable-wager-category edm:category-name="RBG</pre>
WagerCat2" edm:wager-multiplier="1" />
                             </edm:paytable-win-level>
               </edm:paytable>
</edm:game-play>
```

SmartEGM Configuration File Game Outcome Elements and Attributes

Use the following elements and attributes to add game outcome information to the SmartEGM configuration file.

wager-categories Element

This element defines the wager category table for each gamePlay device.

wager-categories Elements

Element	Restrictions	Description
wager-category	minOcc: 1 maxOcc: ∞	Contains a wager category that is supported by the gamePlay device.

wager-category Element

This element defines a wager category by specifying the category name, wager credit limits and theoretical payback percentage.

wager-category Attributes

Attribute	Restrictions	Description
category-name	type: string use: required	Wager category identifier.
max-wager-credits	type: integer use: required	Maximum wager credits for the selected wager category.
min-wager-credits	type: integer use: required	Minimum wager credits for the selected wager category.
theoretical-payback-percentage	type: decimal use: required	Theoretical payback percentage of associated wager category.

win-levels Element

This element defines the win level table for each gamePlay device.

win-levels Attributes

Attribute	Restrictions	Description
win-level-matcher	type: string use: optional default: "Default"	Unique identifier that specifies the code in the SmartEGM that determines the game outcome token. Currently only Default is defined.

win-levels Elements

Elements	Restrictions	Description
win-level	minOcc: 1	Contains a win level that is supported by the
WIII-level	maxOcc: ∞	game play device.

win-level Element

This element defines each win level in the gamePlay device.

win-level Attributes

Attribute	Restrictions	Description
index	type: positive integer use: required	Unique paytable index for the win level.
win-level-combo	type: string use: optional default: " "	Description of paytable win level.
progressive-allowed	type: boolean use: optional default: "false"	Indicates whether the paytable win level can be assigned to a progressive game play device.
win-level-odds	type: positive integer use: optional default: "0"	Theoretical weight of associated win level.
win-level-token	type: string use: optional default: "Default"	Game outcome token that is associated with this win level.

paytable Element

This element defines the paytable for the gamePlay device.
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paytable Elements

Element	Restrictions	Description
paytable-win-level	minOcc: 1 maxOcc: ∞	Paytable entry.

paytable-win-level Element

This element associates a wager multiplier for each win level index and wager category. There must be a *paytable-wager-category* attribute for each wager category specified in the wager category table for this gamePlay device.

paytable-win-level Attributes

Attribute	Restrictions	Description
win-level-index	type: positive integer use: required	Unique identifier within a paytable for a specific prize level.

paytable-win-level Elements

Element	Restrictions	Description
paytable-wager-category	minOcc: 1 maOcc: ∞	Associates win level index and wager category to a wager multiplier.

paytable-wager-category Element

This child element of the paytable-win-level element specifies the wager multiplier for the win level and wager categories.

paytable-wager-category Attributes

Element	Restrictions	Description
category-name	type: string use: required	Wager category name.
wager-multiplier	type: positive integer use: required	Number that is multiplied by the wager to determine the game's initial win.

SmartEGM Paytables

SmartEGM paytables provide possible game outcomes for default SmartEGM games. The following paytables list available game outcomes for keno, reel games and poker games.

Keno Default Outcomes

The default keno game is based on an 80-ball game, with 10 player picks for each game play and 20 draws for each game outcome.

Win Level Token	Description
HIT-0	There were no player picks that matched the drawn balls.
HIT-1	There was one player pick that matched the drawn balls.
HIT-2	There were two player picks that matched the drawn balls.
HIT-3	There were three player picks that matched the drawn balls.
HIT-4	There were four player picks that matched the drawn balls.
HIT-5	There were five player picks that matched the drawn balls.
HIT-6	There were six player picks that matched the drawn balls.
HIT-7	There were seven player picks that matched the drawn balls.
HIT-8	There were eight player picks that matched the drawn balls.
HIT-9	There were nine player picks that matched the drawn balls.
HIT-10	There were ten player picks that matched the drawn balls.

Reels Game Default Outcomes

Win Level Token	Description
1-Cherry	First reel stop has a cherry symbol.
2-Cherries	First and second reel stops have cherry symbols.
3-Cherries	All three reel stops have cherry symbols.
2-Single-Bars	First and second reel stops have single bar symbols.
3-Single-Bars	All three reel stops have double bar symbols.
2-Double-Bars	First and second reel stops have triple bar symbols.
3-Triple-Bars	All three reel stops have single 7 symbols.
3-Single-7s	All three reel stops have single 7 symbols.
3-Double-7s	All three reel stops have double 7 symbols.

Win Level Token	Description
3-Triple-Bars	All three reel stops have triple 7 symbols.
3-Any-Bars	All three reel stops have a bar symbol.

Poker Default Outcomes

Win Level Token	Description
PokerRoyalFlush	Royal Flush
PokerStraightFlush	Straight Flush
PokerFourOfAKind	Four of a Kind
PokerFullHouse	Full House
PokerFlush	Flush
PokerStraight	Straight
PokerThreeOfAKind	Three of a Kind
PokerTwoPairs	Two Pairs
PokerJacksOrBetter	Jacks or Better

Configure the outcome.xml File

The outcome.xml file lets you specify available outcomes for poker, keno and reel games.

When you edit the file, the new content will be used the next time RST is started.

To modify the outcome.xml file:

- 1. Navigate to the **RST installation directory**, and open the **conf** folder.
- 2. Open the **EGM-1** file.
- 3. Right-click the **outcome.xml** file, select **Open With... > Notepad**.
- 4. Use the outcome.xml <u>elements and attributes</u> as well as the <u>game outcome example</u> to modify the outcome.xml file.
- 5. **Save** and **close** the file.
- 6. Restart RST.
 - a. From the RST **SmartEGM** layout, click the **Main** subtab.
 - b. Click Stop SmartEGM.
 - c. Click **Start SmartEGM** to re-start RST.

The modified game outcome content will be used when RST starts.

Example outcome.xml File

The following outcome.xml content shows outcome information for a poker, keno and reels games.

```
<?xml version="1.0" encoding="UTF-8"?>
<outcome-record-list xmlns="http://www.radblue.com/outcome">
 <outcome-record name="poker-001" weight="100">
    <poker>
      <initial-hand>
        <card suit="IGT_hearts" rank="IGT_ace" />
        <card suit="IGT_diamonds" rank="IGT_two" />
        <card suit="IGT spades" rank="IGT seven" />
        <card suit="IGT_clubs" rank="IGT_king" />
        <card suit="IGT_hearts" rank="IGT_king" />
      </initial-hand>
      <final-hand>
        <card suit="IGT hearts" rank="IGT ace" />
        <card suit="IGT diamonds" rank="IGT ace" />
        <card suit="IGT clubs" rank="IGT ace" />
        <card suit="IGT clubs" rank="IGT king" />
        <card suit="IGT_hearts" rank="IGT_king" />
      </final-hand>
    </poker>
  </outcome-record>
  <outcome-record name="keno-001" weight="100">
   <keno>
      <picks>
       <pick number="2" />
        <pick number="5" />
        <pick number="12" />
       <pick number="19" />
       <pick number="25" />
        <pick number="27" />
        <pick number="54" />
       <pick number="65" />
       <pick number="71" />
        <pick number="80" />
      </picks>
      <draws>
        <draw number="5" />
        <draw number="7" />
        <draw number="3" />
        <draw number="12" />
        <draw number="19" />
        <draw number="21" />
        <draw number="26" />
        <draw number="28" />
        <draw number="32" />
        <draw number="37" />
       <draw number="49" />
        <draw number="52" />
```

```
<draw number="57" />
       <draw number="61" />
       <draw number="67" />
       <draw number="68" />
       <draw number="72" />
       <draw number="75" />
       <draw number="77" />
       <draw number="79" />
     </draws>
    </keno>
 </outcome-record>
 <outcome-record name="reels-001" weight="100">
   <reels>
     <pay-line>
       <stop symbol="RBG cherry" />
       <stop symbol="RBG_bar" />
       <stop symbol="RBG_seven" />
     </pay-line>
    </reels>
  </outcome-record>
</outcome-record-list>
```

outcome.xml Elements and Attributes

outcome-record-list Element

This element is the root element for the outcome.xml file.

outcome-record-list Elements

Element	Restrictions	Description
outcome-record	minOcc=1 maxOcc=∞	An outcome record.

outcome-record Element

This element describes a single game outcome. The name attribute must be unique in the XML document.

outcome-record Attributes

Attribute	Restrictions	Description
name	type: string use: required	The name of the outcome record.
weight	type: positive integer use: optional default: 1	The weight of this outcome record when randomly selecting an outcome record.

outcome-record Elements

Element	Restrictions	Description
poker	minOcc=0 maxOcc=∞	Poker outcome.
keno	minOcc=0 maxOcc=∞	Keno outcome.
reels	minOcc=0 maxOcc=∞	Reels outcome.

poker Element

This element describes a poker game outcome.

poker Elements

Element	Restrictions	Description
initial-hand	minOcc=0 maxOcc=1	lnitial poker hand.
final-hand	minOcc=1 maxOcc=1	Final poker hand.

initial-hand Element

This element describes the initial hand that is dealt to the player.

initial-hand Elements

Element	Restrictions	Description
card	minOcc=1 maxOcc=∞	A card in the initial hand.

card Element

This element describes a card.

card Attributes

Attribute	Restrictions	Description
suit	type: <lookup igt's="" types=""></lookup>	Card's suit
rank	type: <lookup igt's="" types=""></lookup>	Card's rank.

final-hand Element

This element describes the final hand that is dealt to the player. If a card in the final hand is identical to the initial hand then that card is held between the initial hand and the final hand.

final-hand Elements

Element	Restrictions	Description
card	minOcc=1 maxOcc=∞	A card in the final hand.

keno Element

This element describes a keno game outcome.

keno Elements

Element	Restrictions	Description
picks	minOcc=1 maxOcc=1	List of player's picks.
draws	minOcc=1 maxOcc=1	List of balls drawn by the game.

picks Element

This element lists the player's picks for the keno game.

picks Elements

Element	Restrictions	Description
pick	minOcc=1 maxOcc=∞	A player's pick.

pick Element

pick Attributes

Attribute	Restrictions	Description
number	type: positive integer	Number of the ball picked.

draws Element

This element lists the balls drawn for the keno game.

draws Elements

Element	Restrictions	Description
draw	minOcc=1 maxOcc=∞	A ball drawn by the keno game.

draw Element

This element describes a ball drawn by the keno game.

draw Attributes

Attribute	Restrictions	Description
number	type: positive integer	Number of the ball drawn.

reels Element

This element describes a reels game outcome.

reels Elements

Element	Restrictions	Description
pay-line	minOcc=1 maxOcc=1	Payline in the reel game.

pay-line Element

This element describes a pay line in a reels game.

pay-line Elements

Element	Restrictions	Description
stop	minOcc=1 maxOcc=∞	One reel stop on the reels game.

stopElement

This element describes a reel stop.

stop Attributes

Attribute	Restrictions	Description
symbol	type: SymbolTypes	Symbol show at this reel stop.

Add Game Outcome to a Tiger Script

To add game outcome to a Tiger script, configure the tiger:Human.PlayPaytableGame verb.

tiger:Human.playPaytableGame

The tiger:Human.playPaytableGame verb simulates game play using paytables to determine game outcomes. This verb is used primarily to test the Game Outcome extension of the G2S protocol. Attributes and elements related to the Game Outcome extension appear in **bold**.

Attributes

Attribute	Restrictions	Description
credits-to-wager-cashable	type: positive integer use: optional default: "0"	Number of cashable credits to wager.
credits-to-wager-non-cashable	type: positive integer use: optional default: "0"	Number of non-cashable credits to wager.
credits-to-wager-promo	type: positive integer use: optional default: "0"	Number of promotional credits to wager.
denom-id	type: long use: required	Identifier of the denomination to be wagered.
tiger:device-id	type: integer use: optional default: "-2"	 Device Identifier. A value of "-2" means the first gamePlay device. A value of "-1" is legal, but should not be used because it will result in a failure.
final-hand-count	type: positive integer use: optional default: "1"	Number of final hands to generate.
handpay-action	type: tiger:KeyOffAction use: optional default: "HANDPAY"	Indicates how the handpay should be paid.
in-game-delay	type: positive integer use: optional default: "0"	Defines an in-game delay, in milliseconds, that is executed after GPE101 and after GPE109. Use this delay to simulate complex game mechanics.

Attribute	Restrictions	Description
tiger:key-off-timeout	type: integer use: optional default: "0"	How long to wait for a setRemoteKeyOff command before timing out. If a time out occurs, the handpay-action value is used.
play-secondary-game-count	type: positive integer use: optional default: "0"	Number of double-or-nothing secondary games to play if the game's calculated initial win is not zero. The first secondary game takes the game's initial win value as the amount wagered. For all but the last secondary game, the secondary amount won will equal twice the amount wagered.
remote-key-off-timeout	type:positive integer use: optional default: "60000"	DEPRECATED 03 OCT 2012 - Version 24 Replaced by tiger: key-off-timeout Indicates how long to wait for the remote key off.
seed	type: integer use: optional default: "-1"	Seed for the random number generator. Specifying a seed number provides a consistent series of game outcomes.
win-final-secondary-game	type: boolean use: optional default: "false"	Indicates whether the final secondary game is a win or a loss. If win-final-secondary-game is set to false, the final win is zero (0).
win-to-handpay	type: boolean use: optional default: "false"	Indicates whether the game win goes to a handpay.

Element

Note: If this element is not included, the SmartEGM will always create random outcomes.

