

# radblue

**RGS REST Interface Programming Guide**

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## About the RGS REST Interface

The REST (Representational State Transfer) interface allows you to control the RGS Tester Toolkit module remotely (The Send Command and other RGS standard functionality cannot be accessed through RGS REST). This interface, coupled with the ability of RGS to save testing artifacts as XML files in a known location, provides most automated test consoles with the information they need for stimulation of a G2S EGM and analysis of the G2S messages that are produced by the EGM.

You would use RGS REST if you wanted to remotely drive the testing of a G2S EGM or automate the host side as much as possible, using your own favorite programming language. You can confirm your test results by examining the G2S traffic between the EGM under test and RGS through transcript records.

**Note:** When testing with RGS REST, you should refrain from using the RGS user interface in conjunction with the REST interface. The RGS user interface works on the same internal data structures as RGS Remote Control. It would, therefore, be possible to use the RGS user interface to modify RGS behavior in such a way as to compromise the transcript data and introduce false positive/negative results.

The REST interface can:

- 1. Request a list of connected EGMs.**

The response is a list of the EGMs that are currently connected to the RGS.

- 2. Force an MSX003 for a connected EGM.**

This option causes the selected EGM to restart its G2S communications, thereby using a newly selected start-up algorithm.

- 3. Specify the current start-up algorithm.**

The start-up algorithm is used by the RGS and selected from a list of start-up algorithms in the Tester Toolkit.

- 4. Select a custom Response Manager script.**

This option is used by the RGS to create non-standard responses to selected messages. The active Response Manager script is selected from any of the Response Manager scripts in the Tester Toolkit.

- 5. Run a custom script.**

Selected custom scripts can contain any supported G2S commands or script verbs, as long as the script does not require run-time device reconciliation. To run a script, specify the EGM to interact with and the script to run. A script ID is returned in the response.

**6. Check on the status of a running script.**

Using the script ID that is returned when a custom script is launched, you can check the status of the script to determine when it will complete.

**7. Query the transcript.**

Through the REST interface, you can fetch a set of transcript records, using the following filtering parameters:

- Specify Maximum Records to return
- Specify a specific EGM ID to match
- Specify a specific Host ID to match
- Specify a Date Range (start date/time, end date/time)
- Specify a Message ID Range (start/end)

**8. Specify a starting and ending transcript marker.**

You can set transcript markers through Custom Scripting. This filter can be useful if you create a transcript marker at the start of a test, and a second at the end of a test, and then request all transcript records between those two markers for the EGM under test.

Here is the basic algorithm for using the RGS Remote Control:

1. Have the EGM under test connect to the RGS.
2. Connect to the RGS through the REST interface, and fetch the list of connected EGMS.
3. For the EGM of interest, retain the EGM Data Model information. You'll need the Device IDs from the descriptor list.
4. Perform the following loop as many times as needed:
  - a. Invoke a Custom Script through the `runScript` method.
  - b. Using `runScriptStatus`, poll the RGS waiting for the script to complete.
  - c. Using `fetchTranscript`, retrieve the block of transcript records that pertains to this run.
  - d. Perform analysis on the received transcript records. You'll need the Device IDs from step #3 to make sure you are looking at the right commands.

## A Note on Negative Testing

If you are going to perform any negative testing, you will need to make sure that you account for this when analyzing the transcript. You can send bad XML using a Custom Script. That bad XML will arrive in the records sent back from `fetchTranscript`. Your parsing/analysis phase will need to take this into consideration.

## Method Overview

The following table summarizes the function of each RGS REST method and its usage.

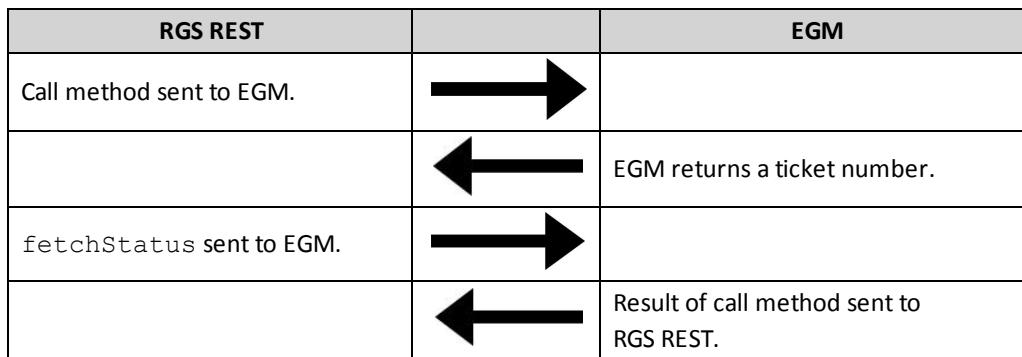
| Method  | Description   | When to Use  |
|---|---|--|
| <a href="#"><u>connectedEgms</u></a>          | The <code>connectedEgms</code> method lists each currently connected EGM, its connection status and the G2S schema version it is running.   | To do anything with the API you first need to know the following information:<br>* The EGM IDs of the connected EGMs<br>* The descriptors of the devices reported by the EGMs<br><br>This API returns all of this information. From here you can target individual EGMs, both for scripts and for examining the transcript.  |
| <a href="#"><u>fetchStatus</u></a>            | The <code>fetchStatus</code> method checks the status of the previously submitted asynchronous request.   | Use this method to find out the ultimate status of a previous asynchronous request.  |
| <a href="#"><u>fetchTranscript</u></a>        | The <code>fetchTranscript</code> method allows you to fetch some or all of the current transcript.  | This is the key method for building your test system. You will need to fetch transcript records, parse them apart and then dig into the resulting data. There are a lot of different ways of doing this; which option you choose will be dependent on your environment and language of choice. The key choice to make when using this method is how best to search/select your transcript records. You can select by date, by EGM ID, by Message ID and quite a few additional criteria. Which criteria you use will be dependent on when you plan on pulling the transcript and how you will analyze the records. |
| <a href="#"><u>insertTranscriptMarker</u></a> | The <code>insertTranscriptMarker</code> method is used to insert a transcript marker into the RST transcript.   | Use this method to insert a transcript marker. You can use transcript markers when fetching transcript records, to make it easier to find the records you want.  |
| <a href="#"><u>runScript</u></a>              | The <code>runScript</code> method lets you remotely run a custom script against one of the connected EGMs. Note that the custom script must exist within RGS (created using the Custom Scripting feature in the Tester Toolkit module). | This method allows you to execute any script currently registered in the RGS. Once you have determined which EGM you wish to test you can then invoke your script (or scripts). Here are some points to remember:  |

| Method   | Description   | When to Use   |
|--|---|---|
|  |   | <ul style="list-style-type: none"> <li>The script runs asynchronously relative to your software. So you have to code in a periodic check (see <code>runScriptStatus</code> below) to check if the script is done.</li> <li>Since there is no display there are some Custom Script verbs that don't make sense.</li> <li>RGS Remote Control doesn't return any artifacts when the script finishes. It is assumed that you are using the interface because you want to generate Transcript traffic and then perform your own analysis.</li> </ul> |
| <a href="#"><u>runScriptStatus</u></a>           | The <code>runScriptStatus</code> method lets you receive information about the status of a custom script run against an EGM.  | This method allows you to check for the status of a previously submitted custom script. You should invoke this method to find out when a submitted script has terminated. You can't run two scripts at the same time; they are executed sequentially. So this method allows you to figure out when one script ends so that you can analyze the results and then run a new script.   |
| <a href="#"><u>scheduleMsx003</u></a>            | The <code>scheduleMsx003</code> method schedules the sending of a G2S_MSX003 (Communications Not Online) error that puts the communications channel for the specified EGM into a "lost" state.  | This method is useful if you are testing Chapter 1 behavior related to the MSX003 error code. The specification defines very specific behavior required when the EGM receives the code.   |
| <a href="#"><u>setActiveResponseManager</u></a>  | The <code>setActiveResponseManager</code> method sets the selected response manager file as active in RGS. Note that the response manager file must exist within RGS (created using the Response Manager feature in the Tester Toolkit module). | Some classes of tests are best handled by setting a Response Manager config file and causing the RGS to return responses that contain errors. Using a registered Response Manager configuration you can perform negative testing of certain G2S requests that originate from the EGM under test.  |
| <a href="#"><u>setActiveStartupAlgorithm</u></a> | The <code>setActiveStartupAlgorithm</code> method sets the selected start-up algorithm file as active in RGS. Note that the start-up algorithm must exist within RGS  | Some classes of tests are best handled with a different Start-up script. Use this method to programmatically change the start-up algorithm, then use the  |

| Method | Description   | When to Use   |
|--------|---|---|
|        | (created using the Start-up Algorithms feature in the Tester Toolkit module). | scheduleMsx003 method to force the EGM to restart its communications channel.<br>A good use of a custom start-up script is to get the EGM into a particular state prior to the start of the test. |

## Notes on Using this Document

- Methods in this document are grouped by function:
  - **Interacting with the EGM** - Includes methods that let you send custom scripts, set custom start-up algorithms and set custom responses.
  - **Accessing the Transcript** - Includes methods that let you access Message Transcript data..
- All elements and attributes are *required* for each method.
- All amounts are in *millicents* (for example, \$20.00 equals 2000000 millicents).
- The message flow of all *asynchronous* commands is:



Note that the call result for each asynchronous method appears at the end of the method description and *not* under the `fetchStatus` method.

## Additional Resources

- [RGS User Guide](#)
- [Tester Toolkit User Guide](#)
- [G2S Message Protocol](#)
- [W3C XML Schema Definition Language \(XSD\)1.1 Part 2: Datatypes](#)



## Get Going with RGS REST

Before you can begin to interface with RGS, you must write a program to remotely control RGS.

1. Review the [sample use cases](#) to understand the general message flow of RGS messages.
2. Use the [RGS Scratch Pad](#), an RGS REST interface demonstration, to better understand what an RGS REST interface might look like.
3. Create a program, using the programming language of your choice, that connects to RGS through the following URL: **http://[localhost or IP address]:31501/remote**
4. Verify that the URL is working by [connecting to a browser](#).
5. Use the method information provided in this document to create your program.

**Note:** For a quick reference, the [Method Overview](#) provides a description of each available method and its use.

## Sample Use Cases

### Use Case 1

The following use case illustrates how the method calls can be combined for testing:

1. [connectedEgms](#) - Request connected EGMs.
2. [setActiveResponseManager](#) - Set the configuration file for custom responses to received commands.
3. [insertTranscriptMarker](#) - Insert transcript marker **Marker #1**.
4. [runScript](#) - Run a custom script against a specific EGM.
5. [runScriptStatus](#) - Get the status of the custom script.
6. [insertTranscriptMarker](#) - Insert transcript marker **Marker #2**.
7. [fetchTranscript](#) - Fetch all of the G2S transcript entries between **Marker #1** and **Marker #2**.

## Use Case 2

The following use case illustrates how to test what happens when the EGM receives a G2S\_MSX003 error code.

1. [scheduleMsx003](#) - Send an G2S\_MSX003 (Communications Not Online) error code to simulate lost communications with the EGM.

## RGS Scratch Pad

The RGS Remote Control Scratch Pad is a demonstration of what an RGS REST interface might look like. It contains all of the supported methods. Once you've sent a method, the XML for both the request and response displays as well as a summary of the response.

Before you begin, verify that your RGS license supports Scratch Pad:

1. Launch RGS.
2. Go to: **Tools > Configure > License Manager**.
3. Click **View Features**.
4. Verify that the **remoteControl** field is **true**. If not, [contact RadBlue](#).

Now, to access the RGS Scratch Pad:

1. RGS starts when it receives a `commsOnline` command from the EGM (or RST, if you are using the RadBlue EGM simulator). Once communications have started, select the **Engine** layout, which contains the Debug Console.

2. Scroll up to the top of the log.
3. Scroll down until you see the following line:

```
2013-05-07T15:48:07.161-07:00 [INFO] {svc-remote-control-clone} *  
ScratchPad URL:  
http://localhost:31501/RGS/remotecontrol/ScratchPad.html
```

**Note:** To locate the information more quickly, click inside the **Debug Console** screen, and type `scratchpad.html`.

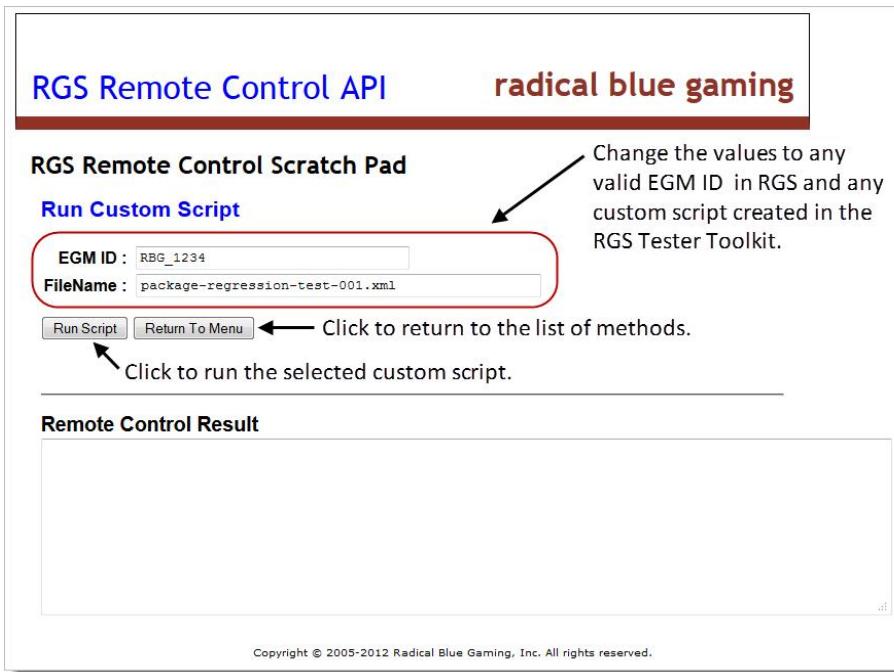
5. Highlight `http://localhost:31501/RGS/remotecontrol/ScratchPad.html`, and copy the selection.
6. Open either a **Firefox** or **Safari** browser.

7. Paste the HTTP location into the address window, and press **Enter**.



Then, start sending methods:

1. Click any method to view its send options. In this example, we chose **Run Custom Script**.



2. Configure method attributes, and click **Run Script**.

The screenshot shows the 'RGS Remote Control API' interface with the 'radical blue gaming' logo at the top. Below it, the 'RGS Remote Control Scratch Pad' section contains a 'Run Custom Script' form. The 'EGM ID' field is set to 'RBG\_1234' and the 'FileName' field is set to 'package-regression-test-001.xml'. There are two buttons at the bottom: 'Run Script' and 'Return To Menu'. Below this, the 'Remote Control Result' section displays a table with one row. The table has three columns: 'Script ID' (containing '{edafed6c-07c3-4059-0078-dc92077a2990}'), 'Error Code' (containing 'RC\_SUCCESS'), and 'Error Text' (containing an empty yellow box). At the bottom of the result table, there is some XML code. The footer of the page includes the copyright notice 'Copyright © 2005-2012 Radical Blue Gaming, Inc. All rights reserved.'

| Script ID                              | Error Code | Error Text |
|--|------------|------------|
| {edafed6c-07c3-4059-0078-dc92077a2990} | RC_SUCCESS |            |

```
<RunScriptResponse xmlns="http://www.radblue.com/g2s/rgs/api/schemas/v1.0.1"><scriptId>{edafed6c-07c3-4059-0078-dc92077a2990}</scriptId><errorCode>RC_SUCCESS</errorCode><errorText></errorText></RunScriptResponse>
```