Attribute	Restrictions	Description
outcome	type: tiger:OutcomeRecordType minOccurs: 0 maxOccurs: 1	Indicates the use of the outcome.xml file to determine the game outcome.

tiger:OutcomeRecordType Attributes

Attribute	Restrictions	Description
outcome-random	type: boolean use: optional default: "false"	Indicates whether the outcome record is selected randomly from the outcome.xml file. If this value is true then outcome-record-name is ignored.
outcome-record-name	type: string	Name of selected outcome record from the

Attribute	Restrictions	Description
	optional default: " "	outcome.xml file.

This verb may be included in: tiger:action, tiger:catch, , tiger:repeat, tiger:then, tiger:tiger and tiger:try.

Examples

1. Poker game with a specified outcome.

```
<tiger:Human.playPaytableGame
tiger:credits-to-wager-cashable="50"
tiger:denom-id="25000"
tiger:device-id="2"
tiger:final-hand-count="50">
<tiger:outcome tiger:outcome-record-name="outcome-001" />
</tiger:Human.playPaytableGame>
```

Wager \$12.50 on game play device 2. The initial and first final hands are specified in the outcome-list.xml file under the name "outcome-001". The second through fiftieth final hands are randomly generated from a standard 52 card deck where the initial cards have been removed. See discussion about final hand generation.

The primary win is calculated by apportioning the total credits-to-wager by the number of outcome hands to each individual final hand and looking up the wager multiplier for each winning hand.

2. Poker game with a randomly selected outcome.

```
<tiger:Human.playPaytableGame
tiger:credits-to-wager-cashable="5"
tiger:denom-id="100000"
tiger:device-id="2" >
<tiger:pokerGame tiger:outcome-random="true" />
</tiger:Human.playPaytableGame>
```

Wager \$5.00 on game play device 2. The initial hand and final hand is randomly selected from the outcome-list.xml file. Each record in the outcome-list.xml file has a relative weight that is used in the selection of records from outcome-list.xml file.

The primary win is calculated by determining if the final hand is a winning hand and looking up the wager multiplier for that hand.

3. Poker game where no outcomes are specified.

```
<tiger:Human.playPaytableGame
tiger:credits-to-wager-cashable="5"
tiger:denom-id="100000"
tiger:device-id="2"
tiger:final-hand-count="50" />
```

Wager \$5.00 on game play device 2. The initial hand is randomly generated from a standard 52 card deck. If the initial hand is a winning hand, those cards that make up the winning hand are held. The first through fiftieth final hands are then randomly generated. See discussion about final hand generation.

tiger:keyOffAction

Enumeration	Description
HANDPAY	Key off the game to a local handpay.
CREDIT	key off the game to the credit meter.
VOUCHER	Key off the game to a voucher.
WAT	Key off the game to a WAT account
REMOTE	Key off the game to a remote server. The verb waits for the remote-key- off-timeout period. If the remote key off is not received in that period, the verb fails.

Extensions to the G2S gameplay.outcomeLog Command

This section provides detailed information about each type of game (*theme types*). The theme types supported by the SmartEGM are:

- **Poker** See *IGT* gamePlay Class Game Outcome Extension.
- Keno
- <u>Reels</u>

Keno Theme Type Definitions

Spinning Reel Theme Type Definitions

The default reel game is based on the reel stops for a 3-reel EGM.

IGT_reel: outcomeLog Elements

Reel-Specific outcomeLog Elements

Element	Restrictions	Description
reelPayLines	minOcc: 1	Contains detailed information on spinning reel
TeelFayLilles	maxOcc: 1	game outcome.

Elements

reelPayLines Elements

Element	Restrictions	Description
reelPayLine	minOcc: 1 maxOcc: ∞	Contains information on reel payline stops.

reelPayLine Attributes

Attribute	Restrictions	Description
winningPayline	type: boolean use: required	Set to true if this was a winning game. Otherwise, set to false.
winLevelIndex	type: t_winLevelIndex use: optional default: 0	Set to index of the unique win level if winning game. Otherwise, set to zero (0).
winLevelCombo	type: t_winLevelCombo use: optional default: ""	Set to the name of the name of the unique win level if winning game. Otherwise, set to "".

reelPayLine Elements

Element	Restrictions	Description
reelStop	minOcc: 1 maxOcc: ∞	Single reel stop.

reelStop Attributes

Attribute	Restriction	Description
position	type: positive integer use: required	Position of the reel.
symbol	type:symbolTypes use: required	Unique identifier.
wild	type:boolean use: optional default: false	Indicates whether the symbol is wild.

Reel Data Type

SymbolTypesBase Attrributes

Attribute	Restriction	Description
SymbolTypes	type: t_extensibleList enumeration: RBG_blank RBG_cherry RBG_bar RBG_doubleBar RBG_tripleBar RBG_seven RBG_doubleSeven RBG_tripleSeven	Possible symbol outcomes.

IGT_reels: Log Updates

IGT_GPE103 - Add reelPayLine sub-element for each final game

Attribute	Set Value to
winPayline	Set to final position of symbols in relation to the payline.
winLevelIndex	Set to index of the unique win level if winning game. Otherwise, set to zero (0).
winningCombo	Set to true if this was a winning game. Otherwise, set to false.

IGT_GPE103 - For each reelPayLine element, add a sub-element for each reelStop in the game

Attribute	Restrictions	Description		
position	type: positive Integer	Position of the reel.		
symbol	type:rbgReels:SymbolType	Unique identifier.		
win	type:boolean	Indicates whether the game is a winning game.		

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About Schema Validation

By default, the tool validates all received G2S commands. There may be times, however, especially during the testing process, that you want the tool to reject or accept specific commands - whether they are valid or not - *or* disable schema validation completely.

<u>Schema validation management</u> is useful when you want to ignore specific commands, but continue with testing, or when you want to do regression testing.

To modify how specific commands are handled, you must first save the sample G2S validation manager XML file, which resides in the tool's installation directory, as a new **g2s-validation-manager.xml** file. This allows the file to be saved when the tool is uninstalled.

You can also disable validation completely. You may want to disable validation if:

- validation is affecting the tool's performance by using too much CPU.
- your EGM or host is in violation, but you cannot correct the issues immediately.

Second Validation

This attribute is designed to give you a second validation pass. G2S validator attribute (**second-pass-validate**) has been added to the **[install directory]** >**schemas** > **g2s** > **2.1.0** >**g2s-schema-metadata.xml**.

- True (Default) A G2S message undergoes a second, validation pass-designed to detect syntax errors that are not found in the first validation pass attribute.
- False If the second validation pass takes too much CPU resources, or the EGM/host is in violation of the G2S schema and you are unable to fix your code.

```
<?xml version="1.0" encoding="UTF-8"?>
<schema second-pass-validation="true" validation="true" nice="true" version="2.1.0">
</schema second-pass-validation="true" validation="true" version="2.1.0">
</schema second-pass-validation="true" validation="true" version="2.1.0">
</schema second-pass-validation="true" validation="true" version="2.1.0">
</schema second-pass-validation="true" validation="true" version="2.1.0">
</schema second-pass-validation="true" version="2.1.0"</schema second-pass-validation="true" version="true" version="2.1.0">
</schema second-pass-validation="true" version="true" version="
```

Customize Schema Validation

When you customize the command validation for the tool's current schema, you are defining exceptions to the tool's default of validating all commands. To define these exceptions, you must edit the validation manager file, and save the file without the "-sample" extension into the schema directory used by the tool.

- 1. Go to: [installation directory] > schemas > g2s > [schema directory]
- 2. Right-click the g2s-validation-manager-sample.xml file, and select Edit.
- 3. Go to: **File** > **Save As**, and navigate to the directory of the schema you'll being using with the tool.
- 4. Change the file name to **g2s-validation-manager.xml**, and click **Save**.
- 5. Modify the command name, and add new command name attributes, as needed. In the G2S validation manager file, there are two attributes:

command name

The class and command name of the command you want to affect, using the notation: [class]. [command]

To affect all commands in a specific class, use an asterisk (*) to denote all commands. For example, the line

<command name=download.* state="ACCEPT" />

would instruct the tool to accept all download commands without validating them.

• state

The state attribute lets you define the action you want the tool to take for the specified command(s). Since the tool, by default, validates all commands, you want to define the exceptions. Your choices are:

- Accept The tool accepts the specified command without validating it. When a command is accepted without validation, the tool returns a g2sAck response command. Note that, if the command is not valid, the tool will take no further action.
- **Reject** The tool rejects the specified command without validating it. When a command is rejected, the tool sends an MSX004 (Incomplete/Malformed XML) error in the g2sAck response command.
- 6. Select File, and click Save to save your changes.
- 7. If the tool is running, stop it.
- 8. Start the tool. The tool now responds to the commands specified in the validation manager file as defined.

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Disable Schema Validation

You can disable schema validation by changing an attribute in the **g2s-schema-metadata.xml** file.

- 1. Go to: [installation directory] > schemas > g2s > [schema directory]
- 2. Right-click the **g2s-schema-metadata.xml** file, and select **Edit**.
- 3. Change the *validation* attribute to **false** to disable validation.
- 4. Select File, and click Save to save your changes.
- 5. If the tool is running, stop it.
- 6. Start the tool. The tool no longer validates G2S commands as they are received.

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Working with the Message Transcript

The Message Transcript lets you examine individual commands sent from, or received by, the tool. The data displayed is extracted directly from received G2S or S2S messages (depending on the protocol you are using).

Filtering options offer you a variety of ways to view information. Each instance of the transcript within the tool can be filtered differently.

At the top of the Transcript screen are several options:

- **Host Selector** Click the drop-down arrow, and select to view the transcript information for a specific host system or all host systems.
- **Load** Load transcript messages from the database so you can work with them through the user interface.
- <u>**Compare</u>** View the details of any two messages side-by-side.</u>
- **Filters** This control allows you to select which commands are to be included on the display. Make any changes, and then press **OK** to have the tool update the display. This control currently resets when a new data set is loaded.
- <u>Search Content</u> Search through the contents of all displayed messages in this transcript instance for the entered text pattern (case sensitive). Clicking on a row in the returned list gives you access to the HTTP header and message contents of the selected message.
- **<u>Set Comment</u>** Adds a comment to the Comment column of the selected message.
- <u>Clear Display</u> Clears the displayed messages in this instance of the transcript control.
- <u>Clear Database</u> Clears all records of this type in the database for this instance of the tool.
- <u>Analyze</u> *Available for G2S messaging only*. Provides a user-friendly summary of transcript messages.

Transcript Column Headers

The following columns are available in the transcript:

- **Command ID** Command ID associated with message.
- **Comment** Information entered by the user about a specific message. This field is *not* part of the actual message. Comments exist *only* in the tool in which they are entered.
- **Date Received** Date and time message was received by the tool.

- Device Class and identifier of device where the message is being sent to or from.
- Event Code Code for associated event.
- Event Date/Time Date and time that event was sent.
- Event ID Identifier for associated event.
- Event Text Description of associated event.
- From Location Identifier of entity (for example, EGM or host) that sent the message.
- **Message ID** Unique identifier associated with the message.
- **Session ID** Session ID associated with message.
- **Session Type** Indicates how the message should be processed: as a request, response or notification.
- Summary Actual G2S or S2S command within the message. If more than one command is sent in a message, only the first command appears in the transcript. However, all commands with the message are displayed in the detail view, which you can access by double-clicking the message. For G2S_GPE112 (Game Ended) events, the outcome of game play (the *playResult* attribute) is shown in the Summary column in brackets (for example, eventReport:G2S_GPE112 Game Ended [Lost]).
- **To Location** Identifier of the intended target of the message.

You can slide the columns around to rearrange their order. To move a column header, left-click and hold while you move the column to it's new location. You can also click any column to re-sort it, or use CTRL + left-click to sort on multiple columns.

If you right-click on a column header, a menu displays that allows you to automatically resize one or all columns (based on the displayed data in the columns), as well as to indicate which columns you would like to display.

Clicking on any column header causes the data to be sorted using that header. Click once to sort the column in ascending order. Click a again to sort the column in descending order. The third click clears the sort.

If you want to sort on multiple columns, use the CTRL key when clicking the column headers.

Filter Transcript Messages Using the Quick Filter

Just below the Transcript options is a magnifying glass and entry field that allows you to filter messages based on entered data. To filter the displayed data, click inside the entry field and start typing. The displayed data is automatically filtered as you type.



Clicking on the magnifying glass gives you a menu that you can use to provide additional selection criteria.

This powerful tool allows you to immediately view any set of messages that you can imagine, limited only by the data displayed in the columns.

What Are You Looking for in the Transcript?

- Are the correct commands being sent? For example, is the commsOnLine command being sent during startup?
- Are messages being acknowledged (for example, with a g2sAck as well as a message acknowledgements?
- Are there correct request-response pairs?

For example, if a communications.getDescriptor command is sent (outbound), a corresponding communications.descriptorList command should be received (inbound). Note that the Session ID is the same for the request and response.

Load Messages into the Transcript

The Load option lets you display a pre-defined number of messages in the transcript.

If you are using RGS, be sure the EGM for which you want to view information is selected.

- 1. Click the **Transcript** tab on the **Transcripts** layout.
- 2. From the Transcript object, click **Load**.

🛓 Row Count	×
Row Count	
# Row(s) to load :	1,000 🗢
Load	Cancel

Type the number of messages you want to display, and click Load.
 The Transcript display populates with the requested number of messages.

Compare Messages in the Transcript

The Compare option lets you view the details of two messages, side-by-side. You can choose to view the message content in three different formats: in a user-friendly format, XML format, and XML format with the differences between the two messages highlighted in **red**.

The Compare option is available when you view the <u>Event Report</u> as well as in the main Message Transcript.

- 1. While holding down the CTRL key, click the two messages you want to compare.