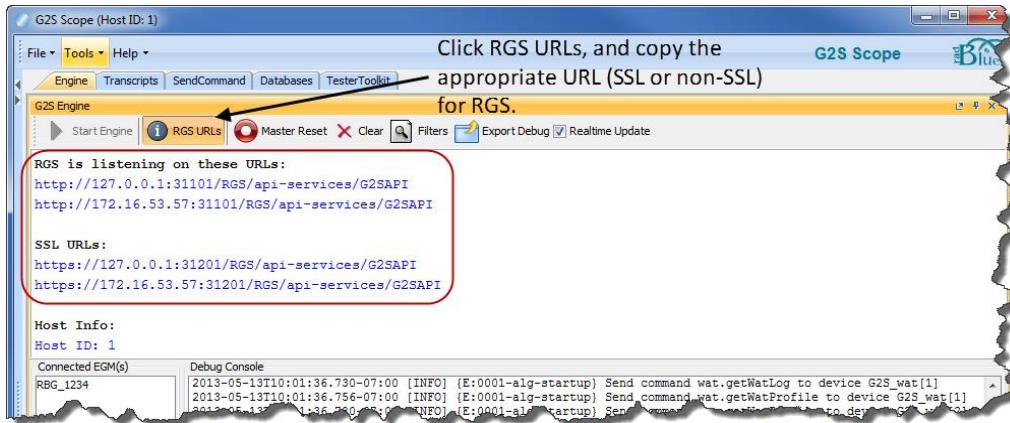
Once the message is sent, the **Remote Control Result** section displays a summary of the results along with the XML for the request and response messages.

3. Click **Return To Menu** to go back to the list of methods.

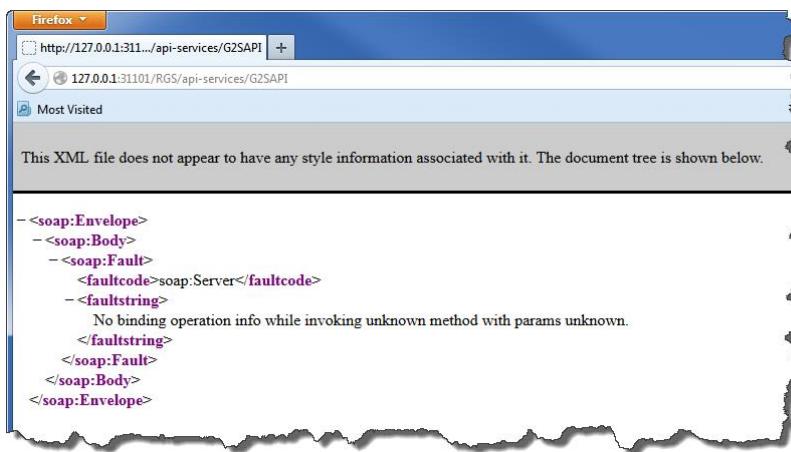
## Connect to RGS REST

This procedure tests that your browser is communicating with RGS.

1. Launch **RGS**.
2. Click the **Engine** layout tab, and then click **RGS URLs**.



3. Highlight the appropriate URL (either SSL or non-SSL), and type **CTRL+c** to copy.
4. Open either a **Firefox** or **Safari** browser.
5. Paste the URL into the address bar, and press **Enter**.



6. If you see the above information in your browser, your browser has successfully connected to RGS. If not, your browser is not connecting with RGS. Contact [support@radblue.com](mailto:support@radblue.com) for troubleshooting assistance.



**Method: connectedEgms**

The `connectedEgms` method lists each currently connected EGM, its connection status and the G2S schema version it is running.

**HTTP Type:** GET

**Request: connectedEgms**

There are no elements for this method.

**Response: egmList****Element**

| Element | Restrictions  | Description             |
|---------|---|-------------------------|
| egm     | type: complex<br>minOccurs: "0"<br>maxOccurs: "unbounded" | List of connected EGMS. |

**Elements**

| Element        | Restrictions  | Description                   |
|----------------|---|-------------------------------|
| egmId          | Type: <a href="#">string</a><br>pattern:[A-Z, 0-9]{3}_[~-]{1,28}        | Unique EGM identifier.        |
| commsState     | Type: <a href="#">string</a><br>Enumeration: <a href="#">CommsState</a> | Communications status of EGM. |
| connectionDate | Type: <a href="#">dateTime</a>  | Date and time                 |
| schemaVersion  | Type: <a href="#">string</a>  | G2S schema used by the EGM.   |

## Example

```
<EgmList xmlns="http://www.radblue.com/g2s/remote/api/schemas/v1.0.1"
          xmlns:ns2="http://www.radblue.com/g2s/transcript2/api/schemas/v1.0.1">
  <egm>
    <egmId>RBG_1234</egmId>
    <commsState>G2S_onLine</commsState>
    <connectionDate>2011-09-14T09:34:47.678-07:00</connectionDate>
    <schemaVersion>1.1.0</schemaVersion>
  </egm>
</EgmList>
```

## Method: runScripts

The `runScripts` method lets you remotely run a custom script against one of the connected EGMs.

Note that the custom script must exist within RGS (created using the Custom Scripting feature in the Tester Toolkit module).

Any script that can be run from within RGS can be run using this method. However, the `prompt` verb cannot be used. If the `prompt` verb is included in a custom script, it will be skipped over when the script is run.

**HTTP Type:** Post

### Request: runScriptRequest

#### Elements

| Element  | Restrictions  | Description   |
|----------|---|---|
| egmId    | type: <a href="#">string</a><br>pattern:[A-Z, 0-9]{3}_[~]{1,28} | Unique EGM identifier.  |
| fileName | type: <a href="#">string</a>                                    | File name, including extension, for the file that is to be run. |

#### Example

```
<RunScriptRequest xmlns="http://www.radblue.com/g2s/remote/api/schemas/v1.0.1">
  <egmId>RBG_1234</egmId>
  <fileName>BonusScript.xml</fileName>
</RunScriptRequest>
```

### Response: runScriptResponse

#### Elements

| Element   | Restrictions   | Description        |
|-----------|--|--------------------|
| errorCode | type: <a href="#">string</a><br>minOccurs: 0<br>maxOccurs: 1 | Error code.        |
| errorText | type: <a href="#">string</a>                                 | Error description. |
| scriptId  | type: <a href="#">string</a>                                 | Script identifier. |

## Example

```
<RunScriptResponse xmlns="http://www.radblue.com/g2s/remote/api/schemas/v1.0.1"
    xmlns:ns2="http://www.radblue.com/g2s/transcript2/api/schemas/v1.0.1">
    <scriptId>{eadf9fc4-17e5-4772-008f-45a15ec65bd9}</scriptId>
    <errorCode>RC_SUCCESS</errorCode>
    <errorText>Success</errorText/>
</RunScriptResponse>
```

## Method: runScriptStatus

The `runScriptStatus` method lets you receive information about the status of a custom script run against an EGM.

**HTTP Type:** Post

### Request: runScriptStatusRequest

#### Element

| Element  | Restrictions                 | Description        |
|----------|------------------------------|--------------------|
| scriptId | type: <a href="#">string</a> | Script identifier. |

#### Example

```
<RunScriptStatusRequest xmlns="http://www.radblue.com/g2s/remote/api/schemas/v1.0.1">
  <scriptId>{eadf9fc4-17e5-4772-008f-45a15ec65bd9}</scriptId>
</RunScriptStatusRequest>
```

### Response: RunScriptStatusResponse

#### Elements

| Element  | Restrictions  | Description   |
|----------|---|---|
| percent  | type: <a href="#">string</a>  | If the script is currently running, indicates the percentage of completion. |
| scriptId | type: <a href="#">string</a>  | Script identifier.  |
| status   | type: <a href="#">string</a><br>enumeration: <a href="#">status</a> | Indicates the current status of the specified script.                       |
| text     | type: <a href="#">string</a>  | Descriptive information.  |

## Example

```
<RunScriptStatusResponse xmlns="http://www.radblue.com/g2s/remote/api/schemas/v1.0.1"
                           xmlns:ns2="http://www.radblue.com/g2s/transcript2/api/schemas/v1.0.
1">
    <scriptId>{eadf9fc4-17e5-4772-008f-45a15ec65bd9}</scriptId>
    <status>RC_success</status>
    <percent>100</percent>
    <text>Executing Verb: Transcript Marker: Script End: BonusScript</text>
</RunScriptStatusResponse>
```

## Method: scheduleMsx003

The `scheduleMsx003` method schedules the sending of a G2S\_MSX003 (Communications Not Online) error that puts the communications channel for the specified EGM into a “lost” state. The EGM will then re-initialize its communications queues and restart communications by sending a `commsOnLine` command to RGS. This is the best way to get an EGM to reconnect and, therefore, execute a newly assigned start-up algorithm.