- 2. Click Compare.

The selected messages display side-by-side, allowing you to scroll through the details of each message to compare them.

The **Command** tab displays command information in an easy-to-read format along with any meters.

- 4. Click **View XML** to view the XML for the messages.
- 5. Click **Diff** to view the XML with the changes highlighted in red.
- 6. Click **OK** to close the compare view.

Filter Messages in the Transcript

The Filters option in the Transcript lets you select the commands, events or devices you want to display in the transcript window. Use this option to narrow the transcript view to just the messages that interest you. The excluded data is not deleted from the transcript database; it is just not displayed and can always be included again.

- 1. Click the **Transcript** tab on the **Transcripts** layout.
- 2. Click Filters. The Filter Messages screen displays with three tabs: Commands, Events and Device.



- On each tab, select the check box of the commands, events and devices you want to display in the Transcript, and clear the check box of the commands, events and devices you want to hide.
 By default, the g2sAck command is cleared (does not display).
- 4. Click **OK**.

Your changes take effect immediately.

Search the Content of Transcript Messages

The Search Content option lets you search transcript message content for keywords.

- 1. Click the **Transcript** tab on the **Transcripts** layout.
- 2. Click **Search Content**.

🛃 Search For Text 🛛 🕰
Search For Text
Search Text
Proceed Cancel

- Type the keywords for your search, and click **Proceed**.
 The **Transcript Search Results** screen displays all conforming messages.
- 4. To view the details of a message, double-click the message.
- 5. Click **Back** to close the Transcript Search Results window.

View Command Objects through the Transcript

A command object is a graphical representation of a command (as opposed to viewing the command in XML format). You can view command objects on the message details screen. List information for complex commands displays in tabs to the right of the command attributes. From the message details screen you can link to the g2sAck message, corresponding request-response pair command or to the associated SOAP message for any command. Attributes that are deprecated in G2S 2.1 display in a strike-through font (for example, Enable Money Out). Comments associated with the message are displayed next to the Command and View XML tabs.

To display a message's command object:

- 1. Double-click the command you want to view.
- 2. Click the **Command** tab.
- 3. Click **Previous** and **Next** to navigate through the transcript list while in the message detail view.
- 4. Click **g2sAck** to view the corresponding acknowledgment to the selected command.
- 5. Click **Req-Resp** to view the corresponding command in the request-response pair.
- 6. Click **Transport Message** to view the command's associated SOAP message.
- 7. Click **OK** to return to the transcript.

View the Event Report

The Event Report displays all events sent and received by the tool. You can toggle between the Transcript view and the event view by clicking **Show/Hide Event Report**. The <u>Compare</u> option lets you compare two event messages.

- 1. Click the **Transcript** tab on the **Transcripts** layout.
- 2. Click Show Event Report.

1 ▼ RBG_1234	👻 📇 Comp	are		Event Report	Summary	E H	de Event Report 📝 Realtime Upda	
Date Received	Message ID	From Location	Comment	Event ID	Event Code	Event Text	Event Date/Time	
2012-05-28T12:50:13.647-07:00	2725	RBG_1234		11279	G2S_VCE102	Validation ID Data Updated	2012-05-28T12:50:13.516-07:00	
2012-05-28T12:35:12.506-07:00	2603	RBG_1234		11278	G2S_VCE102	Validation ID Data Updated	2012-05-28T12:35:12.403-07:00	
2012-05-28T12:19:42.177-07:00	2477	RBG_1234		11277	G2S_VCE102	Validation ID Data Updated	2012-05-28T12:19:42.028-07:00	
2012-05-28T12:04:11.925-07:00	2351	RBG_1234		11276	G2S_VCE102	Validation ID Data Updated	2012-05-28T12:04:11.791-07:00	
2012-05-28T11:49:11.022-07:00	2229	RBG_1234		11275	G2S_VCE102	Validation ID Data Updated	2012-05-28T11:49:10.932-07:00	
2012-05-28T11:33:40.824-07:00	2103	RBG_1234		11274	G2S_VCE102	Validation ID Data Updated	2012-05-28T11:33:40.728-07:00	
2012-05-28T11:18:10.146-07:00	1977	RBG_1234		11273	G2S_VCE102	Validation ID Data Updated	2012-05-28T11:18:10.014-07:00	
2012-05-28T11:03:09.830-07:00	1855	RBG_1234		11272	G2S_VCE102	Validation ID Data Updated	2012-05-28T11:03:09.712-07:00	

- Date Received Date and time message was received by the tool.
- Event Code Code associated with event (for example, G2S_VCE102).
- **Event Date/Time** Date and time message was received by the tool.
- **Event ID** Event identifier.
- Event Text Text of associated event code (for example, Validation ID Data Updated).
- From Location Identifier of entity (for example, EGM or host) that sent the event.
- Message ID Message identifier.
- 3. Double-click any record to view the details of the message in which the event was sent.
- 4. Click **OK** to close the message detail screen.
- 5. Click **Hide Event Report** to return to the Transcript view.

Add a Comment to a Transcript Message

The Set Comment option lets you add a comment to any message in the transcript. Comments are part of the transcript only. Messages are not modified by comments.

Note: Comments associated with a message are displayed next to the Command and View XML tabs when you view the message details.

- 1. Single-click the message to highlight it.
- 2. Click Set Comment.



3. Type your comment, and click **Set Comment**.

The message is highlighted in blue, and the comment appears in the Comment field.

Export Message Content to Excel

The Export to Excel File right-click option lets you quickly export the content of a G2S command to a Microsoft Excel spreadsheet. The following G2S commands can be exported to Excel:

• communications.descriptorList

Exports all attributes for each supported device, sorted by device class and device ID.

- eventHandler.eventSubList
- eventHandler.setEventSub
- eventHandler.supportedEvents

If an event in the eventHandler.supportedEvents command does not contain the event text, the event text is added automatically if it is not included in the original message.

- meters.meterInfo
- optionConfig.optionList

To export message content to an Excel spreadsheet:

- 1. Click the Transcript tab on the Transcripts layout.
- 2. Click to highlight the command you want to export.
- 3. Right-click inside the selected record, and select **Export to Excel File**.
- 4. Type a name for the file.
- 5. Click Save.

A confirmation message displays with the number of records saved in the file.

6. Click OK.

Export Transcript Entries

The Export to Transcript File option lets you quickly export all or select Transcript entries for review. This file can then be imported into the RadBlue Analysis Suite (RAS) for further analysis.

This option is useful when an issue has been narrowed down to a limited set of commands. Rather than exporting a large set of troubleshooting data using the Export Debug option on the Debug tab, you can send only the specific command(s) involved in the issue.

You can import the Transcript file directly into RAS by using the Import option.

- 1. Click the **Transcript** tab on the **Transcripts** layout.
- 2. Select the Transcript records you want to export. There are several ways to select records:
 - a. Click to select a single record.
 - b. CTRL+click to select multiple records.
 - c. SHIFT+click to select a block of records. Click once on the first record and once on the last record to highlight the entire block.
 - d. For another way to select a block of records, right-click and hold on the first row. Then, drag the cursor down the screen, highlighting each row as you go, until you come to the last row you want to export.
 - e. CTRL+a to select all Transcript records.
- 3. Right-click inside the Transcript, and select **Export to Transcript File**.
- 4. Type a name for the file.
- 5. Click the Files of Type drop-down arrow, and select either a **S2S Transcript (*.s2t)** or a **G2S Transcript (*.g2)** file extension. Your selection corresponds to the protocol you are using with the tool (either G2S or S2S).
- 6. Click **Save**.

A confirmation message displays with the number of records saved in the file.

7. Click **OK**.
Clear the Transcript Display

The Clear Display option lets you clear all transcript messages from the table. This option *does not* remove messages from the transcript database.

Click **Clear > Display** to remove all messages from the current view.

Clear the Transcript Database

The Clear Database option lets you remove all transcript records from the transcript database, clears transcript messages from the table and clears the EGM selector list. Note that this action cannot be undone.

- 1. Click **Clear > Database**.
- 2. Click **Yes** to remove all data from the transcript database, or click **No** to return to the transcript without clearing the database.

About the EGM Transcript Analysis Report

The EGM Transcript Analysis report provides information about messages that were sent from and received by the application for the period requested. The purpose of this report is to provide the user with a user-friendly summary of G2S messages.

The report is divided into several sections to assist your analysis of the information:

- **Transcript Summary** Information related to the computer running the installed application.
- Transcript Transaction log of sent and received G2S and S2S messages. G2S acknowledgements and, optionally, keepAlive messages are filtered out.
- Sessions Transcript messages grouped by session ID.
- **Device Commands** Transcript messages grouped by affected G2S device.
- Device States Status of each device and any device status changes for the requested time period.
- **Events** Events generated by the EGM.
- G2S ACK Errors G2S acknowledgement messages containing errors.
- Meters Meter values.
- Messages G2S XML messages from the transcript.

The EGM Transcript Analysis report can be output to an HTML page or to an XML file.

Generate the Transcript Analysis Report

- 1. Click **Analyze**. If you are using the Advanced Transcript Analyzer feature, click the **Analyze** drop-down arrow and select **General**.
 - **EGM ID** (required) *RGS only*. Type the identifier of the EGM on which you want to report. If you are using a RadBlue product other than RGS, this field does not display.
 - **Start Date** Click the drop-down arrow to select the beginning date and time of the reporting period.
 - **End Date** Click the drop-down arrow to select the ending date and time of the reporting period.
 - Ignore keepAlives Select if you do not want to see keepAlive and keepAliveAck commands on your report.
 - **OutPut Options** Select **Produce Transcript Report** to export the Transcript Analysis report directly to HTML, or select **Produce Transcript File** to export the Transcript Analysis report to an XML file. If you export the report to an XML file, you can accept the default output location or browse to the location of your choice.
- 2. Click Start Analysis Process.

Navigating the Transcript Analysis Report File

The top of the report contains links to each section.

- Click a link to move through the file.
- Click the browser's **Back** button to return to the previous location in the file.

Sample Transcript Report

Device Commands

The Device Commands section contains sent and received transcript messages grouped by individual G2S devices.

If Session ID numbers are reused, each row will contain all of the messages with the same Session ID. Currently, the report does not display legal pairs.

nus	

Serial Number	Date/Time	Date/Time Sent	Dir	ection	Command 30	Sessi	ion 3D	Session Type	Retry?	Device ID	Summary
42	2008-04-24709.38 58.557-07.00	2008-04-24T09.18:58:541-07.0	00 NBC	UND	601	721	-	25,request		bonue[1]	bonus gettionus/Suiture
43	2008-04-24709:38:58.635-07:00	2008-04-24709:18:58.635-07:	00 OUT	IOUND I	2247	721	0	25_response		bonue[1]	bonus bonus@tatue
46	2008-04-24709.38.58.713-07.00	2008-04-24T09:18:58.713-07.0	00 NEC	UND	602	732		25,rep.ext		bonue[1]	bonus gettionus/hofile
47	2008-04-24709:38:58.760-07:00	2008-04-24709:18:58.760-07:	00 OUT	IOUND .	2240	732	-	25_response		bonue[1]	bonus bonusProfile
50	2008-04-24709.38.58.838-07.00	2008-04-24T09.18.58.838-07.0	00 NBC	UND I	603	722		25,request		bonue[13	bonus settionusState
53	2009-04-24709-38-58.900-07-00	2008-04-24T09:18:58.900-07:0	00 OUT	BOUND 3	2249	722	6	25_response		bonus[1]	bonus bonus?tatue
abinet[52	5059076]										
	059076] Date/Time	Date/Time Sent	Direction	Comm	and ID Servi	an ID 5	iession	Type Retry?	Devi	ce ID	Sammary
Serial Number	Date/Time	Date/Time Sent	Direction INBOAD	Comm	and ID Sessi		iesskon 25. regi				Summary colorest setDuteTime
Serial Number 299	Date/Time	2008-04-24709 19:09.807-07:00		095		6		est	directs	00090763	
Serial Number 299	Date/Time 2008-04-24T09-19-09-807-67-00	2008-04-24709 19:09.807-07:00	NEOUND	095	205	Ğ	25,749	est once	directs	NOTION 11	ubinet.setDateTime
Serial Number 299 201 303	Date/Time 2008-04-24T09-19-05-007-07-00 2008-04-24T09-19-05-069-07-00	2008-04-241709 19:09:807-07:00 2008-04-241709 19:09:809-07:00 2008-04-241709 19:09:809-07:00	MOUND OUTBOUND	095 2012 096	205 225	6	25,749	ent once ent	Are Co		ubinet.setDateTime ubinet.cknetDateTime
301 300 305	Date/Time 2000-04-24709119 098.007-07.00 2000-04-24709119-098.080-07.00 2000-04-24709119-098.083-07.00 2000-04-24709119-09.963-07.00	2008-04-24109 19:09.007-07:00 2008-04-24109 19:09.069-07:00 2008-04-24109 19:09.053-07:00 2008-04-24109 19:09.963-07:00	NEOUND OUTBOUND NEOUND	095 2012 096	20 20 26	6	25,749 25,749 25,749	est once est once	Areth Areth Areth		abnet.setSuteTime okonet.cabnetSuteTime okonet.getCabnetSuth

Device States

Status of each device and any device status changes for the requested time period.

Events

The Events section displays information about events generated by the EGM.



G2S ACKs That Have Errors

The G2S ACKs That Have Errors section shows G2S acknowledgement messages containing errors.

Serial Number	Error Code	Error Message
123	G2S_MSX003	Communications Not Online
125	G25_M5X003	Communications Not Online
144	G25_M5X003	Communications Not Online
146	G25_M5X003	Communications Not Online
148	G2S_MSX003	Communications Not Online
150	G25_MSX003	Communications Not Online
152	G2S_MSX003	Communications Not Online
154	G2S_MSX003	Communications Not Online

Messages

The Messages section displays the actual XML code for messages that appear in the transcript.

The report may rewrite the XML content while formatting this section of the report. In particular, the report may change the XML namespace prefix. However, the XML namespace URI is maintained. Note that unused namespace declarations may not be displayed.

```
Message #1 communications.commsOnLine
```

Meters

The Meters section shows the values of the following meters:

- PCA Player Cashable Amount (G2S_playerCashableAmt)
- PPA Player Promo Amount (G2S_playerPromoAmt)
- PNCA Player Non-Cashable Amount (G2S_playerNonCashAmt)
- GSI Games Since Initialization (G2S_gamesSinceInitCnt)

Note that this is not a comprehensive list of all possible meters.

Serial Number	Date Sent	Session ID	PCA	PPA	PNCA	651	
395	2008-04-25T13:15:17.131-07:00	1006	20.00.000	0.00.000	0.00.000	0	View Message
401	2008-04-25T13:16:18.165-07:00	1007	13.00.000	0.00.000	0.00.000	1	View Message

Sessions

The Sessions section groups sent and received messages. Messages appear in ascending order, by **Session ID**.

A Session ID is a number that is set by the sender of a request, which allows the response to be tied to the original request. While session ID numbers should increase, they don't have to - they must be unique for the number of outstanding messages.

Entries in red indicate incomplete sessions (either no response or too many responses) and are often errors.

Session ID	Messages
723	communications.getDescriptor communications.descriptorList
724	eventHandler.getEventHandlerStatus eventHandler.eventHandlerStatus
725	eventHandler.getSupportedEvents eventHandler.supportedEvents
726	eventHandler.getEventHandlerProfile eventHandler.eventHandlerProfile
727	eventHandler.getEventSub eventHandler.eventSubList
728	eventHandler.setEventHandlerState eventHandler.eventHandlerStatus
729	meters.getMeterSub meters.meterSubList
730	meters.getMeterSub meters.meterSubList
731	bonus.getBonusStatus bonus.bonusStatus

Transcript

The Transcript section shows sent and received messages. Note that since the date is from the G2S message (sent either by the EGM or the host), the date may be incorrect. There are a number of reasons why this occurs. For example:

- the PC clock is incorrect.
- the Network Time Protocol (NTP) is not functioning correctly.
- there are programming errors.

Serial Number	Dute/Time	Dute/Time Sent	Oirection	Command ID	Servakan BD	Session Type	Retry?	Device ID	Summary
1	2008-04-24709-38.52 853-07-08	2008-04-24/709-38-52-853-67-06	OUTBOUND	2297	40000001	GHL/request		communications[1]	COMPARIATION COMPACTURE
3	2008-04-24709-38-54.978-07-00	2008-04-24709-38-54 963-07-00	NEOUND	621	40000001	G25, response		(communications())	Communications CommoDistantich
5	2008-04-24709-38-55.462-07-00	2008-04-24T09-38-55.463-67-00	OUTBOUND	2230	1000002	G25,request		COmmunications[13]	Communications. CommiChald Mid
	2008-04-24709-18-55-525-07-08	2008-04-24709-38-55 525-67-00	NEOAD	622	40000002	G25, response		communications[1]	communications.comm@sabledied;
9	2008-04-24709-38-55.543-07-08	2008-04 24709-18-55 541-07-08	NEOUND	623	322	G25,request		communications[1]	communications or Cescratur
11	2008-04-24709-18-55-666-07-00	2008-04-24709-18-55-666-07-00	OUTBOUND	2239	322	G25, response		(communications().)	communications descriptor, et
24	2008-04-24709-38-56.244-07-00	2008-04-24709-38 56-244-07-00	NEOUND	624	228	G25,request		exchanger[1]	eerbander arbeitenderStata
13	2008-04-24709-38-56.322-07-00	2008-04-24709-38-56.322-07-00	OUTBOUND	2240	324	G25_response		eventriandler[1]	electrockel electrockel SMA
98	2008-04-24709-38-56.456-07-08	2008-04/24709-38-56.436-67-08	NEOUND	625	325	G25,request		eventriander[1]	eventrander artilizzontelliverts
29	2008-04-24709-18-56-462-07-08	2008-04-24709-18-56-462-07-00	OUTBOUND	22+0	325	625, response		eventhiandler[1]	eventriancher supportedEvents
22	2008-04-24709-18-57 712-07-08	3008-04-24/709-18-57 713-07-00	NEOND	626	226	G25,request		exchangle[1]	eventually artistication
29	2000-04-24709-38-57.744-07-08	2008-04-24709-18-57.744-07-00	OUTBOUND	2242	326	G25, response		erentrander[1]	electronider, electronide hunter
26	2008-04-24709-18-57.808-07-08	2008-04-2HT09-38-57-838-67-08	NEOUND	627	327	G25,request		erentrinder[1]	eventrander artivertike
27	2008-04-24709-18-57-885-07-08	2008-04-24709-18-57-885-07-00	OUTBOUND	2240	327	G25_response		eventhighder[1]	eventriancher aventGubLat
29	2008-04-24709-38-56-043-07-08	3008-04-24709-38 56-243-07-00	NEOND	626	228	GH,request		event-inche[1]	earturde attentionderitate
31	2008-0+24709-18-58-228-07-08	2008-0+2+709-18-58-226-07-00	OUTBOUND	2244	729	G21_response		eventrander(1)	electronder electronderState
н	2008-04-24709-18-56.307-07-08	2008-04-2HT09-38-56.307-07-00	NEOND	629	329	G25_request		centers(1)	ceters artification
26	2008-04-24709-18-56-252-07-00	2008-04-24709-38-58-252-67-00	0.780.40	2245	329	G25, response		meters(1)	meters, meterSubust

The **Serial Number** is assigned by the tool. This number corresponds to the order in which the message was received by the application. Use this value to compare the arrival order between any two messages.

The **Date/Time Sent** field is the date and time message that is sent to the host or EGM.

The **Date/Time** field is the date and time message was constructed.

The **Direction** is relative to the application. *Inbound* means a message that came from the other end. *Outbound* is a message that was generated by the application you ran the report from.

The **Retry**? column is blank for first attempts and filled in for retries. This column corresponds to the *sessionRetry* attribute in the G2S message.

Transcript Summary

The Transcript Summary section shows information related to the computer running the installed application.

EGM ID	
OS Architecture	x96
OS Name	Windows XP
OS Version	5.1
OS Patch Level	Service Pack 2
CPU List	pentium_pro+mmx pentium_pro pentium+mmx pentium 1486 1386 186
MAC Addresses	• 00-0F-FE-95-0C-2C
Java Version	1.6.0
JVM Version	1.6.0-b105
Java Home	C:\Program Files\RST-1.1.14-igt\radblue\jre\jre
Username	radblue
Started On	2008-04-24T16:09:07.572-07:00

rad**blue**

About SOAP Messages

Simple Object Access Protocol (SOAP) is an XML-based protocol for transporting information in a decentralized, distributed environment. A SOAP message consists of a mandatory SOAP envelope, an optional SOAP header, and a mandatory SOAP body. G2S or S2S message content is contained within the body.



SOAP message flow.

- **Envelope** Top element of the XML document representing the message.
- **Header** Generic mechanism for adding features to a SOAP message in a decentralized manner without prior agreement between the communicating parties. SOAP defines a few attributes that can be used to indicate who should deal with a feature and whether it is optional or mandatory.
- **Body** Container for mandatory information intended for the ultimate recipient of the message. SOAP defines one element for the body, which is the Fault element used for reporting errors.

The SOAP Transcript lets you view SOAP-encapsulated messages as they come off the SOAP stack.

Working with the SOAP Transcript

The SOAP Transcript lets you view inbound SOAP-encapsulated messages as they come off the SOAP stack. Here, you can see details of the SOAP wrapper around the messages plus the messages themselves. Primarily, this transcript shows you how the endpoint (for example, an EGM or host) constructed the SOAP around the message. It is used to debug connection issues at startup. SOAP faults display in the SOAP Transcript and are noted in the Summary column as *SOAP Exceptions*.

The SOAP Transcript has several options that allow you to view SOAP information. Use the detail view to see the SOAP wrapper and the message it contains.

At the top of the SOAP Transcript screen are several options:

- **Search Content** Search through the contents of all displayed messages in this transcript instance for the entered text pattern (case sensitive). Clicking on a row in the returned list gives you access to the HTTP header and message contents of the selected message. See <u>Search the</u> Content of a SOAP Message.
- **Clear Display** Clears the displayed messages in this instance of the Transcript. See <u>Clear the</u> <u>SOAP Transcript Display</u>.
- **Clear DB** Clears all records of this type in the database for this instance of the tool. See <u>Clear</u> the SOAP Transcript Database.

The size limit of the SOAP Transcript is 4MB. If this limit is reached, messages beyond the limit are not stored in the transcript database, and an informational message displays in the <u>debug log</u>.

For more information on SOAP messages, see <u>About SOAP Messages</u>.

SOAP Transcript Column Headers

The following columns are available in the SOAP Transcript:

- Date Received Date and time message was received by the tool.
- Host ID Unique identifier of the host.
- EGM ID Unique identifier of the EGM.
- Dest. Addr. Destination Address. URL of the application that the message is sent to.
- Source Addr Source Address. URL of the application that the message was sent from.
- **SOAP Action** HTTP header value from the SOAP message. If you are having an issue with the SOAP connection, look at the SOAP Action column and verify that the values are consistent with GSA guidelines.
- Message Length Number of bytes in the SOAP message.
- **Summary** Actual G2S or S2S command within the SOAP message. If more than one command is sent in a message, only the first command appears in the transcript. However, all commands with the message are displayed in the detail view, which you can access by double-clicking the message.

You can slide the columns around to rearrange their order. To move a column header, left-click and hold while you move the column to it's new location. You can also click any column to re-sort it, or use CTRL + left-click to sort on multiple columns.

	Auto Resize This Column
	Auto Resize All Columns
	Hide This Column
~	Date Received
~	Host ID
~	EGM ID
~	Dest. Addr.
~	Source Addr
~	SOAP Action
~	Message Length
~	Summary
	Reset to Default
	More

If you right-click on a column header, a menu displays that allows you to automatically resize one or all columns (based on the displayed data in the columns), as well as to indicate which columns you would like to display.

Clicking on any column header causes the data to be sorted using that header. Click once to sort the column in ascending order. Click a again to sort the column in descending order. The third click clears the sort.

If you want to sort on multiple columns, use the CTRL key when clicking the column headers.

Filter SOAP Transcript Messages Using the Quick Filter

Just below the SOAP Transcript options is a magnifying glass and entry field that allows you to filter messages based on entered data. To filter the displayed data, click inside the entry field and start typing. The displayed data is automatically filtered as you type.



Clicking on the magnifying glass gives you a menu that you can use to provide additional selection criteria.

This powerful tool allows you to immediately view any set of messages that you can imagine, limited only by the data displayed in the columns.

What Are You Looking for in the SOAP Transcript?

The SOAP Transcript lets you view SOAP-encapsulated messages, as they come off the SOAP stack. Primarily, this transcript shows you how the EGM, Central server or Edge server constructs the SOAP around the message. Use the detail view to see the SOAP wrapper and the message it contains.

Receive Real-Time Data in the SOAP Transcript

If you select Realtime Update, the screen updates dynamically as messages are processed by the tool. However, real-time updating may cause application slowdown.

View the Content of a SOAP Message

By double-clicking on any row, you can examine the details of the SOAP message. The SOAP message detail view lets you switch between a text view of the SOAP wrapper, a hexadecimal view of the SOAP wrapper and the message's XML content. You can also browse through the SOAP transcript list while in detail view.

The Find option lets you search for text strings and keywords within the message. Simply click in the Find text box and start typing. The tool instantly jumps to the first match of the entered string. This feature becomes very handy when you want to find data in large XML messages.

- Use Find Next and Find Previous to move to the next or previous match of the entered string.
- Click **Highlight** to highlight all instances of the text string or keyword in the message.
- Select **Match Case** if you want to find only a text string or keyword with a specific case (capital or lower case letters).

To view the content of a SOAP message:

- 1. Double-click the message you want to view.
- 2. Click **Text View** to see the SOAP message details as text.

🖆 Transcript Message Click to scroll through	X
Transcript Message 🖌 messages in detail view	<i>I</i> .
Previous Next	Use to search content.