**HTTP Type:** POST

### Request: EgmlIdRequest

#### Element

| Element | Restrictions  | Description            |
|---------|---|------------------------|
| egmId   | type: <a href="#">string</a><br>pattern:[A-Z, 0-9]{3}_[~]{1,28} | Unique EGM identifier. |

#### Example

```
<EgmIdRequest xmlns="http://www.radblue.com/g2s/remote/api/schemas/v1.0.1">
  <egmId>RBG_1234</egmId>
</EgmIdRequest>
```

### Response: Status

#### Elements

| Element   | Restrictions   | Description          |
|-----------|--|----------------------|
| errorCode | type: <a href="#">string</a><br>enumeration: <a href="#">StatusErrorCode</a> | Code for error type. |
| errorText | type: <a href="#">string</a>   | Error description.   |

## Example

```
<Status xmlns="http://www.radblue.com/g2s/remote/api/schemas/v1.0.1"
        xmlns:ns2="http://www.radblue.com/g2s/transcript2/api/schemas/v1.0.1">
    <errorCode>RC_SUCCESS</errorCode>
    <errorText>Success</errorText>
</Status>
```

## Method: setActiveResponseManager

The `setActiveResponseManager` method sets the selected response manager file as active in RGS.

Note that the response manager file must exist within RGS (created using the Response Manager feature in the Tester Toolkit module).

**HTTP Type:** POST

### Request: FileNameRequest

#### Element

| Element  | Restrictions                 | Description  |
|----------|------------------------------|--|
| fileName | type: <a href="#">string</a> | File name, including extension, for the response manager file that is to be set as active. |

#### Example

```
<FileNameRequest xmlns="http://www.radblue.com/g2s/remote/api/schemas/v1.0.1">
  <fileName>response-manager-config-gsa-voucher.xml</fileName>
</FileNameRequest>
```

### Response: Status

#### Elements

| Element   | Restrictions   | Description          |
|-----------|--|----------------------|
| errorCode | type: <a href="#">string</a><br>enumeration: <a href="#">StatusErrorCode</a> | Code for error type. |
| errorText | type: <a href="#">string</a>   | Error description.   |

## Example

```
<Status xmlns="http://www.radblue.com/g2s/remote/api/schemas/v1.0.1"
        xmlns:ns2="http://www.radblue.com/g2s/transcript2/api/schemas/v1.0.1">
    <errorCode>RC_SUCCESS</errorCode>
    <errorText>Success</errorText>
</Status>
```

## Method: setActiveStartupAlgorithm

The `setActiveStartupAlgorithm` method sets the selected start-up algorithm file as active in RGS.

Note that the start-up algorithm must exist within RGS (created using the Algorithms feature in the Tester Toolkit module).

**HTTP Type:** POST

### Request: FileNameRequest

#### Element

| Element  | Restrictions                 | Description  |
|----------|------------------------------|--|
| fileName | type: <a href="#">string</a> | File name, including extension, for the start-up algorithm file that is to be set as active. |

#### Example

```
<FileNameRequest xmlns="http://www.radblue.com/g2s/remote/api/schemas/v1.0.1">
    <fileName>radblue-smarthost-def-gsa-002.xml</fileName>
</FileNameRequest>
```

### Response: Status

#### Elements

| Element   | Restrictions   | Description          |
|-----------|--|----------------------|
| errorCode | type: <a href="#">string</a><br>enumeration: <a href="#">StatusErrorCode</a> | Code for error type. |
| errorText | type: <a href="#">string</a>   | Error description.   |

## Example

```
<Status xmlns="http://www.radblue.com/g2s/remote/api/schemas/v1.0.1"
  xmlns:ns2="http://www.radblue.com/g2s/transcript2/api/schemas/v1.0.1">
  <errorCode>RC_SUCCESS</errorCode>
  <errorText>Success</errorText>
</Status>
```

### Method: fetchStatus

This method checks the status of a previously submitted asynchronous request. The `CallResult` object contains an enumeration that indicates whether the request is still in progress or if it has completed (and what the outcome was). Use this method to find out the ultimate status of a previous asynchronous request.

Note that all elements and attributes are *required* for each method.

Details of the responses for asynchronous methods can be found with each method.

**HTTP Type:** POST

**Call Type:** Synchronous

#### Request: TicketStatusRequest

| Element | Restrictions  | Description  |
|---------|---|--|
| ticket  | <code>type: string</code><br><code>minLength: 38</code><br><code>maxLength: 38</code> | Tracking number for the submitted asynchronous operation.<br><br>The ticket is passed to the <code>fetchStatus</code> method. RST then indicates whether the asynchronous method call has completed or is still in progress. |

#### Example

```
<TicketStatusRequest xmlns="http://www.radblue.com/g2s/rst/api/schemas/v1.0.1">
<ticket>123456789123456789123456789123456789</ticket></TicketStatusRequest>
```

### Response: CallResult

| Element      | Restrictions  | Description  |
|--------------|---|--|
| attributes   | type: <a href="#">NameValuePair</a><br>minOccurs: 0<br>maxOccurs: unbounded | Name-value pair that is specific to the requested information.   |
| code         | type: <a href="#">TicketCode</a><br>minOccurs: 1<br>maxOccurs: 1            | Outcome of the asynchronous API call.  |
| message      | type: <a href="#">string</a><br>minOccurs: 1<br>maxOccurs: 1                | Error or message associated with the asynchronous API call.  |
| responseType | type: <a href="#">responseType</a><br>minOccurs: 1<br>maxOccurs: 1          | Indicates the type of information sent in the attributes element.  |
| ticket       | type: <a href="#">string</a><br>minLength: 39<br>maxLength: 39              | Tracking number for the submitted asynchronous operation.<br><br>The ticket is passed to the <code>fetchStatus</code> method. RST then indicates whether the asynchronous method call has completed or is still in progress. |

### NameValuePair

| Element | Restrictions   | Description                                  |
|---------|--|--|
| name    | type: <a href="#">string</a><br>minOccurs: 1<br>maxOccurs: 1 | Name associated with requested information.  |
| value   | type: <a href="#">string</a><br>minOccurs: 1<br>maxOccurs: 1 | Value associated with requested information. |

### Example

```
<CallResult xmlns:ns3="http://www.radblue.com/g2s/transcript2/api/schemas/v1.0.0"
xmlns:ns2="http://www.radblue.com/g2s/common/api/schemas/v1.0.0"
xmlns="http://www.radblue.com/g2s/rst/api/schemas/v1.0.1"><ticket>12345678912345678912345
6789123456789</ticket><responseType>Unknown</responseType><code>RBG_BAD_
ARGUMENTS</code><message>Never heard of ticket
123456789123456789123456789</message></CallResult>
```

## Method: fetchTranscript

The `fetchTranscript` method lets you fetch a set of transcript records, using the following filtering parameters:

- Specify Maximum Records to return
- Specify a specific EGM ID to match
- Specify a specific Host ID to match
- Specify a Date Range (start date/time, end date/time)
- Specify a Message ID Range (start/end)
- Specify a starting and ending Transcript Marker.

Note that all elements and attributes are *required* for each method.

**HTTP Type:** POST

**Call Type:** Synchronous

### Request: G2sTranscript2SnippetRequest

| Element             | Restrictions   | Description   |
|---------------------|--|---|
| commandClass        | type: <a href="#">string</a><br>maxLength:32<br>minLength: 0 | Command class of requested messages.<br><b>Example:</b> "communications"  |
| deviceId            | type: <a href="#">int</a>                                    | EGM device identifier of requested messages.<br>"-1" requests all devices for the specified command class.<br><b>Example:</b> "2" |
| egmId               | type: <a href="#">string</a>                                 | Unique EGM identifier.  |
| endDate             | type: <a href="#">dateTime</a>                               | End date and time of requested transcript records.<br><b>Example:</b> "2038-01-01T00:00:00.000-06:00"                             |
| endMessageId        | type: <a href="#">long</a>                                   | Identifier of the last requested transcript record.   |
| endTranscriptMarker | type: <a href="#">string</a>                                 | Name of last requested transcript record.   |
| hostId              | type: <a href="#">long</a><br>maxOccurs: 12                  | Host ID associated with requested transcript records.   |

| Element               | Restrictions   | Description  |
|-----------------------|--|--|
| includeG2sAcks        | type: <a href="#">boolean</a>                                  | "True" includes g2sAck messages in the response. "False" excludes all occurrences of this message from the response. |
| maxRecords            | type: <a href="#">long</a><br>restriction: zero (0) or greater | Maximum number of matching records to send in response.<br><b>Example:</b> "100"                                     |
| startDate             | type: <a href="#">dateTime</a>                                 | Starting date and time for requested transcript records.<br><b>Example:</b> "2038-01-01T00:00:00.000-06:00"          |
| startMessageId        | type: <a href="#">long</a>                                     | Identifier of first requested transcript record.   |
| startTranscriptMarker | type: <a href="#">string</a>                                   | Name of first requested transcript record.   |

### Example

```
<G2STranscript2SnippetRequest
xmlns="http://www.radblue.com/g2s/transcript2/api/schemas/v1.0.1">
<egmId>RBG_1234</egmId/>
<maxRecords>10</maxRecords>
<startDate>1969-12-31T18:00:00.000-06:00</startDate>
<endDate>2038-01-01T00:00:00.000-06:00</endDate>
<startMessageId>0</startMessageId>
<endMessageId>0</endMessageId>
<startTranscriptMarker/>
<endTranscriptMarker/>
</G2STranscript2SnippetRequest>
```

**Response: G2sTranscript2SnippetResponse**

**Note:** Query values are repeated at the start of the response.

| Element               | Restrictions   | Description   |
|-----------------------|--|---|
| commandClass          | type: <a href="#">string</a><br>maxLength:32<br>minLength: 0 | Class of requested messages.<br><b>Example:</b> "communications"  |
| dateGenerated         | type: <a href="#">dateTime</a>                               | Date and time that the requested transcript was generated.  |
| deviceId              | type: <a href="#">int</a>                                    | EGM device identifier of requested messages. "-1" requests all devices for the specified command class.<br><b>Example:</b> "2"                            |
| egmId                 | type: <a href="#">string</a>                                 | Unique EGM identifier.  |
| endDate               | type: <a href="#">dateTime</a>                               | End date and time of requested transcript records.<br><b>Example:</b> "2038-01-01T00:00:00.000-06:00"   |
| endMessageId          | type: <a href="#">long</a>                                   | Identifier of the last requested transcript record.   |
| endTranscriptMarker   | type: <a href="#">string</a>                                 | Name of last requested transcript record.   |
| hostId                | type: <a href="#">long</a><br>maxOccurs: 12                  | Host ID associated with requested transcript records.   |
| includeG2sAcks        | type: <a href="#">boolean</a>                                | "True" includes g2sAck messages in the response. "False" excludes all occurrences of this message from the response.                                      |
| maxRecords            | type: <a href="#">long</a>                                   | Maximum transcript records included in response.  |
| message               | type: <a href="#">G2sTranscript2MessageType</a>              | Message transcript details.   |
| startDate             | type: <a href="#">dateTime</a>                               | Starting date and time for requested transcript records, in the format:<br>"YYYY-MM-DDTHH:MM:SS:mmm-T"<br><b>Example:</b> "2038-01-01T00:00:00.000-06:00" |
| startMessageId        | type: <a href="#">long</a>                                   | Identifier of first requested transcript record.  |
| startTranscriptMarker | type: <a href="#">string</a>                                 | Name of first requested transcript record.  |
| transcriptSize        | type: <a href="#">long</a>                                   | Size of requested transcript.   |

**G2sTranscript2MessageType**

| Element       | Restrictions   | Description  |
|---------------|--|--|
| commandClass  | type: <a href="#">string</a>                           | G2S class for the specified command.   |
| commandId     | type: <a href="#">long</a>                             | Command identifier associated with message.  |
| commandName   | type: <a href="#">string</a>                           | Actual G2S command within the message. If more than one command is sent in a message, each command appears in its own message.   |
| comment       | type: <a href="#">string</a>                           | Information entered by the user about a specific message. This field is <i>not</i> part of the actual message. Comments exist <i>only</i> in the tool in which they are entered. |
| content       | type: <a href="#">string</a>                           | Contains the XML message.  |
| dateReceived  | type: <a href="#">dateTime</a>                         | Date and time message was received by the tool.  |
| direction     | type: <a href="#">string</a>                           | Indicates whether message was sent or received by the tool.<br><b>Example:</b> "inbound"   |
| end           | type: <a href="#">string</a>                           | Identifies the sender ("host" or "egm") of the message.<br><b>Example:</b> "host"  |
| eventCode     | type: <a href="#">string</a>                           | Event code associated with message.  |
| eventText     | type: <a href="#">string</a>                           | Descriptive text associated with specified event code.   |
| fromLocation  | type: <a href="#">string</a>                           | Identifier of entity (for example, EGM or host) that sent the message.   |
| messageId     | type: <a href="#">long</a>                             | Unique message identifier.   |
| sessionId     | type: <a href="#">long</a>                             | Session ID associated with message.  |
| sessionType   | type: <a href="#">string</a><br>default: "G2S_request" | Indicates how the message should be processed: as a request, response or notification.<br><b>Example:</b> "G2S_request"  |
| summary       | type: <a href="#">string</a>                           | Descriptive text for the command identifier.   |
| timeToLive    | type: <a href="#">long</a><br>default: "30000"         | Time, in milliseconds, to wait until message times out.<br><b>Example:</b> "30000" (equaling \$0.30)   |
| toLocation    | type: <a href="#">string</a>                           | Identifier of the intended target of the message.  |
| transactionId | type: <a href="#">long</a>                             | Unique transaction identifier.   |