Content View a Text View 1 Hex View	
Find: XML 💿 Find Next 🙆 Find Previous [📰 Highlight 🔲 Match Case
<pre><?xml version="1.0" encoding="UTF-8" standalone= <soapenv:envelope <br="" xmlns:soapenv="http://schemas</th><th>xmlsoap.org/soap/envelope/">001/XMLSchema" 001/XMLSchema-instance"> rds.com/wsdl/g2s/v1.0"></soapenv:envelope></pre>	
<	Þ
	OK Cancel

3. Click **Content View** to view the message content.

💰 Transcript Message 🗾	3
Transcript Message	
Previous 📎 Next	
🔀 Content View 🗈 Text View 🗈 Hex View	
EGM ID : RBG_1234 Host ID : 1 Message	
<pre><?xml version="1.0" encoding="UTF-8" standalone="yes"?> <g2s:g2smessage xmlns:g2s="http://www.gamingstandards.com/g2s/schemas/v1.0.3"> <g2s:g2sbody 1"="" g2s:datetimesent="2011-02-02T15:06:31.120-08:00" g2s:egmid="RBG g2s:hostId="> <g2s:communications 3000058"="" g2s:commanid="15774" g2s:datetime="2011-02-02T15:06:3 g2s:etrorCode=" g2s:etrortext=" g2s:essionId=" g2s:keepalive="" g2s:sessionid="3000058" g2s:sessionrotry="false" g2s:sessiontype="G2S_request" g2s_none"=""></g2s:communications> </g2s:g2sbody></g2s:g2smessage></pre>	
OK]

- 🛓 Transcript Message × Transcript Message Revious > Next 🙀 Content View 📄 Text View 🔟 Hex View . 00000320 g2s:sessionMore 20 67 32 73 3A 73 65 73 73 69 6F 6E 4D 6F 72 65 00000330 ="false" g2s:ses 3D 22 66 61 6C 73 65 22 20 67 32 73 3A 73 65 73 00000340 sionRetry="false 73 69 6F 6E 52 65 74 72 79 3D 22 66 61 6C 73 65 00000350 " g2s:sessionTyp 22 20 67 32 73 3A 73 65 73 73 69 6F 6E 54 79 70 00000360 e="G2S_request" 65 3D 22 47 32 53 5F 72 65 71 75 65 73 74 22 20 00000370 g2s:timeToLive=" 67 32 73 3A 74 69 6D 65 54 6F 4C 69 76 65 3D 22 00000380 30000"><g2 33 30 30 30 30 22 26 67 74 3B 26 6C 74 3B 67 32 00000390 s:keepAlive/sgt; 73 3A 6B 65 65 70 41 6C 69 76 65 2F 26 67 74 3B 000003A0 alt;/g2s:communi 26 6C 74 3B 2F 67 32 73 3A 63 6F 6D 6D 75 6E 69 000003B0 cations></ 63 61 74 69 6F 6E 73 26 67 74 3B 26 6C 74 3B 2F 000003C0 g2s:g2sBody>& 67 32 73 3A 67 32 73 42 6F 64 79 26 67 74 3B 26 000003D0 lt;/g2s:g2sMessa 6C 74 3B 2F 67 32 73 3A 67 32 73 4D 65 73 73 61 000003E0 ge></g2sReque 67 65 26 67 74 3B 3C 2F 67 32 73 52 65 71 75 65 <g2 73 74 3E 0A 20 20 20 20 20 20 20 20 20 3C 67 32 000003F0 st>. 00000400 sEgmId>RBG_1234< 73 45 67 6D 49 64 3E 52 42 47 5F 31 32 33 34 3C 4 OK Cancel
- 4. Click Hex View to see the SOAP message details as hexadecimal.

- 5. Click **OK** to return to the SOAP Transcript. Click **Previous** and **Next** to navigate through the SOAP transcript list while in message detail view.
- 6. Click **OK** to return to the SOAP transcript.

Search the Content of a SOAP Message

The Search Content option lets you search for keywords within all messages currently displayed in the SOAP transcript.

1. Type the information you want to search on.

🊣 Search For Te	d 📧
Search For Te	ext
Search Text	
voucher	
Proceed	Cancel

2. Click **Proceed**, or click **Cancel** to return to the SOAP Transcript. A pop-up window displays all messages containing the text you entered.

Transcript Search I Date Received	SOAP Type	Dest, Addr.	Source Addr	Message Length	-
2009-08-06710:14:28.9		127.0.0.1:31201	127.0.0.1:50327	14065	٦
2009-08-06710:14:32.5		127.0.0.1:31101	127.0.0.1:50327	9690	-2
2009-08-06710:14:34.3		127.0.0.1:31101	127.0.0.1:50327	\$7568	-
2009-08-06710:14:38.7		127.0.0.1:31101	127.0.0.1:50327	37130	-
2009-08-067 10: 14: 39.0		127.0.0.1:31101	127.0.0.1:50327	1739	-
2009-08-06710:14:40.3		127.0.0.1:31101	127.0.0.1:50327	185783	-
2009-08-06710:14:42.4		127.0.0.1:31101	127.0.0.1:50327	1002	-
2009-08-06710:14:42.4		127.0.0.1:31101	127.0.0.1:50327	1046	-
2009-08-06710:14:42.4		127.0.0.1:31101	127.0.0.1:50327	1884	-
2009-08-06710:14:42.5		127.0.0.1:31101	127.0.0.1:50327	1118	-1
2009-08-06710:14:42.6		127.0.0.1:31101	127.0.0.1:50327	1118	-1
2009-08-06710:14:43.2		127.0.0.1:31101	127.0.0.1:50327	37130	
2009-08-06T10:14:47.6		127.0.0.1:31101	127.0.0.1:50327	1113	-
2009-08-067 10:24:47.7		127.0.0.1:31101	127.0.0.1:50327	1124	-
2009-08-06710:34:47.8		127.0.0.1:31101	127.0.0.1:50327	1124	-
2009-08-06710:44:47.9	Request	127.0.0.1:31101	127.0.0.1:50327	1124	-
2009-08-06710:54:48.1	Request	127.0.0.1:31101	127.0.0.1:50327	1124	-
2009-08-06711:04:48.3	Request	127.0.0.1:31301	127.0.0.1:50327	1124	-1
2009-08-06711:14:48.4	Request	127.0.0.1:31101	127.0.0.1:50327	1124	-1
2009-08-06711:24:48.6	Request	127.0.0.1:31101	127.0.0.1:50327	1124	
2009-08-06711:34:48.7	Request	127.0.0.1:31301	127.0.0.1:50327	1124	
2009-08-06711:44:48.9	Request	127.0.0.1:31301	127.0.0.1:50327	1124	
2009-08-06711:54:49.0	Request	127.0.0.1:31301	127.0.0.1:50327	1124	
2008-08-06712-04-49-1	Request	127.0.0.1-31301	177.0.0.1-50327	1124	_

- 3. Click any message to display the SOAP envelope along with the XML message text.
- 4. Click **Back** to return to the SOAP Transcript.

Clear the SOAP Transcript Display

The Clear Display option lets you clear all messages from the SOAP transcript. This option does not remove messages from the SOAP Transcript database.

Click **Clear Display** to remove all messages from the current view.

Clear the SOAP Transcript Database

The Clear DB option lets you remove all messages from the SOAP Transcript database. Note that this action cannot be undone.

1. Click Clear DB.



2. Click **Yes** to remove all data from the SOAP Transcript database, or click **No** to return to the Transcript without clearing the database.

Chapter 20: Using the Multicast Transcript

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Working with the Multicast Transcript

The Multicast Transcript displays multicast messages that are sent between the host and EGM. Note that G2S commands contained in multicast messages can also be viewed through the Transcript. However, the Transcript does not display multicast wrapper information.

At the top of the Multicast Transcript Control screen are several options:

- **Search Content** Search through the contents of all displayed messages in this transcript instance for the entered text pattern (case sensitive). Clicking on a row in the returned list gives you access to the HTTP header and message contents of the selected message. See <u>Search the</u> <u>Content of a Multicast Message</u>.
- **Clear Display** Clears the displayed messages in this instance of the transcript control. See <u>Clear</u> <u>the Multicast Transcript Display</u>.
- **Clear DB** Clears all records of this type in the database for this instance of the tool. See <u>Clear</u> the Multicast Transcript Database.
- **Clear Multicast Listeners** *RPA only*. Clears all endpoint multicast listeners, which are persisted in RPA. See <u>Clear the Multicast Listeners</u>.

The size limit of the multicast transcript is 4MB. If this limit is reached, messages beyond the limit are not stored in the transcript database, and an informational message displays in the <u>debug log</u>.

Multicast Transcript Column Headers

The following columns are available in the Multicast Transcript:

- **Date Received** Date and time message is received by the tool.
- Message ID Identification number of the message.
- Frame Length Length of the frame contents.
- **Comment** Indicates an invalid UMAC (Message Authentication Code using Universal Hashing) or an invalid frame length if an error occurs. If the message is valid, this field is blank.

You can slide the columns around to rearrange their order. To move a column header, left-click and hold while you move the column to it's new location. You can also click any column to re-sort it, or use CTRL + left-click to sort on multiple columns.

Chapter 20: Using the Multicast Transcript

	Auto Resize This Column "Frame Length"
	Auto Resize All Columns
	Select All the Cells
	Clear Selection
~	Date Received
~	Message ID
~	Frame Length
~	Comment

If you right-click on a column header, a menu displays that allows you to automatically resize one or all columns (based on the displayed data in the columns), as well as to indicate which columns you would like to display.

Clicking on any column header causes the data to be sorted using that header. Click once to sort the column in ascending order. Click a again to sort the column in descending order. The third click clears the sort.

If you want to sort on multiple columns, use the CTRL key when clicking the column headers.

Receive Real-Time Data in the Multicast Transcript

If you select **Realtime Update**, the screen updates dynamically as messages are processed by the tool. However, real-time updating can cause application slowdown.

Filter Multicast Transcript Records Quickly

Just below the transcript options is a magnifying glass and entry field that allows you to filter messages based on entered data.

Clicking on the magnifying glass gives you a menu that you can use to provide additional selection criteria.

This powerful tool allows you to immediately view any set of messages that you can imagine, limited only by the data displayed in the columns.

View the Content of a Multicast Message

By double-clicking on any row, you can examine the details of the multicast message. The multicast message detail view lets you switch between a text and a hexadecimal view. You can also browse through the multicast transcript list while in detail view.

A "secret" search utility helps you find keywords within the message. Simply click in the window where the XML is displayed and start typing. The tool instantly jumps to the first match of the entered string. The up and down arrows will move you to the next or previous match of the entered string. This feature becomes very handy when you want to find data in large XML messages. The search utility works whether you are displaying hexadecimal or text.

To view the content of a multicast message:

1. Double-click the message you want to view.

Several fields provide you with information about the selected message.

- Date Received Date and time message is received by the tool.
- Multicast Location Multicast address or other transport-specific parameters.
- **Current Key** Key used to authenticate message.
- UMAC Message Authentication Code using Universal hashing.
- **UMAC Nonces** The core security requirement of the UMAC is the notion of the nonce. MTP nonces are a combination of (Message ID + Frame Index + 0x0 + 0x0).
- Message ID Identification number of the message.
- Frame Index Index number of the frame.
- Total Frame Count Total number of frames in message.
- **Frame Length** Length of the frame contents.
- Comment Indicates an invalid UMAC or an invalid frame length. If the message is valid, this field is blank
- 2. On the Message tab, click **Text View** to view the message in either text format, or click Hex View to view the message in hexadecimal format.
- 3. Click **Ciphertext** to view the message payload. If the message is encrypted, the information displays in hexadecimal format.
- 4. Click **Previous** and **Next** to navigate through the Multicast transcript list while in message detail view.
- 5. Click **OK** to return to the multicast transcript.

Search the Content of a Multicast Message

The Search Content option lets you search for keywords within all messages currently displayed in the Multicast transcript.

- 1. Click **Search Content**.
- 2. Type the information you want to search on.

- 3. Click **Proceed**, or click **Cancel** to return to the Multicast Transcript Control. A pop-up window displays all messages containing the text you entered.
- 4. Click any message to display the Multicast message details along with the XML message text and frame payload.
- 5. Click **Back** to return to the Multicast Transcript Control.

Clear the Multicast Transcript Display

The Clear Display option lets you clear all messages from the Multicast transcript. This option does not remove messages from the Multicast transcript database.

1. Click **Clear Display** to remove all messages from the current view.

Clear the Multicast Transcript Database

The Clear DB option lets you remove all messages from the Multicast transcript database. Note that this action cannot be undone.

- 1. Click Clear DB.
- 2. Click **Yes** to remove all data from the transcript database, or click **No** to return to the transcript without clearing the database.

Clear the Multicast Listeners

The Clear Multicast Listeners option lets you remove all endpoint multicast listeners from the Multicast transcript database. Note that this action cannot be undone.

- 1. Click **Clear Multicast Listeners**.
- 2. Click **Yes** to remove all endpoint multicast listeners, or click **No** to return to the transcript without removing the listeners.

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About Watchables

The Watchables object lets you look for a specific attribute or even a specific value in that attribute. Simply specify a query to watch for particular attributes occurring in the XML stream that flows into and out of the application.

The Watchables feature is based on XML Path Language (XPath) queries. A Watchable will select all messages that meet the XPath criteria. With RadBlue Watchables, you can select from a list of predefined XPath criteria, modify the criteria of an existing XPath query, or create your own XPath query.

Watchables			e + >
🗖 Select Watchable 🛛 🕘 New Watchable 🔍 Edit	: Watchable 🗙 Delete Watchable	🔯 Copy Watchable 😭	Clear All
Query Name	Matc	h Found	Time Stamp
meters@commandId	matched		2008-07-21T09:01:03.797-07:00
meters@dateTime meters@dateTime	matched		2008-07-21T09:01:03.797-07:00
meters@deviceId	matched		2008-07-21T09:01:03.797-07:00
meters@errorCode	matched		2008-07-21T09:01:03.844-07:00
meters@errorText	matched		2008-07-21T09:01:03.782-07:00
meters@sessionId	matched		2008-07-21T09:01:03.797-07:00
meters@sessionMore	matched		2008-07-21T09:01:03.782-07:00
meters@sessionRetry	matched		2008-07-21T09:01:03.797-07:00
meters@sessionType	matched		2008-07-21T09:01:03.797-07:00
meters@timeToLive	matched		2008-07-21T09:01:03.782-07:00
meters.clearMeterSub@meterSubType	no match		
meters.getMeterSub@meterSubType	no match		
🛨 meters.meterInfo@meterDateTime	no match		
meters.meterInfo@meterInfoType	no match		
meters.meterSubList@eodBase	matched		2008-07-21T09:01:03.797-07:00
meters.meterSubList@meterSubType	matched		2008-07-21T09:01:03.813-07:00
meters.meterSubList@periodicBase	matched		2008-07-21T09:01:03.829-07:00
meters.meterSubList@periodicInterval	matched		2008-07-21T09:01:03.813-07:00
meters.setMeterSub@eodBase	matched		2008-07-21T09:01:03.657-07:00
🛨 meters.setMeterSub@meterSubType	matched		2008-07-21T09:01:03.719-07:00
meters.setMeterSub@periodicBase	matched		2008-07-21T09:01:03.719-07:00
meters.setMeterSub@periodicInterval meters.setMeterSub@periodicInterval	matched		2008-07-21T09:01:03.110-07:00

About XPath Expressions

The basic XPath expression for RadBlue tools contains a message and a body element. These elements must be defined in the expression. You can then use class, message, attribute name and attribute value elements to track specific messages and their content.

XPath Expression Format

/g2s:g2sMessage/g2s:g2sBody/g2s:cabinet/g2s:cabinetStatus/@g2s:denomId="526059076"

g2s:g2sMessage	g2s:g2sBody	g2s:cabinet	g2s:cabinetStatus	@g2s:denomId	="526059076"
message	body	class	message type	attribute name	attribute value

Sample XPath Expressions

Watchable	XPath Expression
EGM ID	/g2s:g2sMessage/g2s:g2sBody/@g2s:egmId
Specific EGM ID	/g2s:g2sMessage/g2s:g2sBody/@g2s:egmId="RBG_12345"
Comms State	/g2s:g2sMessage/g2s:g2sBody/g2s:communications/g2s:commsStatus/@g2s:commsState
EGM Location	/g2s:g2sMessage/g2s:g2sBody/g2s:communications/g2s:commsOnLine/@g2s:egmLocation
Paytable ID	/g2s:g2sMessage/g2s:g2sBody/g2s:cabinet/g2s:cabinetStatus/@g2s:paytableId
Theme ID	/g2s:g2sMessage/g2s:g2sBody/g2s:cabinet/g2s:cabinetStatus/@g2s:themeId
Cabinet Status	/g2s:g2sMessage/g2s:g2sBody/g2s:eventHandler/g2s:eventReport/g2s:deviceList/g2s:statusInfo/g2s:cabinetStatus

XPath References

- World Wide Web Consortium (W3C), XPath 2.0 web site: <u>http://www.w3.org/TR/xpath20/</u>
- Kay, Michael. *XPath 2.0 Programmer's Reference (Programmer to Programmer)*. Indianapolis, IN: Wiley Publishing, Inc., 2004.

Boolean Expression Usage

XPath allows boolean expressions. For example:

```
if ( count(/g2s:g2sMessage/g2s:g2sBody/g2s:eventHandler/g2s:eventReport/
g2s:meterList/g2s:meterInfo[2]/g2s:deviceMeters[1]/g2s:* ) = 1 ) then true() else false()
```

The above sample expression tracks messages that contain one, and only one, deviceMeter element under a second meterInfo element. Note that the asterisk (*) indicates that the value of deviceMeters can match anything in that element.

Clear All Watchable Data

Click Clear All to remove all of the matched data from the display.

Copy a Watchable

Copy Watchable allows you to make a copy of one of the queries, in case you want to modify your query just a bit more, but don't want to lose the prior one.

- 1. Select the watchable you want to copy from the list of active queries.
- 2. Click Copy Watchable.



- 3. Click in the **Name** dialog box, and type a new name for the Watchable.
- 4. Click Save.

Create a New Watchable

Use New Watchable to write your own XPath expressions to further refine your search. For example, you can look for a particular value in a particular attribute (**../@g2s:deviceClass="G2S_all"**).

The XPath specification is available online through the World Wide Web Consortium (W3C). When creating a new Watchable, note that the Watchable namespace must correspond to the GSA schema that the Watchable applies to.

1. Click New Watchable.



- 2. Type the **Name** of the new Watchable.
- 3. Click the drop-down arrow, and select a **Name Space** for the new Watchable. The namespace provides context for the query.
- 4. Type the XPath query in the **XPath Expression** text box.
- 5. Click **Save** to make the newly created Watchable available in the Watchable list.

Delete a Watchable

1. Select the watchable you want to delete from the list of active queries.

🗍 Select Watchable 🛛 New Watchable 📲	Edit Watchable 🔀 Delete Wa	tchable 🏽 🙀 Copy Watchable 🕌 Clear All	
Query Name	Match Found	Time Stamp	
cabinet@deviceId	matched	2008-07-21T10:23:06.001-07:00	
cabinet@errorCode	matched	2008-07-21T10:23:05.985-07:00	
E cabinet@errorText	matched	2008-07-21T10:23:06.001-07:00	
cabinet.setCabinetState@enableGamePlay	matched	2008-07-21T10:23:05.751-07:00	
cabinet.setCabinetState@enableMoneyOut	matched	2008-07-21710:23:05.688-07:00	
cabinet.setDateTime@cabinetDateTime	no match		
e meters@commandId	matched	2008-07-21109:01:03.797-07:00	

2. Click **Delete Watchable**.



3. Click **Yes** to delete the selected XPath query.

Edit a Watchable

Edit Watchable allows you to modify the name or expression of the selected XPath query. Note that you must restart the tool before your changes will take effect.

1. Select the watchable you want to edit from the list of active queries.

Edit Watchable 🗙 Delete W	stchable 🏽 🎉 Copy Watchable 🛛 👫 Clear All	
Match Found	Time Stamp	
matched	2008-07-21T10:23:06.001-07:00	
matched	2008-07-21T10:23:05.985-07:00	
matched	2008-07-21710:23:06.001-07:00	
matched	2008-07-21710:23:05.751-07:00	
matched	2008-07-21110:23:05.688-07:00	
no match		
matched	2008-07-21T09:01:03.797-07:00	
	Match Found matched matched matched no matched no match	matched 2008-07-21110:23:06:001-07:00 matched 2008-07-21110:23:05:985-07:00 matched 2008-07-21110:23:06:001-07:00 matched 2008-07-21110:23:05:751-07:00 matched 2008-07-21110:23:05:688-07:00 no matched 2008-07-2110:23:05:688-07:00 no matched 2008-07-2110:23:05:688-07:00

2. Click Edit Watchable.



- 3. Modify the selected Watchable as needed.
- 4. Click **Save**.

Select Attribute(s) to Track in Watchables

Select Watchable provides a searchable list of all standard attributes in G2S or S2S. Once you select the Watchable criteria, all messages from that point forward will be matched against the Watchable to see if it should be displayed.

1. Click Select Watchable.



2. Select the attribute(s) you want to track.

You can quickly filter the available attributes by clicking in the text box at the top of the screen and typing a keyword or characters. To configure additional selection criteria, click the magnifying glass to the left of the text box.



2. Click **Select** to add the selected attribute(s) to the list of attributes that the application is tracking.

The tool creates a sample xPath query that can then be modified. See <u>Create a New Watchable</u>.

View a Watchable

For each query, the XPath expression, attribute, and date received are displayed. If no commands were received with the attribute specified in a specific query, "no match" is displayed.

For some of the more complex commands, such as the meterInfo command, the application provides tabs and tables for easy navigation.

First, select a meter group (GameDenom, Device, Currency, or Wager) and then select the individual device whose meters you want to examine from the list of those reported by the EGM. By clicking the "plus" (+) sign, you cause the list of the devices meters to be expanded as per the above example. For long meter lists, a scroll bar is provided on the right to easily move through the list.

1. Select the entry you want to view, and click the "plus" (+) sign in front of the entry.

Watchables					٥	Ļ	×
Select Watchable	🕘 New Watchable 🛛 🗻 Edit Watch	able 🗙 Delete V	/atchable 🙀 Copy Watchable 👔	Clear All			
	Query Name		Match Found	Time Stamp			
meters@commandId		matched		2008-07-21T09:01:03.797-07:00			-
Namespace : g2s@	ers@commandId Phttp://www.gamingstandards.com/g	2s/schemas/v1.0.3	Results				
-XPath Expression -			Attribute/Content	Time Stamp			
/g2s:g2sMessage/g	/g2s:g2sMessage/g2s:g2sBody/g2s:meters/@g2s:commandId		3585	2008-07-21T09:01:03.672-07:00			
		•	11104	2008-07-21T09:01:03.797-07:00			
meters@dateTime		matched		2008-07-21T09:01:03.797-07:00		_	1

General

- Name Watchable designation.
- Namespace Namespace that was used in the XPath expression.

• **XPath Expression** - XPath query that the attribute or message content is matched to. **Results**

- Attribute/Content Attribute or message content of the matched XPath query.
- Time Stamp Time and date the message was sent.
- 2. In the **Results** section, double-click the message you want to view.

🕌 Watchable Match Details 🛛 🗙							
Watchable Match Details							
Content	11104						
QName Value	<notset></notset>						
Time Stamp	2008-07-21T09:01:03.797-07:00						
XML Attribute	[Attribute: g2s:commandId="11104"]						
XML Content	View XML						
XML Element	View Element						
XML Message	View XML						
	Back						

3. To view the message's XML content, click **View XML**.

CML.	Payload	
	ent View [] Hex View	
	ml version*1.0" encoding="UTF-8" standalone="yes"?	2
002	<g2s:g2shessage mains:g2s="http://www.gamingstandards.com/g2s/schemas/v1.0.3"></g2s:g2shessage>	1
003	<pre><g2s!g2sbody <="" g2s!datetimesent="2008-07-21T09:01:03.608-07:00" g2s!egmid="\$B0_1234" pre=""></g2s!g2sbody></pre>	
1004	\$2\$:120\$52\$#**1*>	
1005	<pre><g2s:meters <="" g2s:commandid="11104" g2s:datetime="2000-07-21T09:01:03.600-07:00" pre=""></g2s:meters></pre>	
1006	g2s:device\$d=*2*	
1007	g2sterrorCode**028_none*	
1008	他们在1年1月1日,1月1日,1月1日,1月1日,1月1日,1月1日,1月1日,1月1	
0009	g2s:sessionId="3423"	
0010	g2s:sessionHore="false"	
1206	g2s:sessionBetsy="false"	
0012	g2s:sessionType**G25_response*	
302.3	g2s:timeToLive="30000">	
0024	<pre><g2s:metersublist g2s:eodbase**0*="" g2s:metersubtype**g25_one0d*="" g2s:periodicease**0*<="" pre=""></g2s:metersublist></pre>	
0025	g2s:periodicInterval="90000">	
0026	<pre><g2s:getdeviceheters g2s:deviceclass="625_bonus" g2s:deviceid="1" g2s:meterdefinitions="true"></g2s:getdeviceheters></pre>	
0017	<pre><g2s:getdeviceheters <="" g2s:deviceclass="625_cabinet" g2s:deviceid="\$26059076" pre=""></g2s:getdeviceheters></pre>	
0028	g2s:meterDefinitions*"true"/>	
0019	<pre><g2s:getdeviceheters g2s:deviceclass="625_central" g2s:deviceid="1" g2s:meterdefinitions="true"></g2s:getdeviceheters></pre>	
0020	<pre><g2s:getdeviceheters g2s:deviceclass="625_coinLoceptor" g2s:deviceid="1" g2s:meterdefinitions="true"></g2s:getdeviceheters></pre>	
0022	<pre><g2s:getdeviceheters g2s:deviceclass="625_commConfig" g2s:deviceid="1" g2s:meterdefinitions="true"></g2s:getdeviceheters></pre>	
0022	<pre><g2s:getdeviceheters <="" g2s:deviceclass="625_communications" g2s:deviceid="1" pre=""></g2s:getdeviceheters></pre>	
0023	g2s:meterDefinitions*'true*/>	
0024	<pre><g2s:getdeviceheters g2s:deviceclass="625_download" g2s:deviceid="1" g2s:heterdefinitions="true"></g2s:getdeviceheters></pre>	
0025	<pre><g2s:getdeviceheters g2s:deviceclass="625_eventHandler" g2s:deviceid="1" g2s:meterdefinitions="true"></g2s:getdeviceheters></pre>	
0026	<pre><g2s:getdeviceheters g2s:deviceclass="625_gamePlay" g2s:deviceid="1" g2s:meterdefinitions="true"></g2s:getdeviceheters></pre>	
0027	<pre><g2s:getdeviceheters g2s:deviceclass="625_gamePlay" g2s:deviceid="2" g2s:meterdefinitions="true"></g2s:getdeviceheters></pre>	
0078	ints nothericalleters nts device(lass=1628 name)las deviceTd=3* nts meterlefinitions="true"/>	

4. To view the message content in hexadecimal format, click **Hex View**.

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About the Debug Console

The Debug Console displays all informational, warning and critical errors that occur in the tool. Any of the following message types may appear in the Debug Console:

- **INFO** Messages that do not impact the system, but may be useful to know. INFO messages appear in black type.
- **DEBUG** Fine-grained informational events that are useful in troubleshooting. DEBUG messages appear in black.
- **ERROR** Messages related to program errors. ERROR messages appear in red.
- **FATAL** Designates a severe error events that will presumably lead the application to abort. FATAL messages appear in red.
- **UNKNOWN** Messages that have not been assigned a logging designation. UNKNOWN messages appear in pink.
- WARN Messages that indicate potentially harmful situations. WARN messages appear in blue.

You can clear the debug log and filter the debug log display (selectively display messages by warning level) as needed.

The information displayed in the Debug Console is written to a text file ([**tool name**].**txt**), located in the tool's logs directory.

You can specify the maximum number of lines included in the log through the Configure option under Tools on the menu bar.

- 1. Go to: Tools > Configure > Desktop Options > Max Logger Lines
- 2. Click **Desktop Options**.
- 3. In the **Max Logger Lines** field, type or select the maximum number of lines in the Debug Console.
- 4. Click OK.

Clear the Debug Log Display

To clear the Debug Console display, click **Clear Log**.

Note that this option clears the display only, and not the text file associated with the Debug Log ([**tool name**].**txt**, located in the tool's logs directory).

Filter Debug Messages

The Filter option lets you specify the type(s) of messages you want displayed in the Debug Console.

To filter Debug Console messages:

- 1. From the Debug Console, click **Filter**. The Logging Filter screen appears.