## Example

```

<G2STranscript2SnippetResponse xmlns="http://www.radblue.com/g2s/remote/api/schemas/v1.0.1"
    xmlns:ns2="http://www.radblue.com/g2s/transcript2/api/schemas/v1.0.1">
    <ns2:dateGenerated>2011-09-14T09:42:24.030-07:00</ns2:dateGenerated>
    <ns2:maxRecords>10</ns2:maxRecords>
    <ns2:egmId/>
    <ns2:transcriptSize>10</ns2:transcriptSize>
    <ns2:message>
        <ns2:commandClass>undefined</ns2:commandClass>
        <ns2:commandId>0</ns2:commandId>
        <ns2:commandName>G2SACK</ns2:commandName>
        <ns2:comment/>
        <ns2:content>&lt;?xml version="1.0" encoding="UTF-8" standalone="yes"?&gt;
&lt;g2s:g2sMessage xmlns:g2s="http://www.gamingstandards.com/g2s/schemas/v1.0.3"?&gt;
&lt;g2s:g2sAck g2s:dateTimeSent="2011-09-14T09:41:46.096-07:00" g2s:egmId="RBG_1234"
    g2s:hostId="1"/&gt;
&lt;/g2s:g2sMessage?></ns2:content>
        <ns2:dateReceived>2011-09-14T09:41:46.097-07:00</ns2:dateReceived>
        <ns2:errorCode>G2S_none</ns2:errorCode>
        <ns2:errorText>G2S_none</ns2:errorText>
        <ns2:eventCode>G2S_none</ns2:eventCode>
        <ns2:eventText>G2S_none</ns2:eventText>
        <ns2:fromLocation>Host ID 1</ns2:fromLocation>
        <ns2:direction>Outbound</ns2:direction>
        <ns2:end>Host</ns2:end>
        <ns2: messageId>874</ns2: messageId>
        <ns2:sessionId>0</ns2:sessionId>
        <ns2:sessionType>N/A</ns2:sessionType>
        <ns2:summary>G2SACK</ns2:summary>
        <ns2:timeToLive>-1</ns2:timeToLive>
        <ns2:toLocation>RBG_1234</ns2:toLocation>
        <ns2:transactionId>-1</ns2:transactionId>
    </ns2:message>
    <ns2:message>
        <ns2:commandClass>bonus</ns2:commandClass>
        <ns2:commandId>217</ns2:commandId>
        <ns2:commandName>bonus.setBonusState</ns2:commandName>
        <ns2:comment>Custom Script: BonusScript</ns2:comment>
        <ns2:content>&lt;?xml version="1.0" encoding="UTF-8"
standalone="yes"?&gt;&lt;g2s:g2sMessage
xmlns:g2s="http://www.gamingstandards.com/g2s/schemas/v1.0.3"?&gt;&lt;g2s:g2sBody
g2s:dateTimeSent="2011-09-14T09:41:46.112-07:00" g2s:egmId="RBG_1234"
g2s:hostId="1"&gt;&lt;g2s:bonus g2s:commandId="217" g2s:dateTime="2011-09-
14T09:41:46.108-07:00" g2s:deviceId="1" g2s:errorCode="G2S_none" g2s:errorText=""
g2s:sessionId="200140" g2s:sessionMore="false" g2s:sessionRetry="false"
g2s:sessionType="G2S_request" g2s:timeToLive="30000"?>&lt;g2s:setBonusState
g2s:disableText="">
g2s:enable="true"/&gt;&lt;/g2s:bonus?>&lt;/g2s:g2sBody?>&lt;/g2s:g2sMessage?>
    </ns2:content>
    <ns2:dateReceived>2011-09-14T09:41:46.112-07:00</ns2:dateReceived>
    <ns2:errorCode>G2S_none</ns2:errorCode>