- 2. Click **Select All** to select all message types. *or*
- 1. Click **Clear All** to clear all boxes, and select the message types you want to display.
- 2. Click **Apply** for your changes to take effect, or click **Cancel** to exit the Logging Filter without applying any changes.

What to Do If You Can't Resolve an Error

The Export Debug option lets you create a ZIP file containing all the files that the RadBlue support team needs to troubleshoot product issues or for use in the <u>RadBlue Analysis Suite (RAS)</u>. The ZIP file includes data from the time the tool was started to the time you select the Export Debug option.

1. Go to **File > Export Debug**.



- 2. A **Debug-[product-x.x.x]_[user ID].zip** file is exported to your computer's desktop.
- 3. Attach the ZIP file to an email, along with a description of the issue, and send it to support@radblue.com.

or

Go to <u>www.radblue.com/support</u>, complete the support form, attach the ZIP file and send.

You will be contacted about your support issue within one business day.
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Configuring Desktop Options

Desktop Options define default application views, which are comprised of one or more available controls. This screen also allows you to define the amount of data displayed in specific transcripts and views.

• SmartEgm Config

• Transcript and Log Messages Displayed

This section allows you to specify the amount of data used for various transcripts and views. Increasing the data sizes increases the memory used by the tool.

- Max Transcript Messages Maximum number of G2S transcript messages displayed.
- Max Soap Transcript Messages Maximum number of SOAP transcript messages displayed.
- Max Logger Lines Maximum number of lines in the debug log stored in the database.
- **Max Watcher Data Versions** Maximum number of matches for each Watchable stored in the database.

Configuring RST Engine Options

Engine Options allow you to automate some functions of the RST engine. Engine options are grouped functionally: <u>General</u>, <u>Transport</u>, <u>Meter</u>, and <u>Filters</u>. Click any tab to view the options for that group.

🕖 System Tester Configura	ation	x
pine and a second	Engine Options General Transport Meter Filters	
	Default TimeZone	
Desktop Options	Zulu 🔻 💟 Display Z as 00:00	0
Engine Options		
Security Options		
Email Options		
License Manager	<u></u>	

RST Engine Options screen.

General

From the General tab on the Engine Options configuration screen, you can change the timezone used in RST through the *Default TimeZone* configuration option (**Tools > Configure > Engine Options > General**). You can also set a specific time offset from the system clock that is applied to the dateTime stamp on all outgoing messages.

Default Time Zone - Select the appropriate time zone for your area by country/city or by Coordinated Universal Time (UTC)/ Zulu/ Greenwich Mean Time (GMT).

- You can select the timezones in the following ways:
 - **Scroll** through the list and select your country/city, or timezone preference UTC / Zulu / GMT.
 - **Type** in the country/city or timezone.
 - **Type a portion** of the country and select the rest, for example, If you want the time for *Los Angeles, California*, you can type: **America/L** and this option finds Los Angeles.

• Select the *Display Z* checkbox if you *do not* want to see a "Z" at the end of the date/time stamp in the Transcript when selecting UTC / Zulu / GMT. Selecting a new time zone requires a restart.

Current RST Offset [HH:MM:SS.MMM] - Set the RST time offset from the system clock, which is part of the *dateTime* calculation applied to all messages sent by RST. The calculation for the *dateTime* stamp is:

PC time + configured offset [Current RST Offset value] + **setDateTime offset** Use this option if you want to test an incorrect *dateTime* value.

Filters

From the Filters tab on the Engine Options configuration screen, you can define settings for filtering data collected by RST. Once selected, the filter persists until it is cleared.

Note that you can filter all of the following commands through the <u>Filters</u> option on the Message Transcript. That filter, however, does not persist between runs of the tool.

- Filter G2S ACKs from Transcript Select to exclude G2S g2sAck commands from the Message Transcript display.
- Filter G2S Keep Alives from Transcript Select to exclude G2S communications.keepAlive commands from the Message Transcript display.
- Filter G2S Set Progressive Values from Transcript Select to exclude G2S progressive.setProgressiveValue commands from the Message Transcript display.
- Filter Multicast G2S Bonus Activities from Transcript Select to exclude G2S bonus.bonusActivity commands from the Message Transcript display.

Meter

From the Meter tab on the Engine Options configuration screen, you can define RST settings related to meters.

• Meter Rollover Value - Type or select the reset value for all Amount (Amt) and Count (Cnt) meters. The default is 999,999,999,999.

Transport

From the Transport tab on the Engine Options configuration screen, you can define RST settings related to message transport.

• **Bind To** - Click the drop-down arrow, and select the IP Address that you want RST to use for communications. If the RST, EGM and host are all running on the same computer, select **127.0.0.1** (localhost).

- **SOAP Port** Enter the port that you want RST to use for communications. We recommend that you do not change the SOAP port unless you have a port conflict.
- **SSL SOAP Port** Enter the port that you want RST to use for SSL-enabled communications. **Note:** RST must be restarted when you make a change to the SOAP port number.
- **Protocol** Click the drop-down arrow, and select either the HTTP protocol or HTTPS protocol.
- My URL Type the URL for the current RST instance.
- **Remote Control** URL of the RST REST interface (Remote Control). The REST interface is an optional module for RST. This field is *read-only*. To copy the URL, highlight the address and type **CTRL+C**.
- **Scratch Pad** URL of the example RST REST interface. The REST interface is an optional module for RST. This field is *read-only*. To copy the URL, highlight the address and type **CTRL+C**.
- Enable Get Transport Options If this option is selected, RST requests getTransportOptions before the communications.commsOnline command. If this option is cleared, RST assumes No GZIP support. By default, this option is selected.
- **Enable GZIP** If selected, RST supports GZIP compression when exchanging messages, in either direction, between EGM and host.
- **SOAP Timeout** Set the SOAP connection timeout value. The default is **30 seconds**.

- Enable Get Transport Options Select to execute the getTransportOptions WSDL call automatically at start-up.
- **SOAP Timeout** Enter the time using **mm:ss:sss** format or keep the 30-second default.

Configure Security Options

From Security Options, you can enable and configure Secure Socket Layer (SSL) encryption information.

- Enable and configure Online Certificate Status Protocol (OCSP) options
- Create and import signed certificates into the tool
- Manage installed keystore files

Note: SSL configuration, including the Security Options screen, is not available in the Student Edition of the tool.

Security Options				
Require Client Certificates				
600 🔪 Minutes				
1 A Minutes				
630 🔶 Minutes				

To use SSL security, you must select Enable SSL security control. You then have the option to select **Approve All Certificates** if you want to use SSL encryption, but are not concerned with the validity of the certificate authority.

If this option is cleared, the tool performs validity checking when an entity (for example, an EGM) initiates communications. The validity check includes:

- Signed by trusted certificate authority?
- Is current time/date within the period of validity (effective and expired date)?
- Is issuer signature correct?

When you make a change to the Security Options screen, you are prompted to restart the tool before your changes take effect.

Configure General Security Options

From the General tab, you can enable SSL in the tool, choose to approve all certificates, and <u>configure</u> <u>OCSP options</u>.

- 1. From **Tools > Configure > Security Options**.
- 2. Click General.

Security Options				
General Certificates Key Store				
Enable SSL security control				
Security Environment				
Use Minimum Security Environment	Require Client Certificates			
OCSP Options				
Enable OCSP				
OCSP Server Location :				
Re-Authenticate Certificate Every (gsaOR) :	600 🔔 Minutes			
OCSP Server Considered Offline After (gsaOO) :	1 Minutes			
Accept Previously Good Certificate for (gsaOA) : 630 🖨 Minutes				
at making the	and a granter second			

- 3. Select **Enable SSL security control** to use SSL encryption with the tool. This option must be selected to configure all additional security options.
- 4. Select **Use Minimum Security Environment** to enable minimum security option when testing. When you enable this option:
 - The **Transport Layer Security (TLS) 1.0** is the *only* supported protocol for client-side TLS sessions. Note that host-side sessions are not restricted.
 - The only supported cipher suite is SSL_RSA_WITH_3DES_EDE_CBC_SHA for both client-side and host-side TLS sessions.
- 5. Select **Require Client Certificate** if the other endpoint must have a certificate or it fails authentication. If this option is cleared, the other endpoint is not asked to send its client certificate. By default, this option is selected.
- 6. Enable and configure OCSP options.
- 7. Once all security options have been configured, click **OK**.

Enable and Configure OCSP

You can configure the Online Certificate Status Protocol (OCSP) options to check to see whether the certificate has been revoked.

If a certificate does not pass any validity check, an error is generated and the attempted connection will fail. You can view the error in the debug log.

When you enable OCSP, you must configure the following options:

- **OCSP Server Location** Type the URL location of the OCSP responder.
- **OCSP Server Considered Offline After (gsaOO)** *x* **Minutes** Type or select the minimum period, in minutes, that the tool will attempt to authenticate a certificate from an OCSP server. Zero (0) disables this setting.
- **Re-Authenticate Certificate Every (gsaOR)** *x* **Minutes** Type or select the maximum time, in minutes, that the tool can use a certificate without re-authenticating it.
- Accept Previously Good Certificate for (gsaOA) *x* Minutes Type or select the maximum time, in minutes, that the tool can use a good certificate when OCSP servers are offline. Note that the gsaOA value should be greater period than the gsaOR value; The difference between gsaOR and gsaOA is the "accept offline" period.

Create or Import a Signed Certificate

You can create or import a signed certificate using one of three available options:

- Use SCEP to Request a Certificate
- Load a Manual Certificate
- Load a Self-Signing Certificate



To access the certificate options:

- 1. From the menu bar, click **Tools**.
- 2. Select **Configuration**.
- 3. Click **Security Options** to display the Security Options screen.
- 4. Click the **Certificates** tab.

Load a Self-Signing Certificate

The Certificates tab allows you to create a signed certificate for use with the tool.

- 1. From **Tools > Configure > Security Options**.
- 2. Click **Certificates**.
- 3. Select **Self-Signing** as the **Certificate Request Method**.

Security Options General Certificates	Keystore		
Select Certificate Request	Method : 🔘	SCEP 🔘 Mar	nual 💿 Self-Signing 🔞
Self-Signed Certificate Opti	ons		
Create Self-Signed Certificate			
Entity Type :	G2S EGM		~
Common Name (CN) :	1		
Organizational Unit (OU) :	G2S_host		
Key Size :			1,024 🌲
			Create Self-Signed Certificate
Certificate Status			

4. Select **Approve all certificates** to use SSL encryption without validating the certificate authority.

If this option is cleared, the tool performs validity checking when an entity (for example, an EGM) initiates communications. The validity check includes:

- Signed by *trusted* certificate authority?
- Is current time/date within the period of validity (effective and expired date)?
- Is issuer signature correct?
- 5. Configure certificate options as required.
 - Entity Type Indicates the role of the tool: G2S Host (RGS), G2S EGM Proxy (RPA), G2S EGM (RST), Other G2S, or S2S Server (RSS). This information is determined by the tool. This field is *read-only*.
 - **Common Name** Type the tool's common name. In the case of an EGM, the common name would be the EGM identifier. The tool will attempt to set this value.

- **Organizational Unit** Type the organizational unit (role) of the tool: G2S_host, G2S_ egmProxy, G2S_egm, or Other G2S. By default, this field is populated with a value that corresponds to the Entity Type.
- **Key Size** Click the drop-down arrow, and select the size of the key pair supported by your network environment.
- 6. Click to **Create Self-Signed Certificate** to generate a self-signed certificate based on the certificate options you completed.
- 7. When the **Certificate Status** bar reads **100% Done!**, you have successfully a signed certificate and can now use SSL messaging with the tool.

Load a Manually Signed Certificate

From the Certificates tab, you can create a certificate request that you can take to a certificate authority (CA) for signing. Once a signed certificate is available, you can then import it into the tool. Note that you must import both a certificate and CA certificate. They may come in one file or two, depending on the CA server. If you have two certificate files, you must import them one at a time.

- 1. From **Tools > Configure > Security Options**.
- 2. Click **Certificates**.
- 3. Select Manual as the Certificate Request Method.

General Certificates	Keystore				
Select Certificate Reques	t Method :	SCEP	Manual	Self-Signing	?
Manual Certificate Signing	Request C	ptions			
Entity Type :	G25 Host				
Common Name (CN) :	3				
Organizational Unit (OU) :	G25_host				
Key Size :				1,0	24 븑
				reate Signing Reque	st
Import Certificate					
Certificate Location :				Brov	vse
				Import Certifica	te
Certificate Status					

- 5. Create a signing request by configuring the following fields with your request-specific information:
 - **Entity Type** Click the drop-down arrow, and select the role of the tool: G2S Host, G2S EGM Proxy, G2S EGM, Other G2S.
 - **Common Name** Type the tool's common name. In the case of an EGM, the common name would be the EGM identifier.
 - **Organizational Unit** Type the organizational unit (role) of the tool: G2S_host, G2S_ egmProxy, G2S_egm, or Other G2S. By default, this field is populated with a value that corresponds to the Entity Type.
 - **Key Size** Click the drop-down arrow, and select the size of the key pair supported by your network environment.

2. Click **Create Signing Request** to generate a signing request.

Save				
Save in:	🗼 Radblue		• 🗊 🕫 🖬 🖬	
Recent Items	RGS-GSA RLM RLT RLT RPA RSS RST-GSA SOAP Too	pl		
Documents				
Computer				
	Fie name:	RBG_1234.cpr	Save	5
Network	Files of type:	Certificate Signing Requests	• Cance	

- 3. Navigate to the location where you want to save the certificate request file.
- 4. Modify the file name and file type as required.
- 5. Click **Save**.



6. Click OK.

Notice that the Certificate Status is updated.