```

```
<ns2:errorText>G2S_none</ns2:errorText>
<ns2:eventCode>G2S_none</ns2:eventCode>
<ns2:eventText>G2S_none</ns2:eventText>
<ns2:fromLocation>Host ID 1</ns2:fromLocation>
<ns2:direction>Outbound</ns2:direction>
<ns2:end>Host</ns2:end>
<ns2:messageId>875</ns2:messageId>
<ns2:sessionId>200140</ns2:sessionId>
<ns2:sessionType>G2S_request</ns2:sessionType>
<ns2:summary>bonus.setBonusState</ns2:summary>
<ns2:timeToLive>30000</ns2:timeToLive>
<ns2:toLocation>RBG_1234</ns2:toLocation>
<ns2:transactionId>-1</ns2:transactionId>
</ns2:message>
<ns2:message>
    <ns2:commandClass>undefined</ns2:commandClass>
    <ns2:commandId>0</ns2:commandId>
    <ns2:commandName>G2SACK</ns2:commandName>
    <ns2:comment/>
    <ns2:content>&lt;?xml version="1.0" encoding="UTF-8" standalone="yes"?&gt;
&lt;g2s:g2sMessage
    xmlns:g2s="http://www.gamingstandards.com/g2s/schemas/v1.0.3"&gt;
&lt;g2s:g2sAck g2s:dateTimeSent="2011-09-14T09:41:46.120-07:00" g2s:egmId="RBG_1234"
    g2s:hostId="1"/&gt;
&lt;/g2s:g2sMessage&gt;</ns2:content>
        <ns2:dateReceived>2011-09-14T09:41:46.126-07:00</ns2:dateReceived>
        <ns2:errorCode>G2S_none</ns2:errorCode>
        <ns2:errorText>G2S_none</ns2:errorText>
        <ns2:eventCode>G2S_none</ns2:eventCode>
        <ns2:eventText>G2S_none</ns2:eventText>
        <ns2:fromLocation>RBG_1234</ns2:fromLocation>
        <ns2:direction>Inbound</ns2:direction>
        <ns2:end>Client</ns2:end>
        <ns2:messageId>876</ns2:messageId>
        <ns2:sessionId>0</ns2:sessionId>
        <ns2:sessionType>N/A</ns2:sessionType>
        <ns2:summary>G2SACK</ns2:summary>
        <ns2:timeToLive>-1</ns2:timeToLive>
        <ns2:toLocation>Host ID 1</ns2:toLocation>
        <ns2:transactionId>-1</ns2:transactionId>
    </ns2:message>
    <ns2:message>
        <ns2:commandClass>bonus</ns2:commandClass>
        <ns2:commandId>120054</ns2:commandId>
        <ns2:commandName>bonus.bonusStatus</ns2:commandName>
        <ns2:comment/>
        <ns2:content>&lt;?xml version="1.0" encoding="UTF-8"
standalone="yes"?&gt;&lt;g2s:g2sMessage
    xmlns:g2s="http://www.gamingstandards.com/g2s/schemas/v1.0.3"&gt;&lt;g2s:g2sBody
    g2s:dateTimeSent="2011-09-14T09:41:46.125-07:00" g2s:egmId="RBG_1234"
    g2s:hostId="1"&gt;&lt;g2s:bonus g2s:commandId="120054" g2s:dateTime="2011-09-
    14T09:41:46.122-07:00" g2s:deviceId="1" g2s:errorCode="G2S_none" g2s:errorText=""
    g2s:sessionId="200140" g2s:sessionMore="false" g2s:sessionRetry="false"
    g2s:sessionType="G2S_response" g2s:timeToLive="0"&gt;&lt;g2s:bonusStatus
    g2s:bonusActive="false" g2s:configurationId="0" g2s:delayGames="0"
    g2s:delayLater="false" g2s:delayTime="0" g2s:delayValue="0" g2s:egmEnabled="true"
```

```

g2s:hostActive="true" g2s:hostEnabled="true"
g2s:hostLocked="false"/>&lt;/g2s:bonus&ampgt&lt;/g2s:g2sBody&ampgt&lt;
/g2s:g2sMessage&ampgt</ns2:content>
<ns2:dateReceived>2011-09-14T09:41:46.133-07:00</ns2:dateReceived>
<ns2:errorCode>G2S_none</ns2:errorCode>
<ns2:errorText>G2S_none</ns2:errorText>
<ns2:eventCode>G2S_none</ns2:eventCode>
<ns2:eventText>G2S_none</ns2:eventText>
<ns2:fromLocation>RBG_1234</ns2:fromLocation>
<ns2:direction>Inbound</ns2:direction>
<ns2:end>Client</ns2:end>
<ns2:messageId>877</ns2:messageId>
<ns2:sessionId>200140</ns2:sessionId>
<ns2:sessionType>G2S_response</ns2:sessionType>
<ns2:summary>bonus.bonusStatus</ns2:summary>
<ns2:timeToLive>0</ns2:timeToLive>
<ns2:toLocation>Host ID 1</ns2:toLocation>
<ns2:transactionId>-1</ns2:transactionId>
</ns2:message>
<ns2:message>
<ns2:commandClass>undefined</ns2:commandClass>
<ns2:commandId>0</ns2:commandId>
<ns2:commandName>G2SACK</ns2:commandName>
<ns2:comment/>
<ns2:content>&lt;?xml version="1.0" encoding="UTF-8" standalone="yes"?&gt;
&lt;g2s:g2sMessage xmlns:g2s="http://www.gamingstandards.com/g2s/schemas/v1.0.3"&gt;
&lt;g2s:g2sAck g2s:dateTimeSent="2011-09-14T09:41:46.144-07:00" g2s:egmId="RBG_1234"
g2s:hostId="1"/&gt;
&lt;/g2s:g2sMessage&gt;</ns2:content>
<ns2:dateReceived>2011-09-14T09:41:46.144-07:00</ns2:dateReceived>
<ns2:errorCode>G2S_none</ns2:errorCode>
<ns2:errorText>G2S_none</ns2:errorText>
<ns2:eventCode>G2S_none</ns2:eventCode>
<ns2:eventText>G2S_none</ns2:eventText>
<ns2:fromLocation>Host ID 1</ns2:fromLocation>
<ns2:direction>Outbound</ns2:direction>
<ns2:end>Host</ns2:end>
<ns2:messageId>878</ns2:messageId>
<ns2:sessionId>0</ns2:sessionId>
<ns2:sessionType>N/A</ns2:sessionType>
<ns2:summary>G2SACK</ns2:summary>
<ns2:timeToLive>-1</ns2:timeToLive>
<ns2:toLocation>RBG_1234</ns2:toLocation>
<ns2:transactionId>-1</ns2:transactionId>
</ns2:message>
<ns2:message>
<ns2:commandClass>communications</ns2:commandClass>
<ns2:commandId>0</ns2:commandId>
<ns2:commandName>communications.transcriptMarker</ns2:commandName>
<ns2:comment/>
<ns2:content>&lt;?xml version="1.0" encoding="UTF-8"
standalone="yes"?&gt;&lt;g2s:g2sMessage
xmlns:g2s="http://www.gamingstandards.com/g2s/schemas/v1.0.3"&gt;&lt;g2s:g2sBody
g2s:dateTimeSent="2011-09-14T09:41:46.156-07:00" g2s:egmId="RBG_1234"
g2s:hostId="1"&gt;&lt;g2s:communications g2s:commandId="1" g2s:dateTime="2011-09-
14T09:41:46.153-07:00" g2s:deviceId="1" g2s:errorCode="G2S_none" g2s:errorText=""
```

```
g2s:sessionId="0" g2s:sessionMore="false" g2s:sessionRetry="false"
g2s:sessionType="G2S_notification" g2s:timeToLive="0"&gt;&lt;rbg:transcriptMarker
xmlns:rbg="http://www.radblue.com/gsa/g2s/extensions/1.0.0" rbg:marker-name="Script
End: BonusScript"/&gt;&lt;/g2s:communications&ampgt&lt;/g2s:g2sBody&ampgt&lt;/g2s:
g2sMessage&gt;</ns2:content>
<ns2:dateReceived>2011-09-14T09:41:46.159-07:00</ns2:dateReceived>
<ns2:errorCode>G2S_none</ns2:errorCode>
<ns2:errorText>G2S_none</ns2:errorText>
<ns2:eventCode>G2S_none</ns2:eventCode>
<ns2:eventText>G2S_none</ns2:eventText>
<ns2:fromLocation>Host ID 1</ns2:fromLocation>
<ns2:direction>Outbound</ns2:direction>
<ns2:end>Host</ns2:end>
<ns2:messageId>879</ns2:messageId>
<ns2:sessionId>0</ns2:sessionId>
<ns2:sessionType>N/A</ns2:sessionType>
<ns2:summary>TM: Script End: BonusScript</ns2:summary>
<ns2:timeToLive>0</ns2:timeToLive>
<ns2:toLocation>RBG_1234</ns2:toLocation>
<ns2:transactionId>-1</ns2:transactionId>
</ns2:message>
<ns2:message>
    <ns2:commandClass>communications</ns2:commandClass>
    <ns2:commandId>120055</ns2:commandId>
    <ns2:commandName>communications.keepAlive</ns2:commandName>
    <ns2:comment/>
    <ns2:content>&lt;?xml version="1.0" encoding="UTF-8"?
standalone="yes"?&gt;&lt;g2s:g2sMessage
xmlns:g2s="http://www.gamingstandards.com/g2s/schemas/v1.0.3"&gt;&lt;g2s:g2sBody
g2s:dateTimeSent="2011-09-14T09:42:17.055-07:00" g2s:egmId="RBG_1234"
g2s:hostId="1"&gt;&lt;g2s:communications g2s:commandId="120055" g2s:dateTime="2011-
09-14T09:42:17.049-07:00" g2s:deviceId="1" g2s:errorCode="G2S_none"
g2s:errorText="" g2s:sessionId="3000192" g2s:sessionMore="false"
g2s:sessionRetry="false" g2s:sessionType="G2S_request"
g2s:timeToLive="30000"&gt;&lt;g2s:keepAlive/&gt;&lt;/g2s:communications&ampgt&lt;
/g2s:g2sBody&gt;&lt;/g2s:g2sMessage&gt;</ns2:content>
<ns2:dateReceived>2011-09-14T09:42:17.068-07:00</ns2:dateReceived>
<ns2:errorCode>G2S_none</ns2:errorCode>
<ns2:errorText>G2S_none</ns2:errorText>
<ns2:eventCode>G2S_none</ns2:eventCode>
<ns2:eventText>G2S_none</ns2:eventText>
<ns2:fromLocation>RBG_1234</ns2:fromLocation>
<ns2:direction>Inbound</ns2:direction>
<ns2:end>Client</ns2:end>
<ns2:messageId>881</ns2:messageId>
<ns2:sessionId>3000192</ns2:sessionId>
<ns2:sessionType>G2S_request</ns2:sessionType>
<ns2:summary>communications.keepAlive</ns2:summary>
<ns2:timeToLive>30000</ns2:timeToLive>
<ns2:toLocation>Host ID 1</ns2:toLocation>
<ns2:transactionId>-1</ns2:transactionId>
</ns2:message>
<ns2:message>
    <ns2:commandClass>undefined</ns2:commandClass>
    <ns2:commandId>0</ns2:commandId>
    <ns2:commandName>G2SACK</ns2:commandName>
```

```

<ns2:comment/>
<ns2:content>&lt;?xml version="1.0" encoding="UTF-8" standalone="yes"?&gt;
&lt;g2s:g2sMessage
xmlns:g2s="http://www.gamingstandards.com/g2s/schemas/v1.0.3"&gt;
&lt;g2s:g2sAck g2s:dateTimeSent="2011-09-14T09:42:17.077-07:00" g2s:egmId="RBG_
1234"
g2s:hostId="1"/&gt;
&lt;/g2s:g2sMessage&gt;</ns2:content>
<ns2:dateReceived>2011-09-14T09:42:17.077-07:00</ns2:dateReceived>
<ns2:errorCode>G2S_none</ns2:errorCode>
<ns2:errorText>G2S_none</ns2:errorText>
<ns2:eventCode>G2S_none</ns2:eventCode>
<ns2:eventText>G2S_none</ns2:eventText>
<ns2:fromLocation>Host ID 1</ns2:fromLocation>
<ns2:direction>Outbound</ns2:direction>
<ns2:end>Host</ns2:end>
<ns2:messageId>882</ns2:messageId>
<ns2:sessionId>0</ns2:sessionId>
<ns2:sessionType>N/A</ns2:sessionType>
<ns2:summary>G2SACK</ns2:summary>
<ns2:timeToLive>-1</ns2:timeToLive>
<ns2:toLocation>RBG_1234</ns2:toLocation>
<ns2:transactionId>-1</ns2:transactionId>
</ns2:message>
<ns2:message>
  <ns2:commandClass>communications</ns2:commandClass>
  <ns2:commandId>218</ns2:commandId>
  <ns2:commandName>communications.keepAliveAck</ns2:commandName>
  <ns2:comment/>
  <ns2:content>&lt;?xml version="1.0" encoding="UTF-8"
standalone="yes"?&gt;&lt;g2s:g2sMessage
xmlns:g2s="http://www.gamingstandards.com/g2s/schemas/v1.0.3"&gt;&lt;g2s:g2sBody
g2s:dateTimeSent="2011-09-14T09:42:17.083-07:00" g2s:egmId="RBG_1234"
g2s:hostId="1"&gt;&lt;g2s:communications g2s:commandId="218" g2s:dateTime="2011-09-
14T09:42:17.076-07:00" g2s:deviceId="1" g2s:errorCode="G2S_none" g2s:errorText=""
g2s:sessionId="3000192" g2s:sessionMore="false" g2s:sessionRetry="false"
g2s:sessionType="G2S_response"
g2s:timeToLive="0"&gt;&lt;g2s:keepAliveAck/&gt;&lt;/g2s:communications&gt;&lt;
/g2s:g2sBody&gt;&lt;/g2s:g2sMessage&gt;</ns2:content>
<ns2:dateReceived>2011-09-14T09:42:17.083-07:00</ns2:dateReceived>
<ns2:errorCode>G2S_none</ns2:errorCode>
<ns2:errorText>G2S_none</ns2:errorText>
<ns2:eventCode>G2S_none</ns2:eventCode>
<ns2:eventText>G2S_none</ns2:eventText>
<ns2:fromLocation>Host ID 1</ns2:fromLocation>
<ns2:direction>Outbound</ns2:direction>
<ns2:end>Host</ns2:end>
<ns2:messageId>883</ns2:messageId>
<ns2:sessionId>3000192</ns2:sessionId>
<ns2:sessionType>G2S_response</ns2:sessionType>
<ns2:summary>communications.keepAliveAck</ns2:summary>
<ns2:timeToLive>0</ns2:timeToLive>
<ns2:toLocation>RBG_1234</ns2:toLocation>
<ns2:transactionId>-1</ns2:transactionId>
</ns2:message>
<ns2:message>
```

```
<ns2:commandClass>undefined</ns2:commandClass>
<ns2:commandId>0</ns2:commandId>
<ns2:commandName>G2SACK</ns2:commandName>
<ns2:comment/>
<ns2:content>&lt;?xml version="1.0" encoding="UTF-8" standalone="yes"?&gt;
&lt;g2s:g2sMessage
xmlns:g2s="http://www.gamingstandards.com/g2s/schemas/v1.0.3"&gt;
&lt;g2s:g2sAck g2s:dateTimeSent="2011-09-14T09:42:17.098-07:00" g2s:egmId="RBG_
1234"
g2s:hostId="1"/&gt;
&lt;/g2s:g2sMessage&gt;</ns2:content>
<ns2:dateReceived>2011-09-14T09:42:17.108-07:00</ns2:dateReceived>
<ns2:errorCode>G2S_none</ns2:errorCode>
<ns2:errorText>G2S_none</ns2:errorText>
<ns2:eventCode>G2S_none</ns2:eventCode>
<ns2:eventText>G2S_none</ns2:eventText>
<ns2:fromLocation>RBG_1234</ns2:fromLocation>
<ns2:direction>Inbound</ns2:direction>
<ns2:end>Client</ns2:end>
<ns2:messageId>884</ns2:messageId>
<ns2:sessionId>0</ns2:sessionId>
<ns2:sessionType>N/A</ns2:sessionType>
<ns2:summary>G2SACK</ns2:summary>
<ns2:timeToLive>-1</ns2:timeToLive>
<ns2:toLocation>Host ID 1</ns2:toLocation>
<ns2:transactionId>-1</ns2:transactionId>
</ns2:message>
</G2STranscript2SnippetResponse>
```