- Depending on the certificate authority you are using, you must now use the certificate request you created to obtain a signed certificate from a certificate authority. For an example of how to obtain a signed certificate from Microsoft Active Directory Certificate Services, see <u>Obtaining a</u> <u>Signed Certificate Using Microsoft Active Directory Certificate Services</u>.
- 8. Once you have a signed certificate that you can access, type the **Certificate Location** *or* click **Browse** to navigate to the signed certificate location.
- 9. Select the signed certificate file, and click **Open**.
- 10. Click **Import Certificate** to import the signed certificate.
- 11. If you have an additional certificate, repeat steps 8 through 10.
- 12. When the **Certificate Status** bar reads **100% Done!**, you have successfully imported the required certificate(s) and can now use SSL messaging with the tool.

Obtain a Signed Certificate Using Microsoft Active Directory Certificate Services

The following procedure is intended to provide an understanding of the process you may go through to create a signed certificate. Microsoft Active Directory Certificate Services is only one of many certificate authority programs. Your individual process may vary greatly depending on the certificate authority program you are using.

This procedure assumes that a certificate request has been created through the <u>Third-Party</u> tab on the Security Options screen.

- 1. Open the certificate request file in Notepad or Wordpad, and click anywhere inside the content.
- 2. Perform a **CTRL+a** to highlight all content and a **CTRL+c** to copy the content.
- 3. Open an Internet browser, enter the certificate authority location, and press **Enter**.

Hicrosoft Active Directory Certificate Services - Internet Explorer provided by Dell		
O • D http://192.1681.62/certsrv/default.asp	• 4 🗙 Google	۰ ۾
File Edit View Favorites Tools Help		9 •
😭 🔅 🍘 Microsoft Active Directory Certificate Services	🖓 = 🔯 = 🖶 = 🕞 Pa	ge = 🔘 Tools = "
Microsoft Active Directory Certificate Services - radblue-LUND-CA		Home
Welcome		
Use this Web site to request a certificate for your Web browser, e-mail client, or other program. By using a co you communicate with over the Web, sign and encrypt messages, and, depending upon the type of certificate		
You can also use this Web site to download a certificate authority (CA) certificate, certificate chain, or certific a pending request.	ate revocation list (CRL), or to view	the status of
For more information about Active Directory Certificate Services, see Active Directory Certificate Services D	Documentation.	
Select a task: Request a certificate View the status of a pending certificate request Download a CA certificate, certificate chain, or CRL		
A sound and a second and by some and by a here and the second and and and a	MI Sermanation	at stone

4. Click **Request a certificate**.

C Microsoft Active Directory Certificate Services - Internet Explorer provided by Dell		
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File Edit View Favorites Tools Help		e •
🙀 🔅 🖉 Microsoft Active Directory Certificate Services	🖓 💌 🔯 👻 🖶 👻 Page 💌 🔅 Te	ools • "
Microsoft Active Directory Certificate Senices radblue-LUND-CA Request a Certificate	Ho	me ^
Select the certificate type: User Certificate		
Or, submit an advanced certificate request.		-
المانية فالجو والجري المراجع المنطق والجاستين المتحالين والمحسب فترار المنصحي الاسم الما	tunter at must a sumat	

5. Click advanced certificate request.



6. Click Submit a certificate request by using a base-64-encoded CMC or PKCS #10 file, or submit a renewal request by using a base-54-encoded PKC #7 file.

Microsoft Active D	Nirectory Certificate Services - Internet Expl	orer provided by Dell			
30 · 2 M	tp://192.168.1.62/certsrv/certrqxt.asp			• + 🛪 Google	۾
ile Edit View	Favorites Tools Help				- es -
🍇 🛷 🍘 Mo	rosoft Active Directory Certificate Services			🗄 • 🖻 • 🖶 • 🚱	Page • 🕜 Tools •
Microsoft Active	Directory Certificate Senices - radbl	ue-LUND-CA			Home
Submit a Certi	ificate Request or Renewal R	equest			
	ved request to the CA, paste a b (such as a Web server) in the S		MC or PKCS #10 certificate request or PF	(CS #7 renewal request generate	d by an
certificate request (CMC or PKCS #10 or PKCS #7):	IUn9RQoAFFLyOCro4NFBqjrLDOT bQ+xD0TB59QXcbaAyLfqvsiyyB EvivcmVzaGFy2NQvDQVJKcZlhvc Ro1HECB049GvDDMRd39FGgmL CkTXpkjv0KFk25TiKJ/r/Zks535 END NEW CERTIFICATE RE	YFRECEuqS4ASF SAQEESQADgYEA wv15EdckzzFpL A76eRdjNIOCe4			
Certificate Temp					
	GSA SSL	•			
Additional Attribu	utes:				
Attributes:		÷			
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		Submit >			
		Contract of			
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- 7. Click inside the **Base-64-encoded...** field and paste the certificate request content that you copied in step 2.
- 8. Click the **Certificate Template** drop-down arrow, and select the certificate template you use. In this example, we selected **GSA SSL**.

9. Click **Submit**.

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File Edit View Favorites Tools Help		e s •			
😭 🐼 🌋 Microsoft Active Directory Certificate Services	🔄 🔹 🔝 👻 🖶 👻 Pag	pe 🔹 🕜 Tools 👻 "			
Microsoft Active Directory Certificate Services radible-LUND-CA		Home			
Certificate Pending					
Your certificate request has been received. However, you must wait for an administrator to issue the certificate you requested.					
Your Request Id is 140.					
Please return to this web site in a day or two to retrieve your certificate.					
Note: You must return with this web browser within 10 days to retrieve your certificate					
. As a any a f a tran time time and a f a f a f a f a f	1 for al get and	and from and			

- 10. Note the **Request ID**. In this case, the Request ID is **140**.
- 11. Minimize, but do not close, the browser.
- 12. From the computer where Microsoft Active Directory Certificate Services is installed, go to: **Start** > **Administrative Tools** > **Certification Authority**

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Certification Authority (Local) Certification Authority (Local) Certification Provided Certificates Dissued Certificates Products Products Certificate Templates Certificate Templates	Request ID	binary Request	Request Status Code	Request Disposition Message Taken Under Submission	Reguet Subn 2/24/2010 1 /
					2

- 13. Expand the server name, and click **Pending Requests**.
- 14. Click to highlight **Request ID 140**.
- 15. Right-click the entry, and select **All Tasks** > **Issue**. When the certificate is issued, it disappears from the list.
- 16. Maximize the browser window.
- 17. Click the **Home** link on the right-hand side of the page.

18. Click View the status of a pending certificate request.



19. Click Saved-Request Certificate.

Microsoft Active Directory Certificate Services - Internet Explorer provided by Dell	
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File Edit View Favorites Tools Help	କ୍ତ •
😭 💠 🍘 Microsoft Active Directory Certificate Services	🖓 🔹 🔯 👻 🖶 🗣 🖓 Page 🖷 🛞 Tools 🖛 "
Microsoft Active Directory Certificate Services - radblue-LUND-CA	Home
Certificate Issued	
The certificate you requested was issued to you.	
DER encoded or Base 64 encoded	
Download certificate Download certificate chain	
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20. Click **Download certificate chain** to download both parts of the signed certificate (certificate and CA certificate) as a single file. This is the recommended method because you only have one certificate to import into the tool.

If you want to create two separate files, click **Download certificate** to download the signed certificate file. Then, return to the home page and click **Download a CA certificate, certificate chain, or CRL**. Click **Download a CA certificate** to download the signed CA certificate file.

- 21. Once you have downloaded the certificate(s), open the tool and go to: **Configure > Security Options**
- 22. Select the **Third-Party** tab.
- 23. Click **Browse**, navigate to the signed certificate file, and click **Save**.
- 24. Click Import Certificate to import the selected certificate.
- 25. If you have an additional certificate, repeat steps 23 and 24.

Use SCEP to Request a Certificate

The SCEP option lets you request a certificate from the local certificate authority using the Simple Certificate Enrollment Protocol (SCEP). Once you request the certificate, the tool sends the certificate request to the SCEP server defined in the request and imports the signed certificate returned by the SCEP server when it becomes available.

- 1. From **Tools > Configure > Security Options**.
- 2. Click **Certificates**.
- 3. Select **SCEP** as the **Certificate Request Method**.
- 4. Configure SCEP options as required. The values related to the certificate authority (CA) are available from the CA provider.
 - **SCEP Server Location** Type the network location of the certificate authority to which you want to send your certificate request.
 - **Pre-Shared Secret Enabled?** Select if you want to include a pre-shared secret in the certificate request.
 - **Pre-Shared Secret** Type the pre-shared password that you want to include in the certificate request.
 - User Name Enabled? Select to include the user name in the certificate authority request.
 - **User Name** Type the user name used by the certificate manager. Depending on your SCEP implementation, the user name may be included in the transaction ID or as part of the Certificate Signing Request (CSR) as the Common Name (CN).
 - Use User Name as Common Name? Select if the user name is the same as the common name.
 - **Common Name** Type the tool's common name. In the case of an EGM, the common name would be the EGM identifier. The default is **-1**.
 - **CA Identity Enabled?** Select to include the identifier of the certificate authority in the request.
 - CA Identity Type the identifier of the certificate authority to which the request will be sent.
 - **Entity Type** Click the drop-down arrow, and select the role of the tool: G2S Host, G2S EGM Proxy, G2S EGM, Other G2S.
 - **Organization Unit** Type the organizational unit (role) of the tool: G2S_host, G2S_egmProxy, G2S_egm, or Other G2S. By default, this field is populated with a value that corresponds to the Entity Type.
 - **Key Size** Click the drop-down arrow, and select the size of the key pair supported by your network environment. (1024 is generally the most commonly accepted key size.)

- **SCEP Server Polling Interval** Type or select the interval, in milliseconds, in which the tool polls the certificate server until the tool's certificate request is approved.
- **Request SCEP Server Capabilities** Select to request the options supported by the certificate authority server.
- **Request Certificate** Click to request a certificate from the SCEP certificate authority server.
- 5. Click **Request Certificate**.

The request certificate is sent to the SCEP server. The tool polls the SCEP server location defined in step 4 until a signed certificate is issued.

If the CA is using Microsoft Active Directory Certificate Services, follow these steps to issue a signed certificate on the CA:

a. From the computer where Microsoft Active Directory Certificate Services is installed, go to: Start > Administrative Tools > Certification Authority



- b. Expand the server name, and click **Pending Requests**.
- c. Click to highlight the certificate request.
- d. Right-click the entry, and select **All Tasks** > **Issue**. When the certificate is issued, it disappears from the list.

Once the certificate is signed, the RadBlue tool imports it the next time a poll is performed.

When the **Certificate Status** bar reads **100% Done!**, you have successfully imported the required certificate and can now use SSL messaging with the tool.

Manage Key store Options

From the Key store tab, you can select the type of key store file you want to use and manage installed key store files.

- 1. From the menu bar, click **Tools**.
- 2. Select **Configuration**.
- 3. Click **Security Options** to display the Security Options screen.
- 4. Click the **Key Store** tab.
- 5. Click the **Select Key Store File** drop-down arrow, and select the type of key store file you want to use with the tool.

Note: To update the available key store file types in the list, click Refresh.

- 6. To set the currently used certificate, click to highlight an installed certificate from the list and click **Set As Default**.
- 7. To remove an installed certificate, click to highlight the certificate and click **Remove**.
- 8. To view the content of a certificate, click to highlight the certificate and click **View**. Scroll through the content, and click **OK** to close the certificate details window.

Configuring Email Options

With Email Options, you can configure outgoing mail server information so RST can automatically send an e-mail when a Tiger script has concluded.

Note that the Tiger script must include one or more **toEmailAddressN** parameters, which defines the e-mail recipient(s). In addition, you can define when e-mails are generated by the tool by setting the Email Status option.

General Options

- **Email Status** Select when e-mail notifications should be sent: Never, on the conclusion of every test regardless of outcome (Always), or only if the script fails (Failure).
- SMTP Host Name Specify your outgoing mail host.
- SMTP Host Port Number Specify the port number for outgoing e-mail.
- SMTP Username (optional) Enter your e-mail user name.
- SMTP Password (optional) Enter your e-mail user password.
- From Address Specify the e-mail address of the contact person for the test.

Configure License Manager Options

License Manager displays current licensing information, including the product features available under the license. The New License File option allows you to upload a new license file for the product.

irrent license is va	Indicates whether or not license is valid.	
cense Details		ĥ
Company Name:	RadBlue	
Contact Name:	Desktop	
Customer ID:	RadBlue	
Expiration Date:	2042-01-02T23:59:59.000-08:00	
Expires In:	10726 day(s), 14 hour(s), 37 minute(s)	
Features:	View Features	
Is Production?	false	
Is Valid?	true	
Issued On:	2012-01-02T11:21:08.000-08:00	
License Month:	10	

License Details

- Company Name Name of organization that purchased this license.
- Contact Name Name of person license was issued to.
- Customer ID Unique company identifier.
- **Expiration Date** Date that tool becomes invalid.
- Expires In Time left until license expiration.
- Features Click View Features to see which features are enabled for your license.
- Is Production? True indicates that the license is a fully licensed version.
- Is Valid? True indicates that the license is valid; False indicates that the license is invalid.
- Issued On Date of license issuance.
- License Number Unique license identifier.
- License Month Month that license expires.
- License Year Year for which license is valid.
- Load Message Status of license upload.

- Location ID Location of purchasing organization.
- MAC Address Physical address of computer on which the tool is installed.
- **Product Line Key** Unique identifier of installed tool.
- **Product Name** Name of licensed RadBlue product.

Load a New License File

To use the latest version of the tool, you may periodically need to update your license.

To load a new license:

1. Click the drop-down arrow.



- 2. Navigate to the new license file.
- 3. Highlight the new license file, and click **Open**.
- 4. Click **Apply** or **OK** to install the new license.



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