## Method: insertTranscriptMarker

This method is used to insert a transcript marker into the transcript. You can use transcript markers when fetching transcript records (for example, get all records between a starting marker and an ending marker), making it easier to find the records you want.

Note that all elements and attributes are *required* for each method.

**HTTP Type:** POST

**Call Type:** Synchronous

### Request: TranscriptMarkerRequest

| Attribute        | Restrictions   | Description  |
|------------------|--|--|
| transcriptMarker | type: <a href="#">string</a><br>minLength: 0<br>maxLength: 128 | Identifier for the transcript marker to be inserted. |

### Example

```
<TranscriptMarkerRequest
xmlns="http://www.radblue.com/g2s/rst/api/schemas/v1.0.1"><transcriptMarker>Marker
#1</transcriptMarker></TranscriptMarkerRequest>
```

### Response: SimpleCallResult

| Attribute | Restrictions  | Description  |
|-----------|---|--|
| error     | type: <a href="#">boolean</a><br>minOccur: 1<br>maxOccur: 1 | Error associated with the asynchronous API call.   |
| message   | type: <a href="#">string</a><br>minOccur: 1<br>maxOccur: 1  | Message associated with the asynchronous API call. |

### Example

```
<SimpleCallResult xmlns:ns3="http://www.radblue.com/g2s/transcript2/api/schemas/v1.0.0"
xmlns:ns2="http://www.radblue.com/g2s/common/api/schemas/v1.0.0"
xmlns="http://www.radblue.com/g2s/rst/api/schemas/v1.0.1"><error>false</error><message>The
API call finished successfully.</message></SimpleCallResult>
```



## CommsState Enumeration

| Enumeration  | Description  |
|--------------|--|
| G2S_closed   | Communications between the G2S devices have been closed.   |
| G2S_closing  | Communications between the G2S devices are in the process of closing.                                      |
| G2S_onLine   | Communications between the EGM and host system have been established and they are currently communicating. |
| G2S_opening  | Communications between the G2S devices are being established.  |
| G2S_overflow | Outbound queue of one of the G2S devices is in an overflow state, and messages cannot be queued.           |
| G2S_sync     | Communications between the G2S devices are currently synchronizing.  |
| RBG_lost     | Communications between the G2S devices have been lost.   |

## responseType

| Enumeration           | Description   |
|-----------------------|---|
| GamePlayResponse      | Indicates that the attributes element's name-value pair reflects game play information.               |
| InsertIdResponse      | Indicates that the attributes element's name-value pair reflects player identifier information.       |
| RedeemVoucherResponse | Indicates that the attributes element's name-value pair reflects voucher redemption information.      |
| WatToEgmResponse      | Indicates that the attributes element's name-value pair reflects WAT-to-EGM information.              |
| WatToHostResponse     | Indicates that the attributes element's name-value pair reflects WAT-to-host information.             |
| Unknown               | Indicates that the attributes element's name-value pair reflects information of an undetermined type. |

## Status Enumeration

| Enumeration       | Description   |
|-------------------|---|
| RC_success        | Indicates the script has completed successfully.                  |
| RC_preparingToRun | Indicates the script has been executed and is preparing to run.   |
| RC_running        | Indicates the script is currently running.                        |
| RC_error          | Indicates that the script was executed, but resulted in an error. |

## StatusErrorCode Enumeration

| Enumeration | Description                                     |
|-------------|---|
| RC_success  | Script has completed successfully.              |
| RC_RM001    | Active response manager file name is missing.   |
| RC_RM100    | Unknown response manager exception.             |
| RC_RS001    | EGM ID is missing.                              |
| RC_RS002    | File name is missing.                           |
| RC_RS003    | EGM ID is not online.                           |
| RC_RS004    | Script ID is missing.                           |
| RC_RS005    | Script contains invalid verbs.                  |
| RC_RS006    | Could not locate script file on disk.           |
| RC_RS007    | EGM is not in G2S_online state.                 |
| RC_RS100    | Unknown run script exception.                   |
| RC_SA001    | Active start-up algorithm file name is missing. |
| RC_SA100    | Unknown start-up algorithm exception.           |
| RC_SH100    | Unknown schedule exception.                     |

## TicketCode

| Enumeration  | Description  |
|--------------|--|
| OK           | Ticket accepted.   |
| ERROR        | Invalid ticket information.                              |
| IN_PROGRESS  | Ticket status in progress. Check status at a later time. |
| BAD_ARGUMENT | Invalid code.  |

## XML Data Types

RadBlue uses standard XML data types as defined by the [W3C XML Schema Definition Language \(XSD\) 1.1 Part 2: Datatypes](#) section of version 1.1 of the XML schema.

- boolean
- dateTime
- int
- long
- string



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